

Dell EMC PowerEdge C6520

Technical Guide

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

| | |
|---------------------------------------------------------------|-----------|
| Chapter 1: System overview | 5 |
| Key workloads | 5 |
| New technologies | 5 |
| Chapter 2: System features and generational comparison | 7 |
| Chapter 3: PowerEdge C6400 chassis views and features | 8 |
| Chassis views | 8 |
| Front view of the system | 8 |
| Rear view of the system | 9 |
| Inside the system | 9 |
| Quick Resource Locator | 10 |
| Chapter 4: Processor | 11 |
| Processor features | 11 |
| Supported processors | 11 |
| Chapter 5: Memory subsystem | 13 |
| Supported memory | 13 |
| Memory speed | 13 |
| Chapter 6: Storage | 15 |
| Storage controllers | 15 |
| Supported drives | 15 |
| External Storage | 16 |
| Chapter 7: Networking | 17 |
| Overview | 17 |
| OCP 3.0 support | 17 |
| Supported OCP cards | 17 |
| Chapter 8: PCIe Subsystem | 19 |
| PCIe risers | 19 |
| Riser 1A | 19 |
| Riser 1B | 20 |
| Riser 2B | 21 |
| M.2 SATA Riser | 21 |
| Chapter 9: Power, thermal, and acoustics | 23 |
| Power | 23 |
| Power Supply Subsystem | 23 |
| Thermal | 25 |
| Thermal design | 25 |

| | |
|----------------------------------------------------------------|-----------|
| Acoustics..... | 25 |
| Acoustical performance..... | 25 |
| Chapter 10: Rack, rails, and cable management..... | 28 |
| Rails information | 28 |
| Chapter 11: Supported Operating Systems..... | 30 |
| Chapter 12: Dell EMC OpenManage systems management..... | 31 |
| Server and Chassis Managers..... | 32 |
| Dell EMC consoles..... | 32 |
| Automation Enablers..... | 32 |
| Integration with third-party consoles..... | 32 |
| Connections for third-party consoles..... | 32 |
| Dell EMC Update Utilities..... | 32 |
| Dell resources..... | 32 |
| Chapter 13: Dell Technologies Services | 34 |
| Dell EMC ProDeploy Enterprise Suite | 34 |
| Dell EMC ProDeploy Plus..... | 35 |
| Dell EMC ProDeploy..... | 35 |
| Basic Deployment..... | 35 |
| Dell EMC Server Configuration Services..... | 35 |
| Dell EMC Residency Services..... | 35 |
| Dell EMC Remote Consulting Services..... | 35 |
| Dell EMC Data Migration Service..... | 35 |
| Dell EMC ProSupport Enterprise Suite..... | 35 |
| Dell EMC ProSupport Plus for Enterprise..... | 36 |
| Dell EMC ProSupport for Enterprise..... | 36 |
| Dell EMC ProSupport One for Data Center..... | 37 |
| ProSupport for HPC..... | 37 |
| Support Technologies..... | 38 |
| Dell Technologies Education Services..... | 39 |
| Dell Technologies Consulting Services..... | 39 |
| Dell EMC Managed Services..... | 39 |
| Chapter 14: Appendix A. Additional specifications..... | 40 |
| Chassis and sled dimension..... | 40 |
| Chassis weight..... | 41 |
| Video specifications..... | 41 |
| Power supply specifications..... | 42 |
| Environmental specifications..... | 47 |
| Chapter 15: Appendix B. Standards compliance..... | 48 |
| Chapter 16: Appendix C Additional resources..... | 49 |

System overview

Topics:

- [Key workloads](#)
- [New technologies](#)

Key workloads

- Web scale applications/software as a service (SaaS)/infrastructure as a service (IaaS)
- High performance computing (HPC)
- Financial modeling and high frequency trading (HFT)
- Render nodes for visual effects rendering (VFX)
- Private cloud infrastructure
- High performance data analytics (HPDA)

New technologies

The following technologies are introduced or improved in the PowerEdge C6520.

