Survival Tip #1: Go with a Pro.

Only 3% of small businesses have internal IT staff!

What small businesses want in an external support partner:

1. In-depth technical support with knowledgeable support agents
2. Proactive monitoring including alerts, system health checks and automated diagnostics
3. Dedicated phone line with around the clock, global access to level 2 technicians
4. Onsite labor support, if needed, and parts dispatch prioritization
5. Unscripted troubleshooting

ProSupport Plus with SupportAssist lets you:

- Proactively resolve issues up to 6x faster than the competition
- Virtually eliminate unplanned downtime due to hardware issues
- Save time and costs by avoiding unplanned down time


Survival Tip #2: Plot your course.

Survival Tip #3: Pack the essentials.

Survival Tip #4: Choose the easy path.

This is a lot of pressure on business owners and employees to keep PCs up and running and why more small businesses are looking for external partners.

THROUGH RAIN, SLEET OR SNOW:
Dell’s six Global Command Centers monitor every global crisis, along with any impact to supply chains, to ensure you get parts and service to your location when you need them.

**For more information about ProSupport Plus for PCs, visit:**
http://www.dell.com/prosupportplus

**To speak with an advisor today:**
1800-880-855

**SPEAK WITH AN ADVISOR TODAY**

*Or to speak with an advisor today, call 1800-880-855.*

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