



Dell ProSupport Certified Data Destruction

Provide peace of mind that your data doesn't fall into the wrong hands

Dell Understands Your Data Security is Paramount

No one likes the thought of a failed hard drive, especially in a world where sensitive data could be at increased risk of exploitation. New and sophisticated technologies have made enormous amounts of confidential information vulnerable, even on a drive that has malfunctioned. In addition, data privacy regulations dictate greater attention to security measures. As a result, many organizations are now looking for safe, confidential ways to ensure that their data is destroyed in a manner that meets data privacy regulations. Dell is here to help!

Protect Your Business and Environment

Certified Data Destruction can help protect your organization's legal, financial, and strategic interests giving you peace of mind that sensitive data stored on a failed hard drive will not fall into the wrong hands. In the event of a disk failure, Dell can completely wipe your hard drive clean and destroy data, provide certification of destruction, and dispose of the disk to help you confidently meet your compliance requirements. All you have to do is to request that your failed hard disk drive be sent for certified data destruction and disposal.

Key Features of the Certified Data Destruction Services

Data Destruction – Destroy sensitive data on a failed hard drive through a degaussing process.

Compliance Enablement – Help your organization comply with current data privacy regulations and internal company policies by ensuring sensitive information on your hard drive is not compromised. Plus, we provide you with an electronic certification of erasure confirmation.

Risk Mitigation – Reduce the risk of expensive civil litigation by preventing potential exposure of intellectual property, confidential customer data, and other sensitive information.

Environmentally-friendly Disposal – Dispose of your hard drives in an environmentally safe manner, and you will avoid paying separate fees for waste disposition as well.

Need Help Now! If you suspect a hard disk drive failure, contact Dell. You will receive troubleshooting and a telephone-based support with a certified Dell technician who can determine if the hard disk drive has experienced problem that is covered by Dell's Limited Hardware Warranty*. Dell can ship a replacement hard disk drive pursuant to your applicable service agreement. Dell will instruct you on how to return the failed hard disk drive for Certified Data Destruction and disposal of the failed hard disk drive.

Applications Business Process Consulting Infrastructure Support

Product and service availability varies by country. For more information, visit www.dell.com/servicedescriptions. * For a copy of limited warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or visit www.dell.com/warranty.
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