

ProSupport Suite and Premium Support Collaborative Assistance

Dell and/or Dell EMC assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer / Partner

4ward	Citrix	Invincea
6wind	Cloudera	IP Infusion
Ace Data Recovery	Commvault	Jabra
ADVA Optical Networking	CoolIT	Kroll OnTrack
Aerohive	Cumulus Networks	Liqid
Amazon	Cycle Computing	LSI
Amulet	Cylance	Medical Information Corp.
APC	DataCore	Mellanox
Aruba Networks	DataDirect Networks (DDN)	Microsoft
Aster Data	Dorado	Morphlabs
ATTO Technology	DriveSavers Data Recovery	Myricom
AudioCodes	ELSA (Japan only)	Networld (Japan only)
Avocent	Emulex	Nexenta
Big Switch Networks	Epson	Nuance
Blue Data	F5	Nutanix
Bright Computing	Fusion-IO	nVidia
Brocade	Google	Oracle
Bull Atos Technologies	HMS	Pentaho
Canonical	Huarui	Pivotal
Chelsio Communications	IBM	Platform Computing
China Standard Software	Impulse	Pluribus
Cisco	Intel Corporation	Qlogic

QNAP

Quantum

Rackspace

Red Hat

SanDisk

SAP¹

Scality

Silver Peak

Software AG

Solarflare

Splunk

StackIQ

Stratus

SUSE

Symantec

ThinkParq

ThinLaunch

Unicon/eLux

Unidesk

VeloCloud

Versa Networks

VMware

Vormetric

1. Customer must initiate case with SAP directly. SAP initiates collaboration requests with Dell and/or Dell EMC.

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.