Table 1. New Technologies

| Technology | Detailed Description |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Intel processor product family | <p>Please refer the Processor section for specific SKU details.</p> <ul style="list-style-type: none"> • Ultra path interconnect (up to 11.2 GT/s) • Peripheral controller hub (PCH): Intel® C620 series chipset • Core count (up to 40) • Max TDP: 270 W • Mismatched SKUs in a 2S configuration is not allowed. |
| 3200 MT/s DDR4 memory | <p>Select SKUs of the Intel processors support 3200 MT/s memory. The PowerEdge C6520 supports one DIMM per channel at 3200 MT/s with selected processors. Refer the Memory section for additional speed/population details.</p> <ul style="list-style-type: none"> • 8 x DDR4 channels per socket, 1 DIMM per channel (1 DPC) • Up to 3200 MT/s (configuration-dependent) • RDIMMs up to 64 GB and LRDIMMs up to 128 GB supported |
| OCP 3.0 card | Supports standard OCP 3.0 connector with PCIe x16 bus. |
| M.2 card | <p>Supports chipset M.2 SSD solution with SATA interface.</p> <p>Form factor: 22 x 80 mm</p> |
| NVMe HDD | <p>Supports two type of NVMe backplane chassis.</p> <ul style="list-style-type: none"> • New 24 x 2.5-inch all NVMe backplane chassis (NVMe only, no SAS/SATA support) • 24 x 2.5-inch SAS/SATA backplane chassis with up to 8 NVMe drives (six drives per sled with up to two NVMe drives per sled) |
| iDRAC9 w/ Lifecycle Controller | Each PowerEdge C6520 compute node includes iDRAC9 consistent with 15G behaviors. The embedded systems management solution for Dell servers features hardware and firmware update, inventory |

Table 1. New Technologies (continued)

| Technology | Detailed Description |
|-------------------|--------------------------------------------------------------------------------------------------------------------|
| | and monitoring with in-depth memory alerting, faster performance, a dedicated gigabit port and many more features. |

System features and generational comparison

The following table shows the comparison between the PowerEdge C6520 with the PowerEdge C6420.

Table 2. Features compared to previous version

| Feature | PowerEdge C6520 | PowerEdge C6420 |
|---------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Chassis | C6400 chassis | C6400 chassis |
| Processor | Up to two 3rd Generation Intel® Xeon® Processor Scalable family | Up to two 2nd Generation Intel® Xeon® Processor Scalable family |
| | Air and direct contact liquid cooling. | Air and direct contact liquid cooling. |
| | Configuration restrictions apply due to thermal or power limits. | Configuration restrictions apply due to thermal or power limits. |
| Memory | DDR4: 8 channels per processor | DDR4: 6 channels per processor |
| | Up to 16x RDIMMs and LRDIMMs | Up to 12x RDIMMs and LRDIMMS |
| | Speed: up to 3200 MT/s | Speed: 2900 MT/s |
| Storage | Backplanes: <ul style="list-style-type: none"> • 24 x 2.5-inch (direct and NVMe with two universal slots) • 24 x 2.5-inch all NVMe • 12 x 3.5-inch • No backplane | Backplanes: <ul style="list-style-type: none"> • 24 x 2.5-inch (direct, expander and NVMe with two universal slots) • 12 x 3.5-inch direct • No-backplane |
| | Internal: uSD card, M.2 SATA BOSS 1.5 | Internal: uSD card, M.2 SATA BOSS 1.0 |
| | No support for persistent memory | No support for persistent memory |
| Storage controllers | HW RAID: PERC 10: H350, H345, HBA355i, HBA345, H750 and H745 | HW RAID: PERC 9 Mini (Mini H330, H730P, HBA330) |
| | Chipset: SATA | Chipset: SATA |
| | SW RAID: Yes, S150 | SW RAID: Yes, S140 |
| I/O slots | 2 PCIe Gen4 HH/HL slots, x16 (network, storage, AIC) | 1 PCIe Gen3 HH/HL slot, x16 |
| | 1 OCP3 Gen4 slot x16 | 1 x16 OCP Slot (network) |
| | | 1 MEZZ slot x8 (storage), |
| LOM | Single port 1 Gbe LOM (Broadcom) | Single port 1 Gbe LOM (Intel) |
| PSU | Support for 2 x 1600 W, 2000 W, 2400 W, and 2600 W | Support for 2 x 1600 W, 2000 W, and 2400 W |
| | Support 1+1 with FTR | Support 1+1 with FTR |
| Systems management | iDRAC9 with Lifecycle Controller | iDRAC9 with Lifecycle Controller |
| Accelerators | At least one GPU/FPGA/PAC (up to 75 W) | NA |
| CSIL | Tier-1 + CMT approved exception countries | Tier-1 + CMT approved exception countries |

