



We take care of the old so you can take care of the new.

Asset Recycling Service



We combine a strong corporate sustainability culture with proven performance.

Thinking about retiring your old assets? Invest in peace of mind.

Identity theft standards compliance, environmental liability – these are increasingly top-of-mind for today's businesses. From personal financial information and highly confidential health records to corporate intellectual property, the information on business servers, desktops, and notebooks across the globe includes some of the most sensitive and proprietary data. Add to this the environmental impact of obsolete equipment and it's clear that properly disposing computer equipment that has reached the end of its life cycle has never been more important.

We can help you recycle your excess computer equipment in a secure and environmentally conscious manner that complies with local regulatory guidelines. To protect your company's assets and reputation in this area, Dell Asset Recycling Services help ensure that sensitive information does not fall into the wrong hands while also achieving environmental stewardship.

- **Data security:** We perform a 3-pass data wipe in which the data on the seated hard drive is overwritten¹ with random characters by using an automated script or, in the case of non-functional hard drives, by shredding or otherwise destroying the hard drives in a controlled, secure environment.
- **Environmental stewardship:** Systems with no value are recycled in adherence with local regulatory guidelines such as the EPA and WEEE legislation and waste regulations.
- **Brand protection:** We can help you avoid the negative publicity that comes from a disposal process that goes wrong.
- **Retire multi-vendor assets:** Our services can be applied to all IT assets regardless of brand.

Highlights:

- **Experience:** Since fiscal year 2008, Dell has recovered 722M kilograms (1.6B lbs.) of e-waste.
- **Export policy:** Dell does not permit electronic waste to be exported from developed countries to developing countries either directly or through intermediaries.
- **Vigilance:** Electronic waste we process is tracked, documented, and managed through the entire chain of custody until final disposal.
- **Auditing:** We use one third party global auditing firm to perform full audits on a yearly basis along with monthly spot audits for data wipe.
- **Gartner Magic Quadrant:** Dell has been positioned in the Leaders Quadrant for IT Asset Disposition (ITAD).³



1. Asset removal

We'll handle the pick-up logistics of any brand of your owned or leased hardware.



2. Data security

Get peace of mind through our on- or off-site data overwriting process on your used systems.¹



3. Recycling

Meeting or exceeding local regulatory guidelines, we provide system recycling options.

We've got the right option for your business.

Asset Recycling

If you wish to recycle your end of life assets choose the Dell recycling offer. Dell will handle the logistics of properly disposing your excess equipment in an environmentally sensitive way. During the recycling process, IT components are broken down into primary parts with materials separated into groups of ferrous metals, precious metals, and plastics. Once divided, these materials are then sent to specific partners who specialize in the disposal of each unique material.

- Onsite data wipe option: Provides an extra level of security because we perform the 3-pass data wipe in a secure environment at your site before the PC leaves your offices.

Because one size never fits all

For customers who require nonstandard service or integrated deployments, Dell can provide flexible services, including custom Asset Recycling services. Contact your Dell sales representative to find out what we can do for you.

For the record

We provide a detailed status report on the data cleansing and outcome of each retired system. We also can provide a Confirmation of Disposal to verify that your data was removed or destroyed and that all recycling met or exceeded all local regulatory guidelines.

Contact your dedicated team today at (800) 456-8000, ext. 66339 or contact your Dell representative.

¹No data removal process leaves a hard drive or computer as free from residual data as a new product. Dell makes no recommendations regarding the customer's security needs or representations regarding the effectiveness of one method of data removal over another. It is the customer's responsibility to protect any confidential or sensitive information contained on its hard drives recovered by Dell. ²This includes both commercial and consumer products. Source: FY16 Corporate Social Responsibility Report ³Gartner, Inc. Rob Schafer, Magic Quadrant for IT Asset Disposition Worldwide, 19 December 2014. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose.

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