



Dell™ One Identity Password Manager 5.6.1

Hotfix

November 20, 2015

This hotfix for Dell™ One Identity Password Manager may receive additional testing. If you are not severely affected by the issue this hotfix addresses, it is recommended that you wait for the next release of Dell One Identity Password Manager as it will include this hotfix.

For complete product information, refer to the One Identity Password Manager 5.6.1 [product documentation](#).

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Knowledge Base

This hotfix addresses the issues described in the Knowledge Article 181503 available at <https://support.software.dell.com/password-manager/kb/181503>

Resolved issues

The following is the issue addressed in this hotfix.

Table 1. Resolved issues

Resolved issue	Issue ID
On Self-Service site, the answer validation for user's question on the Manage My Q&A Profile page is not working.	490993

Applicability of this hotfix

Table 2. Products affected by this hotfix

Product Name	Version	Platform
One Identity Password Manager	5.6.1	All supported

Contents of this package

The following files are included:

- 1 PasswordManager-5.6.1-SOL181503.exe.rename—hotfix setup file.
- 2 PasswordManager_5.6.1_ReadMe_20151120.pdf—this Readme file.

Files updated

The following files are updated by this hotfix, compared to the One Identity Password Manager 5.6.1 release:

Table 3. Comparison of updated files

File name	File version after update	File size after update, in bytes
%ProgramFiles%\Dell\One Identity Password Manager\Web\User\Content\js\UI.QAProfileEdit.js	Not applicable	28,197

How to install this hotfix

To install the hotfix

- 1 Copy the supplied file PasswordManager-5.6.1-SOL181503.exe.rename to the One Identity Password Manager 5.6.1 computer.
- 2 Remove the .rename file name extension.
- 3 Run the file PasswordManager-5.6.1-SOL181503.exe and follow the on-screen instructions to complete the hotfix installation.
- 4 Perform Steps 1–3 for each instance of Password Manager installed in your environment.

How to determine if this hotfix is installed

To determine if this hotfix is installed

- 1 Open the list of installed programs and updates (appwiz.cpl).
- 2 Do one of the following:

- In case of Windows Server 2003, make sure the **Show updates** check box is selected.
 - In case of a later version of Windows, under **Tasks**, click **View installed updates**.
- 3 Check the list of installed programs and/or updates: This hotfix is installed if the **Dell One Identity Password Manager Hotfix: SOL181503** item is present in the list.

How to remove this hotfix

To remove this hotfix

- 1 Open the list of installed programs and updates (appwiz.cpl).
- 2 Do one of the following:
 - In case of Windows Server 2003, make sure the **Show updates** check box is selected, select **Dell One Identity Password Manager Hotfix: SOL181503** in the list, and then click **Remove**.
 - In case of a later version of Windows, under **Tasks**, click **View installed updates**, select **Dell One Identity Password Manager Hotfix: SOL181503** in the list, and then click **Uninstall**.
- 3 Open the Internet Information Services (IIS) console.
- 4 In the console tree, expand the **Application Pools** node, right-click the **PMAdmin**, **PMHelpdesk**, and **PMUser** nodes, and click **Stop**.
- 5 Update identity data for the application pools by entering the corresponding user name and password.
For information on how to update application pool identity, see Help in the Internet Information Services (IIS) console.
- 6 In the console tree, right-click the **PMAdmin**, **PMHelpdesk**, and **PMUser** nodes, and click **Start**.
- 7 Perform steps 1–6 for each instance of Password Manager installed in your environment.

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The site enables you to:

- Create, update, and manage Service Requests (cases)
- View Knowledge Base articles
- Obtain product notifications
- Download software. For trial software, go to [Trial Downloads](#).
- View how-to videos
- Engage in community discussions
- Chat with a support engineer

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