PowerEdge C6400 chassis views and features

The PowerEdge C6400 is an ultra-dense, rack mount, 2U chassis or enclosure with static rails. It supports up to four independent two-socket (2S) sleds.

The C6400 chassis supports new features over previous generations:

- New chassis option - 24 x 2.5-inch NVMe backplane configuration (optimized for use cases demanding higher IOPS such as cache tier)
- Higher wattage power supply – 2600 W

Topics:

- [Chassis views](#)

Chassis views

Front view of the system

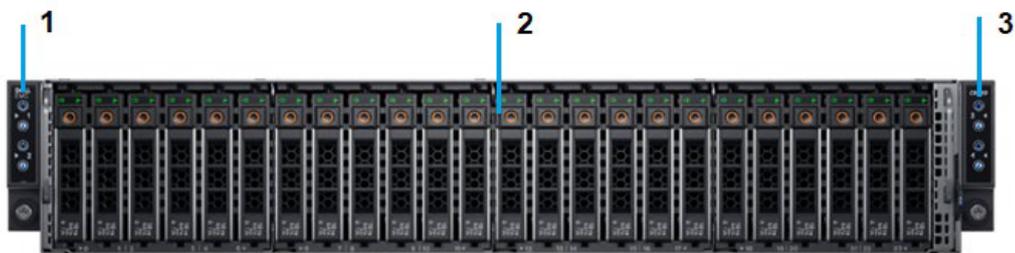


Figure 1. Front view of the C6400 Chassis

1. Left control panel
2. 2.5 inches drive bay
3. Right control panel

Rear view of the system

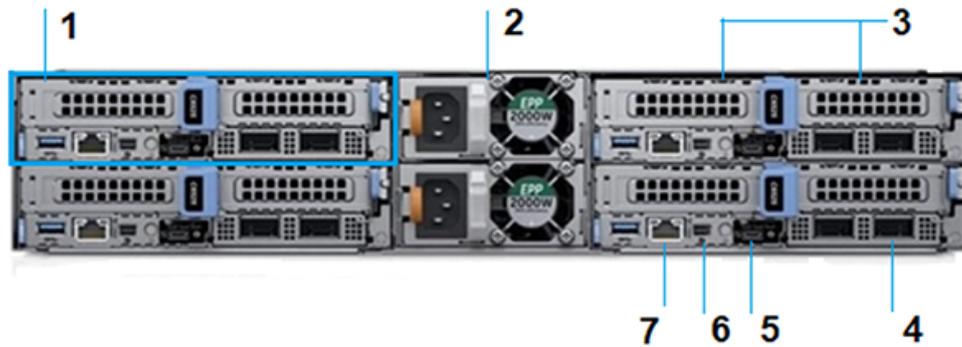


Figure 2. Rear view of the system

1. 1U half width compute sled
2. Power Supplies
3. PCIe Gen4 x16 slots
4. OCP 3.0 Gen4 x16 slot
5. Micro USB port for iDRAC Direct
6. Mini Display Port for video
7. 1 GbE (RJ45) port for systems mgmt. and/or host

Inside the system

System Structure (2.5" HDDs)

