

Your **Dell Digital Locker** provides many benefits to help you manage your software offers

Organize your Customers or Team and Products

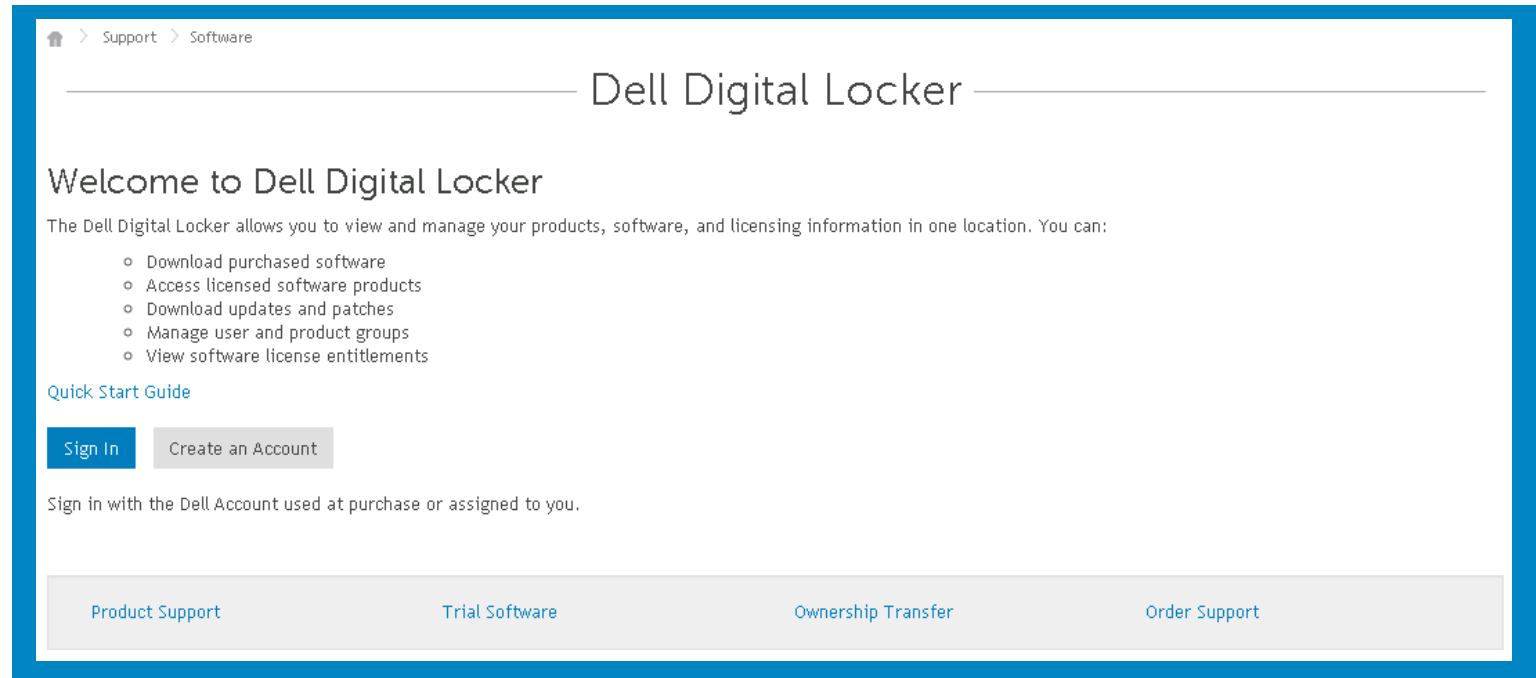
Download Software



Obtain your License Keys

Manage your subscription

Open a browser and navigate to the Dell Digital Locker



The screenshot shows the Dell Digital Locker website. At the top, there is a breadcrumb trail: "Support > Software". The main heading is "Dell Digital Locker". Below this, a welcome message reads "Welcome to Dell Digital Locker". A sub-heading states: "The Dell Digital Locker allows you to view and manage your products, software, and licensing information in one location. You can:" followed by a bulleted list of capabilities: "Download purchased software", "Access licensed software products", "Download updates and patches", "Manage user and product groups", and "View software license entitlements". A link for "Quick Start Guide" is provided. Two buttons are visible: "Sign In" (highlighted in blue) and "Create an Account" (grey). Below the buttons, a note says: "Sign in with the Dell Account used at purchase or assigned to you." At the bottom, a navigation bar contains four links: "Product Support", "Trial Software", "Ownership Transfer", and "Order Support".

