IT Management Software as a Service Distributed Device Management – Asset Management

Discover, track and manage distributed PCs, routers, and other IP addressed systems to help reduce ownership costs while improving security, risk management and compliance

DDM – Asset Management is offered as part of an integrated suite of desktop management services including patch management, anti-malware and virus management and software distribution services.

Gain visibility and centralized control over distributed assets

With the proliferation of mobile workers and distributed corporate environments it has become more difficult for companies to track and manage their PCs and IP-addressed devices, resulting in costly purchase and upgrade decisions made with inadequate information. In addition, regulations are placing greater requirements on companies to know exactly what PC assets they have in order to verify that the data residing on those clients remains secure and private.

Dell Distributed Device Management (DDM) – Asset Management Service provides an intuitive, easy-to-use asset management solution for today's highly distributed environments. Delivered as a SaaS-enabled solution, DDM – As set Management leverages the Internet to discover and manage your company's Microsoft® Windows notebooks and desktops, printers, routers, switches, servers and more – regardless of location – as long as the PC or device can connect to the Internet.

Gain the visibility to make better decisions

The DDM – Asset Management service provides visibility into PC and other IP-addressed assets to help you make more intelligent purchase and upgrade decisions, and to meet applicable regulatory requirements. DDM – Asset Management requires no up-front hardware or software costs and relieves a company of the burden of managing the infrastructure of a traditional on-premise asset management solution.

- Track warranty information, cost, and lease information
- Help enforce enterprise standard use policies
- Evaluate assets for hardware refresh or upgrades

- **Comprehensive asset discovery and tracking**

- **Track warranty information**

- **Set policies, find exceptions**

- **Simplify architecture planning**

- **Manage remote assets**

- **Ideal for Windows 7 migration assessment**

Dell Distributed Device Management (DDM) – Asset Management

A SaaS-enabled asset management solution for the remote inventory, tracking and management of desktop, laptops and other IP-addressed devices.

- **Comprehensive asset discovery and tracking –** Automatically discover and track over 100 characteristics of PCs and other IP-addressed devices

- **Set policies, find exceptions –** Use policies and reports to identify security problems, help enforce enterprise compliance standards

- **Visibility into remote assets –** Works over the Internet – does not require mobile or remote assets to be connected to the internal network or VPN

- **Simplify architecture planning** – Evaluate assets for hardware refresh or major software upgrades to help reduce costs

- **Low TCO –** Deploys rapidly, administered from any authorized PC connected to the Internet

How DDM – Asset Management works

The DDM – Asset Management service is activated with a simple Internet connection. The service uses a two-step process that first scans your network to inventory PCs and other IP devices and then installs software on each managed device to provide control over client machines no matter where they are located. Once installed, a web-based console is used by the administrators to track and manage your assets remotely.

DDM – Asset Management helps eliminate the costly and often inaccurate process of manually tracking client PC hardware and configurations, making it easy to discover and track more than 100 hardware and software characteristics. Data collected from each device includes device type, IP address, MAC address, user /domain names and includes Active Directory integration in order to upload contact information.

Low total cost of ownership

Unlike traditional on-premise technologies that can require a large upfront investment for software and servers, as well as a large staff to make sure that the investment is being properly maintained, Dell Asset Management requires no infrastructure investment, hardware or software purchases. With Dell Asset Management you have the data needed to evaluate assets for hardware refresh or major software upgrades to help reduce costs, track the PCs of mobile employees, and help enforce corporate usage standards.

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services

About Dell IT Management SaaS solutions

DDM – Asset Management is part of Dell's portfolio of IT Management Software as a Service (SaaS) solutions. Dell's SaaS solutions simplify the management of your IT environment so you can get up and running quickly, with lower deployment costs, fewer hassles, and less time spent on non-strategic tasks. You pay only for the services you need, gain instant access to the latest innovations without additional infrastructure or staff investments, and take your business from maintenance to momentum.

Applications Business Process Consulting Infrastructure Support

DELL Services