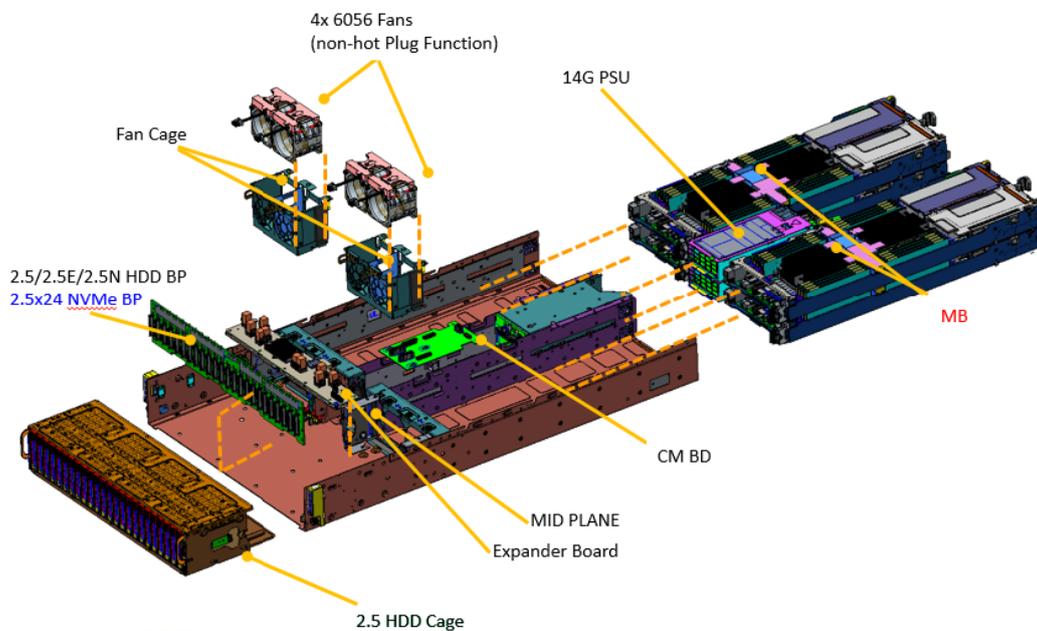


Figure 3. Inside the system C6400

Quick Resource Locator



Figure 4. Quick Resource Locator for C6520

Processor



Topics:

- [Processor features](#)

Processor features

The 3rd Generation Xeon Scalable Processors stack is next generation data center CPU offering with the latest features, increased performance, and incremental memory options. This latest generation Xeon Scalable processor will support usages from entry designs based on Intel Xeon Silver processors to advanced capabilities offered in new Intel Xeon Platinum processor.

The following lists the features and functions included in the upcoming 3rd Generation Intel Xeon Scalable Processor offering:

- Faster UPI with 3 Intel Ultra Path Interconnect (Intel UPI) at 11.2 GT/s (supported in gold and platinum options)
- More, Faster I/O with PCI Express 4 and up to 64 lanes (per socket) at 16 GT/s
- Enhanced Memory Performance with support for up to 3200 MT/s DIMMs (2 DPC)
- Increased Memory Capacity with up to 8 channels and up to 128 GB DDR4 DIMM support

Supported processors

Table 3. CPU BIN Stack

| Processor | Frequency (GHz) | Cores/ Threads | Cache (MB) | Max Memory speed (MT/s) | Turbo | TDP (W) |
|-----------|-----------------|-------------------|------------|----------------------------|-------|---------|
| 8380 | 2.3 | 40/80 | 60 | 3200 | Yes | 270 |
| 8368Q | 2.6 | 38/76 | 57 | 3200 | Yes | 270 |
| 8368 | 2.4 | 38/76 | 57 | 3200 | Yes | 270 |
| 8362 | 2.8 | 32/64 | 48 | 3200 | Yes | 265 |
| 8360Y | 2.4 | 36/72 | 54 | 3200 | Yes | 250 |
| 8358 | 2.6 | 32/64 | 48 | 3200 | Yes | 250 |
| 8352Y | 2.2 | 32/64 | 48 | 3200 | Yes | 205 |
| 8352V | 2.1 | 36/72 | 54 | 3200 | Yes | 195 |
| 8352M | 2.3 | 32/64 | 48 | 3200 | Yes | 185 |
| 6354 | 3 | 18/36 | 39 | 3200 | Yes | 205 |
| 6348 | 2.6 | 28/56 | 42 | 3200 | Yes | 235 |
| 6346 | 3.1 | 16/32 | 36 | 3200 | Yes | 205 |
| 6338 | 2 | 32/64 | 48 | 3200 | Yes | 205 |
| 6330 | 2 | 28/56 | 42 | 3200 | Yes | 205 |
| 6314U | 2.3 | 32/64 | 48 | 3200 | Yes | 205 |
| 6312U | 2.4 | 24/48 | 36 | 3200 | Yes | 185 |