Support > Software

Dell Digital Locker

Welcome to Dell Digital Locker

The Dell Digital Locker allows you to view and manage your products, software, and licensing information in one location. You can:

- Download purchased software
- Access licensed software products
- Download updates and patches
- Manage user and product groups
- View software license entitlements

[Quick Start Guide](#)

[Sign In](#) [Create an Account](#)

Sign in with the Dell Account used at purchase or assigned to you.

[Product Support](#) [Trial Software](#) [Ownership Transfer](#) [Order Support](#)

Sign in to your locker account. If you need to create a Dell My Account select the "Create an Account" link

Use your Dell My Account user name and password that was assigned or used at the time of purchase

Enter your username and password

Dell Account

Dell Account Sign In

Email Address

Password

Show password

[Create a Dell.com account](#)

[Sign In](#) [Forgot your password?](#)

Or, Sign In With:

[f](#) [g+](#) [in](#) [t](#)

- › [Order Status](#)
- › [Saved Carts](#)
- › [Make a Payment](#)

Your account is based on your email address used during purchase or when creating a new user

Open **Products** page to see all the products within your account

View details of
product

The screenshot shows the Dell Digital Locker interface. On the left is a navigation menu with items: Products, Order History, Saved Searches, Users and Groups, Tools, Warranty, Product registration, and Help. The main content area is titled 'Dell Digital Locker' and 'Products'. It contains a search section with fields for 'Keywords', 'Category' (set to 'ALL'), and 'Date' (From and to). Below the search is a table of products. The table has columns for 'Product name', 'Primary ID', 'License date', 'Order number', and 'Details'. A red arrow points from the 'View Details' link in the first row of the table to the text 'View details of product' in a green callout box. The text 'Product details shown here' is written in red below the first row of the table.

Product name	Primary ID	License date	Order number	Details
				View Details

Open the product management page for your product to obtain your license by selecting "View Details"

Open **Product Management** page has multiple sections. The Product tab shows the entitlement details along with any license key information

The screenshot displays the Dell Digital License Management interface. On the left is a navigation sidebar with options: Products, Product, Order History, Saved Searches, Users and Groups, Tools, Warranty, Product registration, and Help. The main content area is titled 'Dell Digital License Management' and 'Product'. It includes a description: 'Associate your hardware to your software. Generate your license keys. Download or Email your License Keys.' Below this are fields for Product Name, Order number, Primary ID, License Name (with an 'Edit' link), and License date. A green callout box with the text 'Get your license key' and a large green arrow points to the 'Get key:' section, which contains a blue button labeled 'Key Available for Download'. A yellow information bar is visible above the 'Assigned to:' field. A 'Support for this product' link is located in the bottom right corner of the main content area.

Open **Product Management** page has multiple sections. The Available downloads tab shows any downloads that may be available for your entitlement

View additional details

Download directly

Dell Digital Locker

Product

Associate your hardware to your software. Generate your License Keys. Download or Email your License Keys.

Product Name:

Product number

License Name:
(Add your own custom name) Edit

Primary ID:

License date:

