

DELLTM PROMANAGE ANTI-MALWARE & VIRUS MANAGEMENT



Protect your PCs and help ensure end-point security by centrally deploying Symantec® and McAfee® anti-virus software and updates for distributed desktop and laptop computers



PROTECTING YOUR DESKTOPS AND LAPTOPS CAN BE CHALLENGING

Your company is under constant attack. Today's malicious IT environment is forcing IT organizations everywhere to diligently ensure that all corporate PCs have the latest anti-virus and malware definitions or suffer the consequences of downtime, reduced employee productivity, and potentially, lost revenues. At the same time, an increasing mobile and distributed workforce is complicating virus definition updates. A centralized and automated anti-malware and virus solution is essential for IT departments to help ensure that a company's PCs have the latest virus definitions and that corporate PCs, as well as the corporate network, are protected.

The Dell Anti-Malware & Virus Management service provides centralized management of Symantec and McAfee anti-malware software. The service enables administrative scans and automates the processes involved with installing software and updates - helping ensure that out-of-date malware definitions are updated for maximum online virus protection. The service available as a tool for IT, and can also be remotely administered and managed by Dell.

CENTRALIZE AND AUTOMATE ANTI-MALWARE & VIRUS MANAGEMENT

Delivered as a SaaS-enabled solution, the Dell Anti-Malware & Virus Management service is simple to deploy, requires virtually no up front expense, and is easy to manage. Remote workers can receive up-to-date security software and virus definitions whenever they connect to the Internet - even if they are not connected to the corporate network. The end result can be improved anti-malware and virus protection, increased security, and potential savings in time, money and critical IT resources.

- **Centrally control definition file and upgrade installs without user involvement - updates occur whenever the user connects to the Internet**
- **Set policies to intelligently distribute the latest virus definition files**
- **Centrally monitor virus and malware infections**

The Dell Anti-Malware & Virus Management service can also be enabled at the factory for immediate protection and control of your software assets when they first arrive at your facilities.

DELL ANTI-MALWARE & VIRUS MANAGEMENT

A SaaS-enabled solution for centralized monitoring and automatic distribution of Symantec and McAfee anti-malware / virus software and definitions to PCs* over the Internet.

- **HELP PROTECT YOUR NETWORK**

Help enforce compliance on corporate devices before they return to the corporate network.

- **SIMPLIFIED MANAGEMENT OF DISTRIBUTED ENVIRONMENTS**

Works over the Internet and does not require mobile or remote assets to be connected to an internal network or VPN.

- **TRACK INFECTIONS, FIND VULNERABILITIES**

Centrally monitor virus and malware infections, track update compliance, and identify known vulnerabilities.

- **FORCE SCANS TO CONTROL OUTBREAKS**

Centrally activate and track administrative scans on devices when needed to enable virus identification and quarantine.

- **COMPREHENSIVE REPORTING**

Granular charting and reporting capabilities provide critical information to IT staff.

- **ANTI-MALWARE & VIRUS MANAGEMENT-AS-A-SERVICE (DELL DOES IT FOR YOU OPTION)**

As an optional service, Dell can remotely administer and monitor anti-malware & virus applications for you based on best practices, relieving your IT department from the burden of virus management.

HOW DELL ANTI-MALWARE & VIRUS WORKS

The Dell Anti-Malware & Virus Management service helps enable IT to review the protection status of any Windows-based client PC* from a centralized console and helps ensure that the PCs stay up-and-running with automatic definition updates. Detailed log reports provide administrators with the status of each software or definition deployment in real time, helping to eliminate the uncertainty inherent in manual processes. Optimized bandwidth policies can be applied to each distribution to ensure economical utilization of network bandwidth. The service is easy to use and provides a centralized, dashboard-driven console that monitors update distribution status, provides daily logs, and enables granular searches including identifying PCs infected with specific infections. Virus definition update status, system-scan history and actions-taken reports are also provided.

DESIGNED TO IMPROVE USER PRODUCTIVITY

IT departments can reduce the risk of downtime by quickly identifying infected PCs that require remediation, reducing the number of onsite visits required to repair problematic antivirus software, and virtually eliminating end-user disruptions caused by manual installs and upgrades of antivirus software.

REMOTE AUTOMATED DISTRIBUTION OF SOFTWARE AND DEFINITIONS OVER THE INTERNET

Unlike other technologies that require a large up front investment in on-premise software / servers, and require considerable manual maintenance, the Dell Anti-Malware & Virus Management service requires virtually no infrastructure investment and works over the Internet. This enables remote PCs to receive anti-malware and virus software and definitions anytime they connect to the Internet, without requiring connection to the corporate network or VPN. For users who periodically connect online, features such as checkpoint restart and bandwidth throttling allows them to receive software and definition updates while minimizing demands on crucial network bandwidth.

SIMPLIFY YOUR IT MANAGEMENT AT DELL.COM/modularservices



*Dell Anti-Malware & Virus Management is compatible with Microsoft Windows 2000, 2003, Windows XP® and Windows Vista®

Availability varies by country. To learn more, customers and Dell Channel Partners should contact your sales representative for more information.

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