Table 3. CPU BIN Stack (continued)

| Processor | Frequency (GHz) | Cores/ Threads | Cache (MB) | Max Memory speed (MT/s) | Turbo | TDP (W) |
|------------------|------------------------|---------------------------|-------------------|------------------------------------|--------------|----------------|
| 6342 | 2.8 | 24/48 | 36 | 3200 | Yes | 230 |
| 6334 | 3.6 | 8/16 | 18 | 3200 | Yes | 165 |
| 6336Y | 2.4 | 24/48 | 36 | 3200 | Yes | 185 |
| 6326 | 2.9 | 16/32 | 24 | 3200 | Yes | 185 |
| 5317 | 3 | 12/24 | 18 | 2933 | Yes | 150 |
| 5320 | 2.2 | 26/52 | 39 | 2933 | Yes | 185 |
| 5315Y | 3.2 | 8/16 | 12 | 2933 | Yes | 140 |
| 5318Y | 2.1 | 24/48 | 36 | 2933 | Yes | 165 |
| 4310 | 2.1 | 12/24 | 18 | 2666 | Yes | 120 |
| 4316 | 2.3 | 20/40 | 30 | 2666 | Yes | 150 |
| 4314 | 2.4 | 16/32 | 24 | 2666 | Yes | 135 |
| 4309Y | 2.8 | 8/16 | 12 | 2666 | Yes | 105 |

Memory subsystem

The PowerEdge C6520 supports up to 16 DIMMs in a 2S configuration, with up to 2 TB of memory capacity and speeds of up to 3200 MT/s. The PowerEdge C6520 has eight DIMM channels per processor with one DIMM per channel (DPC).

The PowerEdge C6520 supports 16 GB/32 GB/64 GB (registered) RDIMMs. It supports 128 GB LRDIMMs and it will not support UDIMMs or persistent memory.

Topics:

- [Supported memory](#)
- [Memory speed](#)

Supported memory

The table below lists the memory technologies supported by the platform.

Table 4. Supported memory type

| Feature | PowerEdge C6520 (DDR4) |
|----------------|------------------------|
| DIMM type | RDIMM LRDIMM |
| Transfer speed | 3200 MT/s |
| Voltage | 1.2 V (DDR4) |

The table below lists the supported DIMMs for the platform at launch. For information on memory configuration, see the *Dell EMC PowerEdge C6520 Installation and Service Manual* at www.dell.com/poweredgemanuals.

Table 5. Supported DIMMs

| DIMM speed | DIMM type | DIMM capacity (GB) | Ranks per DIMM | Data width | Density | Technology |
|------------|-----------|--------------------|----------------|------------|---------|------------|
| 3200 | RDIMM | 16 | 2R | 8 | 8 GB | SDP |
| 3200 | RDIMM | 32 | 2R | 4 | 8 GB | SDP |
| 3200 | RDIMM | 64 | 2R | 4 | 16 GB | SDP |
| 3200 | LRDIMM | 128 | 4R | 4 | 16 GB | 3DS-2H |

Memory speed

The number of DIMMs per channel (DPC) does affect the operating memory bus speeds. Below is a table identifying the bus speeds for Intel Xeon Scalable processors:

Table 6. DIMM performance details

| DIMM type | DIMM ranking | Capacity | DIMM rated voltage, speed | 1 DPC |
|-----------|--------------|---------------------|---------------------------|--------|
| RDIMM | 1R | 8 GB | DDR4 (1.2 V), 3200 | D:3200 |
| RDIMM | 2R | 16 GB, 32 GB, 64 GB | DDR4 (1.2 V), 3200 | D:3200 |

Table 6. DIMM performance details (continued)

| DIMM type | DIMM ranking | Capacity | DIMM rated voltage, speed | 1 DPC |
|------------------|---------------------|-----------------|----------------------------------|--------------|
| LRDIMM | 4R | 128 GB | DDR4 (1.2 V), 3200 | D:3200 |

Storage

Topics:

- Storage controllers
- Supported drives
- External Storage

Storage controllers

Table 7. PERC series controller offerings

| Performance Level | Controller & Description |
|-------------------|-----------------------------------------|
| Entry Level | S150 (SATA, NVMe) SW RAID SATA, NVMe |
| Value | H350, H345, HBA355i, HBA345 |
| Value Performance | H750, H745 |

Supported drives

The table shown below lists the internal drives supported by the PowerEdge C6520.