Available Downloads

Hide results filter

Version: Show all Importance: Show all Release date: MM/DD/YYYY to MM/DD/YYYY

Download All

1-10 of 38 < 1 2 3 4 > 10 per page

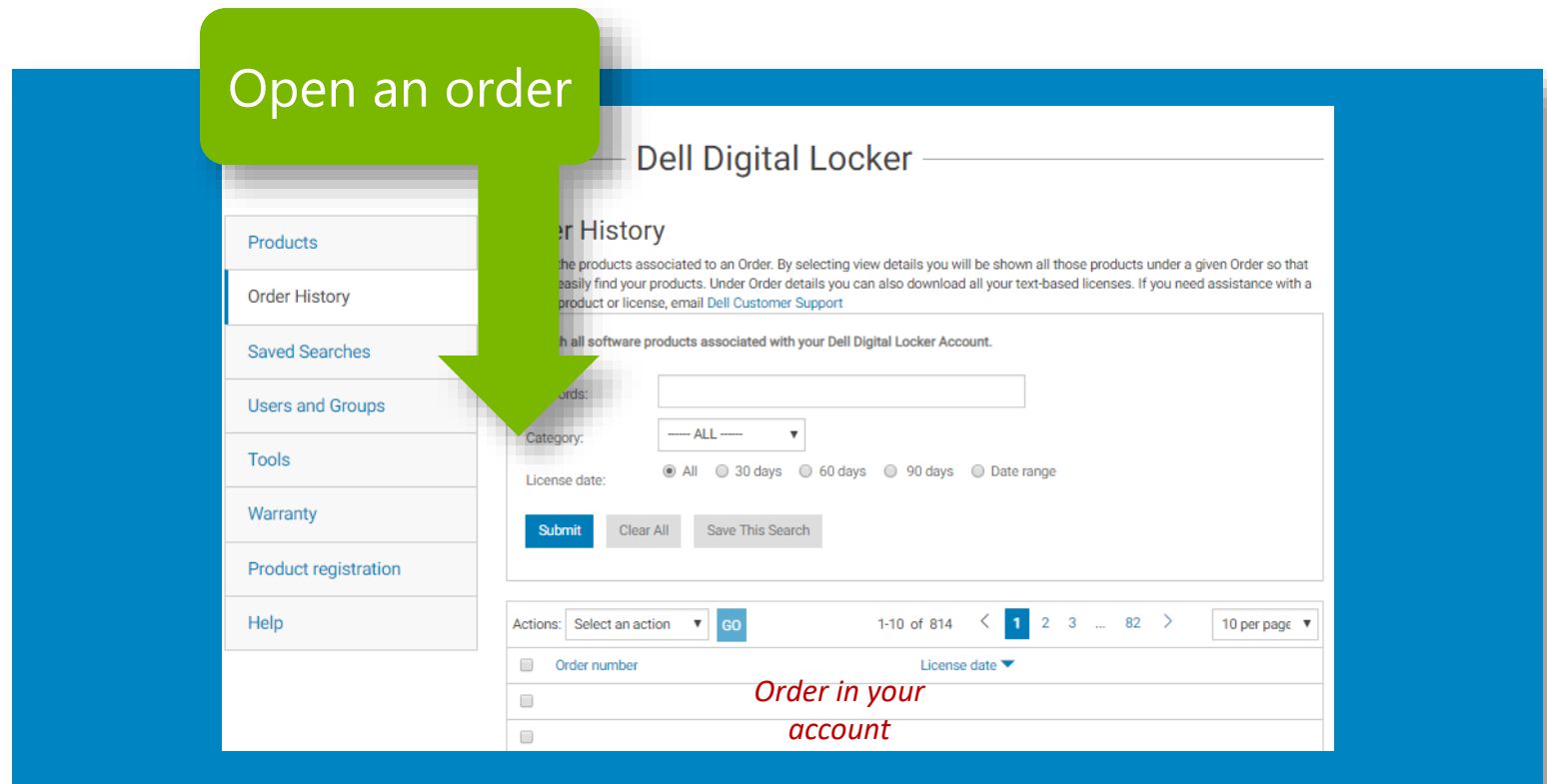
<input type="checkbox"/>	File Name	Release date	Version	Manage
<input type="checkbox"/>				
<input type="checkbox"/>				

Available downloads

Open **Product Management** page has multiple sections. The [Support for this product](#) link has access to drivers, knowledge articles and manuals if they exist for your entitlement

The screenshot displays the Dell Digital Locker interface. On the left is a navigation sidebar with the following items: Products, Product, Order History, Saved Searches, Users and Groups, Tools, Warranty, Product registration, and Help. The main content area is titled "Dell Digital Locker" and "Product". It includes a description: "Associate your hardware to your software. Generate your License Keys. Download or Email your License Keys." and fields for "Product Name:", "Order number", "Primary ID:", "License Name: (Add your own custom name) Edit", and "License date:". Below these fields are two tabs: "Product" and "Available Downloads". A yellow information banner is present. At the bottom right, there is a link "Support for this product" with a wrench icon. A green callout box with the text "Support link" and a downward-pointing arrow highlights this link.

Open **Order History** to see all the products within an order



The screenshot shows the Dell Digital Locker interface. On the left is a navigation menu with items: Products, Order History, Saved Searches, Users and Groups, Tools, Warranty, Product registration, and Help. The 'Order History' item is highlighted. A large green arrow points from a green callout box containing the text 'Open an order' to the 'Order History' menu item. The main content area is titled 'Order History' and contains a search filter section with fields for 'Keywords', 'Category' (set to 'ALL'), and 'License date' (with radio buttons for 'All', '30 days', '60 days', '90 days', and 'Date range'). Below the search filters are 'Submit', 'Clear All', and 'Save This Search' buttons. At the bottom, there is a table with columns for 'Order number' and 'License date'. The first row of the table is highlighted in red and contains the text 'Order in your account'.

