Chromebook management with the Dell KACE K1000

Integrate Chromebook inventory with your asset management workflows

Adoption of Chromebooks, especially in the education market, is accelerating, with Chromebook sales expected to triple by 2017.[1] However, administration of Chromebooks is difficult due to several factors, including:

- Inability of existing systems management solutions to manage Chromebooks
- Inability to integrate Chromebooks into existing asset lifecycle management and service desk workflows forces use of manual processes and multiple consoles
- Inefficient management of Chromebooks leads to wasted resources and time

Chromebook management from the Dell KACE K1000

The Dell KACE K1000 Systems Management Appliance (K1000) provides an effective solution to this problem by becoming the first comprehensive systems management solution to inventory Chromebooks. The inventory information is integrated with the K1000's asset management workflows and processes, enabling you to use the K1000 as your day-to-day console for Chromebooks management. The K1000:
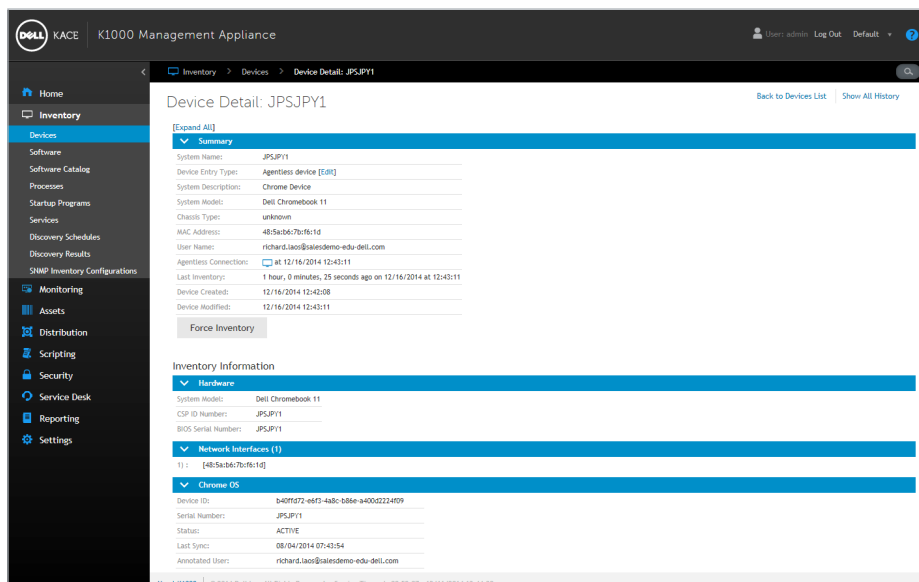
- Extracts all data made available by Google for Chromebooks and incorporates it into its asset inventory
- Integrates Chromebook inventory information with K1000's asset management, reporting and service desk functionality
- Provides mobile functionality through integration with the K1000 GO Mobile App – administrators can receive alerts and handle service tickets related to Chromebooks from their iOS and Android devices

> "Without the KACE appliance [in our environment], we would have had to hire two or three more people."
>
> *Michael Williams, Director IT, Dexter Southfield*

Benefits:

- Use a single console for day-to-day management of your entire environment
- Improve service desk efficiency with Chromebooks inventory integrated into ticketing and alerts
- Make compliance and reporting easier with a single asset management solution for your entire connected environment

Integrate inventory of your Chromebooks into your asset management and help desk processes and workflows with the KACE K1000.

Dell KACE K1000 Systems Management Appliance

Chromebook inventory and management is part of Dell KACE K1000 Systems Management Appliance's comprehensive anypoint management for servers, PCs, Macs, Chromebooks, smartphones, tablets, printers, networking gear and other connected, non-computing devices. The K1000 can fulfill all of your organization's systems management needs, from initial deployment to ongoing management and retirement.

Comprehensive functionality*

Available on premise, as either a physical or a virtual appliance, or as a service via a hosted, cloud-delivered virtual appliance,** the K1000's capabilities include the following:

- Device discovery and inventory of all hardware and software network wide, including computers, servers, Chromebooks, and connected, non-computing devices
- Patch management for automated vulnerability analysis and delivery of patches
- Asset management for comprehensive asset tracking and compliance reporting, including detailed software inventory and management of software licenses
- Software distribution to ensure all your systems are up to date
- System configuration and policy enforcement
- Service desk and end user portal tightly

integrated with K1000's other capabilities and workflows, and with the K1000 GO Mobile Application
- Detailed and customizable reporting and alerts

Easy to deploy and fast time to value

Unlike traditional software approaches that can require complex and time-consuming implementation and maintenance, the K1000 is based on an extremely flexible and intelligent appliance architecture that enables the solution to be both quickly deployed and continually self-maintained. The K1000 is typically installed within a few days and delivers a return on your investment within a few months.

Satisfied customers

- 79 percent of users who evaluated ROI report the KACE appliance paid for itself in less than six months.
- 57 percent of KACE customers deployed in less than two weeks.

Based on October 2014 Dell KACE Survey.

About Dell Software

Dell Software helps customers unlock greater potential through the power of technology—delivering scalable, affordable and simple-to-use solutions that simplify IT and mitigate risk. This software, when combined with Dell hardware and services, drives unmatched efficiency and productivity to accelerate business results. www.dellsoftware.com.

*Not all functionality is available on all platforms. Please check with your local representative.

**K1000 as a Service is not available in all regions. Please check with your local representative.

[1] c|net, "Chromebook sales set to nearly triple by 2017, Gartner says," August 2014