Table 8. Supported drives

| Form factor | Type | Speed | Rotational speed | Capacities |
|-------------|------|-------|------------------|--------------------------------------------------------------------------------------------|
| 2.5 inches | SATA | 6 GB | SSD | 120 GB, 200 GB, 240 GB, 400 GB, 480 GB, 800 GB, 960 GB, 1.6 TB, 1.92 TB, 3.84 TB, 7.68 TB |
| 2.5 inches | SATA | 6 GB | 7.2K | 1 TB, 2 TB |
| 2.5 inches | SAS | 12 GB | 7.2K | 2 TB |
| 2.5 inches | SAS | 12 GB | SSD | 400 GB, 480 GB, 800 GB, 960 GB, 1.6 TB, 1.92 TB, 3.2 TB, 3.84 TB, 6.4 TB, 7.68 TB, 12.8 TB |
| 2.5 inches | SAS | 12 GB | 10K | 600 GB, 1.2 TB, 2.4 TB |
| 2.5 inches | SAS | 12 GB | 15K | 300 GB, 600 GB, 900 GB |
| M.2 | SATA | 6 GB | SSD | 240 GB, 380 GB |
| U.2 | NVMe | NA | SSD | 960 GB, 1.6 TB, 1.92 TB, 3.2 TB, 3.84 TB, |

Table 8. Supported drives (continued)

| Form factor | Type | Speed | Rotational speed | Capacities |
|--------------------|-------------|--------------|-------------------------|-----------------------------------|
| | | | | 6.4 TB, 7.68 TB, 12.8 TB, 15.36TB |
| uSD | NA | NA | uSD | 16 GB, 32 GB, 64 GB |

External Storage

The C6520 does not support any external storage.

Networking

Topics:

- [Overview](#)
- [OCP 3.0 support](#)

Overview

PowerEdge offers a wide variety of options to get information moving to and from our servers. Industry best technologies are chosen, and systems management features are added by our partners to firmware to tie in with iDRAC and Lifecycle Controller. These adapters are rigorously validated for worry-free, fully supported use in our servers.

OCP 3.0 support

Supported OCP cards

Table 9. OCP 3.0 NIC Card Support List

| Form Factor | Type | DPN | Speed | Port Type | Vendor |
|-------------|------|-------|-------|-----------|----------|
| OCP 3.0 | NIC | 50RV4 | 10GbE | BT | Intel |
| OCP 3.0 | NIC | WW2NX | 1GbE | BT | Intel |
| OCP 3.0 | NIC | VMFKR | 10GbE | BT | Intel |
| OCP 3.0 | NIC | YJYK1 | 10GbE | SFP+ | Intel |
| OCP 3.0 | NIC | VF81P | 10GbE | SFP+ | Intel |
| OCP 3.0 | NIC | R1KTR | 25GbE | S28 | Intel |
| OCP 3.0 | NIC | G9XC9 | 1GbE | BT | Broadcom |
| OCP 3.0 | NIC | T6HR8 | 10GbE | BT | Broadcom |
| OCP 3.0 | NIC | CP610 | 10GbE | BCME | Broadcom |
| OCP 3.0 | NIC | X1KR4 | 25GbE | BCME | Broadcom |
| OCP 3.0 | NIC | KHCTP | 25GbE | BCME | Broadcom |
| OCP 3.0 | NIC | 42T22 | 10GbE | BT | QLogic |
| OCP 3.0 | NIC | RHVFN | 10GbE | SFP+ | QLogic |
| OCP 3.0 | NIC | NP0K8 | 25GbE | SFP28 | QLogic |
| OCP 3.0 | NIC | 4TRD3 | 25GbE | SFP28 | Mellanox |
| OCP 3.0 | NIC | 61X09 | 25GbE | SFP28 | Intel |
| OCP 3.0 | NIC | VMFKR | 10GbE | BT | Intel |
| OCP 3.0 | NIC | 50RV4 | 10GbE | BT | Intel |