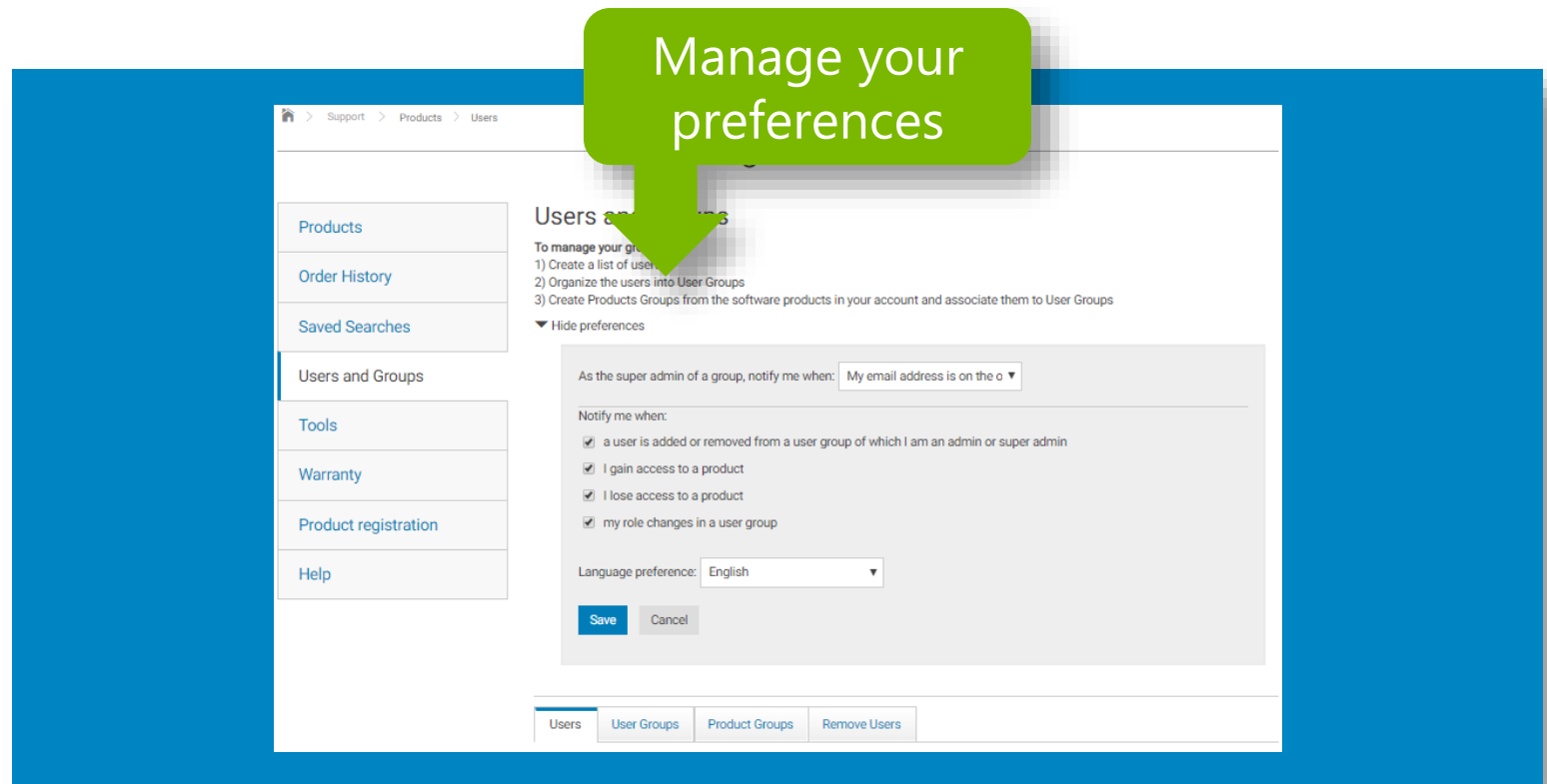
From this page you can open an order and see all the products within a selected order

Open **Users and Groups** to see all the Users, User Groups and Product Groups within your account

