



IT Management Software as a Service EMS Email Archive

Email archiving service designed for search, compliance and storage management

Tracking billions of messages is no small feat

Today, email is one of the most important business applications and one of the most difficult to manage. With changes in the Federal Rules of Civil Procedure for litigation, new compliance regulations and rapid data store growth, CIOs are inundated with email-related problems. IT must track billions of messages, know where they are, ensure they are secure, delete them on schedule and be able to produce them as may be required for litigation.

Dell EMS Email Archive successfully addresses these challenges with a minimal-maintenance SaaS-enabled solution. EMS can help your organization manage email retention and deletion based on corporate policies, help save messages to aid in compliance with regulatory requirements, facilitate rapid discovery and production of email for litigation, and provide storage management to reduce data stores by as much as 80%.

Centralize email retention, deletion and search

Dell EMS Email Archive can painlessly solve the email archiving needs of even the largest organization with a solution that can be deployed in as little as a day. EMS requires no dedicated staff, and can be easily administered from a single web console. Duplicate costs can be eliminated and the operational complexity of staffing, scaling and maintaining multiple on-premise systems that require high availability and discrete backup is greatly simplified.

Over a thousand Chief Information Officers and millions users depend on Dell EMS to eliminate their most pressing email related problems. EMS can be quickly and cost-effectively deployed for any subset of users and EMS can additionally provide integrated continuity and disaster recovery capabilities that can effectively eliminate Microsoft® Exchange server downtime and data loss.

- **Centrally manage retention policies and legal holds**
- **Search 500+ million email messages in seconds**
- **Reduce data stores by as much as 80%**

Dell EMS Email Archive

Comprehensive, near zero maintenance, SaaS-enabled solution to help solve the email archiving needs of even the largest organizations.

- **Preserve inbound call capabilities** – Help ensure your employees and customers can contact you during telephony outages.
- **Flexible retention policy engine** – Complete administrator control over email retention policies by user, group or message makes it easy to implement complex retention policies and implement legal holds.
- **Near sub-second search** – Search and retrieval of email and 400 types of attachments based on any criteria or search terms. Bounded global search capability can be delegated to legal staff or managers.
- **Integrated storage management** – Reduce Microsoft Exchange data stores by as much as 80% by replacing duplicate attachments with stubs.
- **Intuitive Microsoft® Outlook® integration** – Users can search the archive, retrieve stored email and attachments, and restore lost messages directly from Microsoft Outlook for any web browser.
- **Enterprise-class security** – EMS integrates with authentication services, provides AES encryption of messages and SSL encryption for transport, and is hosted within top-tier, disaster recovery data centers.

How Dell EMS Email Archive works

As email is sent and received within the primary email system, a copy of each message is compressed and encrypted for transmission to the EMS data center. Email and attachments are stored encrypted along with relevant metadata. Dell EMS Email Archive automatically synchronizes user information, topology data and distribution lists with Microsoft Exchange to help significantly reduce maintenance and provide intelligent search and recovery capabilities. End users can search and restore their personal archives via Microsoft Outlook or a web browser. Administrators can search globally or they can delegate authority to users to act as scoped reviewers.

Reduce email stores by as much as 80%

Dell EMS Email Archive includes storage management capabilities that can immediately reduce the size of email data stores by as much as 80%. By replacing stored attachments with stubs (links) to their archived counterparts, EMS can dramatically reduce the amount of data stored in the primary system while still providing users with seamless access. EMS can provide end-users with virtually infinite mailboxes while helping reduce backup times and email data storage costs.

Help eliminate all the risks of managing email

Dell EMS Email Archive is one of the only solutions that can provide complete control over retention and deletion policies, legal holds, compliance, storage management and search without the risks of data loss or downtime. EMS is designed to meet the needs of the largest companies, but you can begin with any number of users. Start with a key set of executives, an IT pilot or a litigation event driven legal hold; deploy in as little as a day and grow as fast as your needs change.

[For more information about any of our service offerings, please contact your Dell representative or visit \[dell.com/services\]\(http://dell.com/services\)](#)

About Dell IT Management SaaS solutions

EMS Email Archive is part of Dell's portfolio of IT Management Software as a Service (SaaS) solutions. Dell's SaaS solutions simplify the management of your IT environment so you can get up and running quickly, with lower deployment costs, fewer hassles, and less time spent on non-strategic tasks. You pay only for the services you need, gain instant access to the latest innovations without additional infrastructure or staff investments, and take your business from maintenance to momentum.

Applications Business Process Consulting Infrastructure Support

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