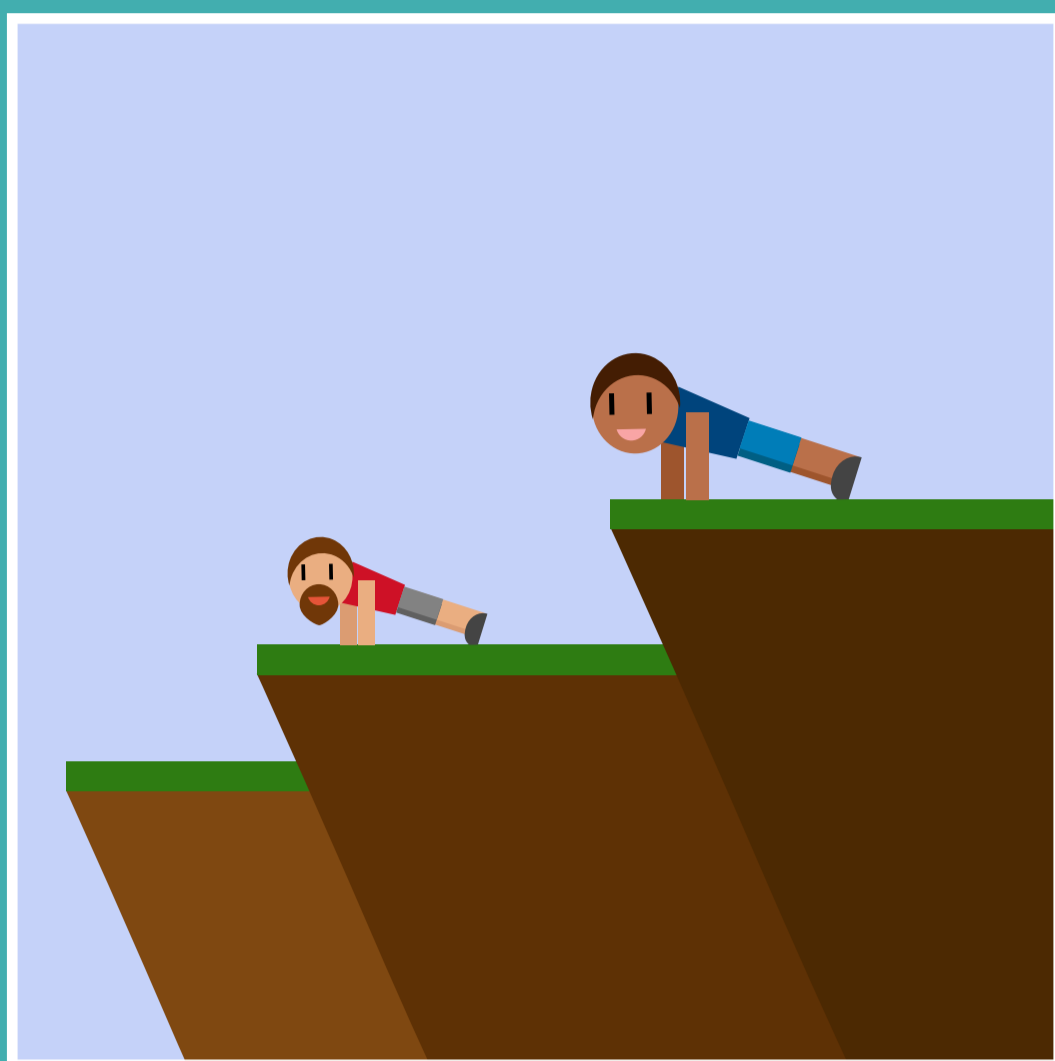


# It's good to have a buddy

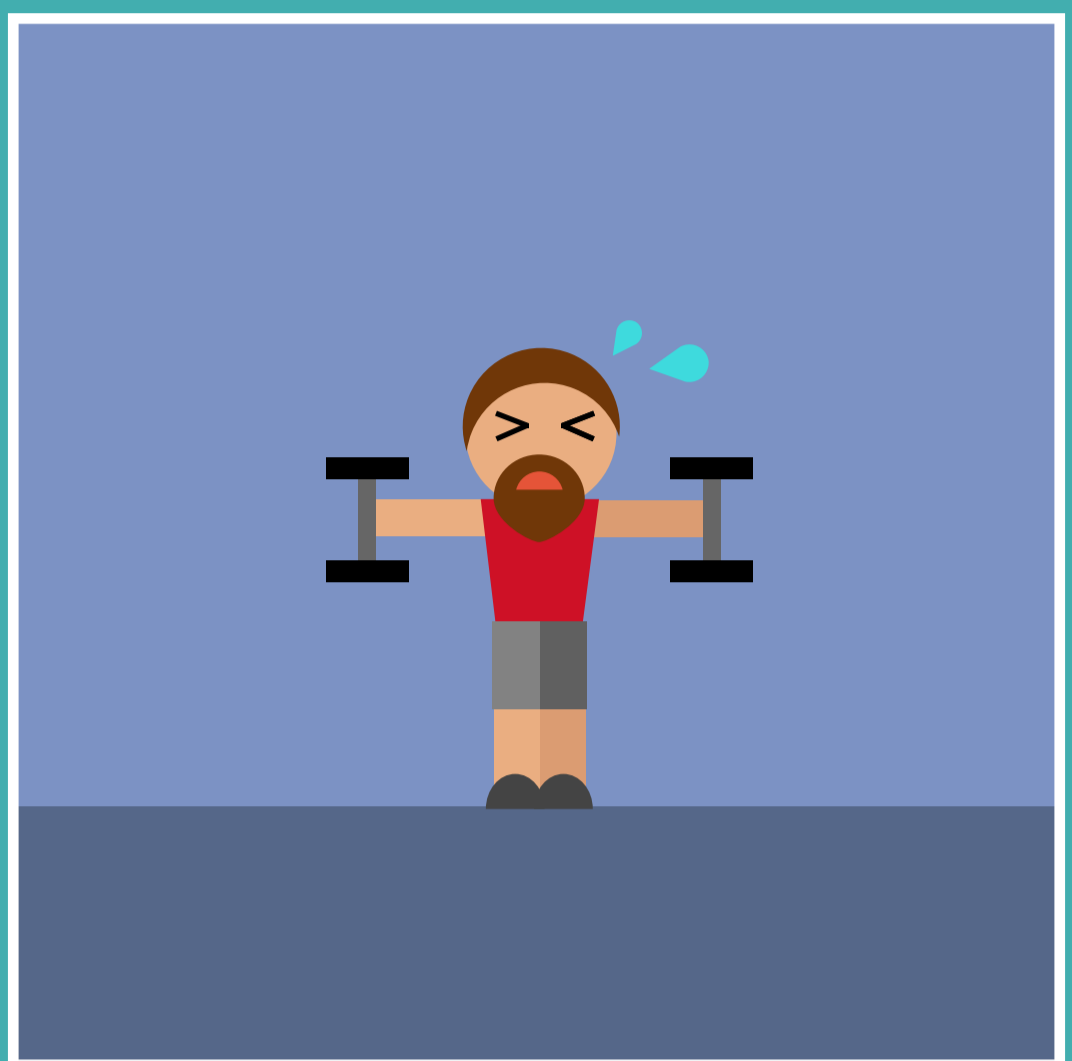
SupportAssist is your know-it-all friend that keeps your PC running at its best



Do you know when to update firmware or what BIOS is? I sure don't, but Dell's SupportAssist technology does. It removes viruses, detects issues and tells you when to make updates.



Sharing vacation photos from the Cliffs of Moher is fun. Video chatting with Grandma is special.



Keeping track of critical driver updates and fighting PC viruses is painful.



Keep the **om** in PC ownership

## Ways SupportAssist can help

### Virus removal

Viruses and malware are found and removed so your day is uninterrupted.

### Issue detection

SupportAssist is always looking for problems. That's right, this technology has your back.

### Issue prediction

Before a hard drive, solid state drive or battery fails you are notified and Dell begins resolution.

### PC optimization

Browser and network settings are optimized while temporary or unnecessary files are decluttered without you doing a thing.

What does this mean to you? Up to 50%\* fewer steps in the support process when hard drive issues arise.



Premium Support Plus with SupportAssist

Dell Basic Hardware Service



SupportAssist is available with all Dell support plans. Features vary based on service level. Premium Support Plus customers receive the full set of features.



Join the millions of users that rely on SupportAssist to keep their PCs running at their best. Learn more at [dell.com/SupportAssist](http://dell.com/SupportAssist).



\* Based on May 2017 Principled Technologies test report commissioned by Dell comparing Dell Basic Hardware Service to Premium Support Plus with SupportAssist Technology. Testing conducted in the United States. Actual results will vary. Full report: <http://facts.pt/sk4vHh>

\* Not available on Linux, Windows RT, Windows 10S, Android, Ubuntu or Chrome based products.

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