The screenshot shows the 'Users and Groups' management page in the Dell Digital Locker. The breadcrumb trail is 'Support > Products > Users'. The page title is 'Dell Digital Locker'. On the left is a navigation menu with items: Products, Order History, Saved Searches, Users and Groups (selected), Tools, Warranty, Product registration, and Help. The main content area is titled 'Users and Groups' and includes instructions: 'To manage your groups: 1) Create a list of users, 2) Organize the users into User Groups, 3) Create Products Groups from the software products in your account and associate them to User Groups'. Below this are tabs for 'Users', 'User Groups', 'Product Groups', and 'Remove Users', with 'Users' selected. There is an 'Add a User' button and radio buttons for 'Assigned Users' (selected) and 'Unassigned Users'. An 'Actions' bar contains a dropdown 'Select an act', a 'GO' button, and pagination '1-10 of 94' with page numbers '1', '2', '3', '...', '10' and a '10 per page' dropdown. A table with columns 'Last Name', 'First Name', 'Email', 'User Group', 'Role', and 'Manage' is shown, with the text 'Users in your account' overlaid in red.

Manage access to the products in your account

From within **Users and Groups** open set notification preferences section



The screenshot shows a web interface for 'Users and Groups' management. A green callout box with the text 'Manage your preferences' and a downward arrow points to the 'Hide preferences' section. The 'Hide preferences' section contains a dropdown menu for 'As the super admin of a group, notify me when:' with the value 'My email address is on the o'. Below this is a 'Notify me when:' section with four checked checkboxes: 'a user is added or removed from a user group of which I am an admin or super admin', 'I gain access to a product', 'I lose access to a product', and 'my role changes in a user group'. There is also a 'Language preference:' dropdown set to 'English'. At the bottom of the preferences section are 'Save' and 'Cancel' buttons. The left sidebar contains navigation links for Products, Order History, Saved Searches, Users and Groups, Tools, Warranty, Product registration, and Help. The bottom navigation bar includes 'Users', 'User Groups', 'Product Groups', and 'Remove Users'.

Set your email notification preferences for your account activity

Open **Tools** page, then License Activation link; Activated license to download all your available licenses. This feature is only available for XML licenses files.

Select "Download Selected Items" from the pulldown

Products with available license keys

The screenshot shows the Dell DL Locker interface. On the left is a navigation menu with 'Tools' selected. The main content area is titled 'Advanced Solutions' and 'Activated licenses'. Below this, there is a table with columns for 'Primary ID', 'Order Date', and 'Order Number'. A dropdown menu is open over the table, showing options: 'Select an action', 'Export Selected Items', and 'Download Selected Items'. A green arrow points from a callout box to the 'Download Selected Items' option. A red text overlay is positioned over the table rows.

To download all files on multiple pages, select the "Select all products across all pages" box

Open **Tools** page, then License Activation link; Unactivated license tab; and follow the instructions to perform binding for multiple entitlements in a single request

Select a product to start the binding process

Support > Products > Tools > Unactivated Licenses

Advanced Solution

Access download request for product that required extra time to process due to size. Downloads are available for 240 hours (10 days).

Activated licenses Unactivated licenses

To activate up to 1000 software licenses, download a CSV template with the licenses that need binding to hardware. Then add the binding assignments to the file and upload it.

Download products to bind Upload binding assignments

Select the software product with associated entitlements to bind to hardware products.

Products

Products requiring binding

Binding instructions for products with a Service Tag

- Click "Submit" to download a CSV file.
- The CSV file contains all of the entitlements to be bound to the selected product.
- Do not add or remove any columns or rows in the file.
- Enter a Service Tag for each entitlement.
- Upload the updated CSV file by selecting "Upload binding assignments" on this screen, and then follow the on-screen instructions.

Submit

Update each entitlement within the CSV file with the necessary binding requirements

Open **Tools** page, then Download Files link; Files ready for download will be available here.

Select files to download

Download Files

Access download requests associated with your account that required extra time to process due to their size. Download requests are available for 240 hours (10 days).

Description	Status	Valid Until	Manage
<i>Zip files ready for download</i>			

1-1 of 1 10 per page

Completed jobs will remain available for 240 hours (10 days) only

Dell Digital Locker

Overview

*Thank You for
Choosing Dell*

Support > Software

Dell Digital Locker

Welcome to Dell Digital Locker

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