Table 9. OCP 3.0 NIC Card Support List (continued)

| Form Factor | Type | DPN | Speed | Port Type | Vendor |
|-------------|------|-------|-------|-----------|--------|
| OCP 3.0 | NIC | YJYK1 | 10GbE | SFP+ | Intel |
| OCP 3.0 | NIC | VF81P | 10GbE | SFP+ | Intel |
| OCP 3.0 | NIC | R1KTR | 25GbE | SFP28 | Intel |
| OCP 3.0 | NIC | WW2NX | 1GbE | BT | Intel |

OCP NIC 3.0 vs. Rack Network Daughter Card comparisons

Table 10. OCP 3.0, 2.0, and rNDC NIC Comparison

| Form Factor | Dell rNDC | OCP 2.0 (LOM Mezz) | OCP 3.0 | Note |
|----------------|-----------|--------------------|-----------|--------------------------------------------|
| PCIe Gen | Gen 3 | Gen 3 | Gen 4 | Supported OCP3 are SFF (small form factor) |
| Max PCIe Lanes | x8 | Up to x16 | Up to x16 | See server slot spec |
| Shared LOM | Yes | Yes | Yes | This is iDRAC port redirect |
| Aux Power | Yes | Yes | Yes | Used for Shared LOM |

PCIe Subsystem

Topics:

- PCIe risers

PCIe risers

Riser 1A

Major components:

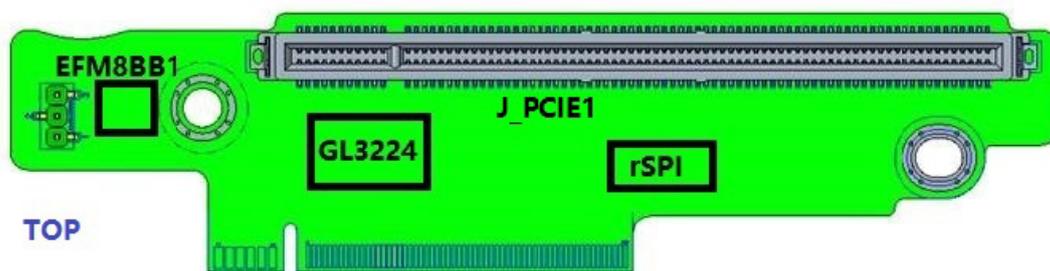
- Standard PCIe x16 connector, PCIe x16 source from processor 1.
- GL3224-OYI04 USB3.0 SD 3.0 Single LUN Memory Card Reader Controller. Supported MicroSD card capacities at RTS – 16 GB, 32 GB, and 64 GB.
- RSPI – This part is used during service operations in the field. When replaced by new sled, the PCIe riser move from old sled to new sled. Lifecycle controller has easy-restore feature that can restore the new sled to same configuration and firmware state as old sled. This operation also includes personality module used for liquid cooling.
- System API (SAPI) – The core of the Riser SAPI consists of the Silicon Labs EFM8BB1 micro controller, and the MCU will periodically transmits pertinent riser data over a 1-wire UART to the host system (CPLD and BIOS).
 - The payload between riser MCU and host system includes two information:
 - One is fixed riser information which is determined using a table structure that can be read through two MCU's ADC pin. Meanwhile, it is pre-programmed into the MCU code base. (e.g. riser type, slot width, slot source lanes, etc.).
 - The other is dynamic riser information which can be read in through the MCU's GPIO pins and serialized down to the host system. (e.g. adapter presence detect, WAKE#, etc.)

GL3224 and EFM8BB1 features:

- Support USB mass storage class bulk-only transport (BOT)
- Super speed USB or USB 2.0 transceiver macro (UTM), serial interface engine (SIE), and embedded power-on reset (POR)
- Support secure digital v1.0 / v1.1 / v2.0/ SDHC / SDXC (capacity up to 2 TB)
- Support serial peripheral interface (SPI) for firmware upgrade to SPI flash memory via USB interface

Riser 1A dimension

Board Size: 126.30x31.42 mm, 8 Layers



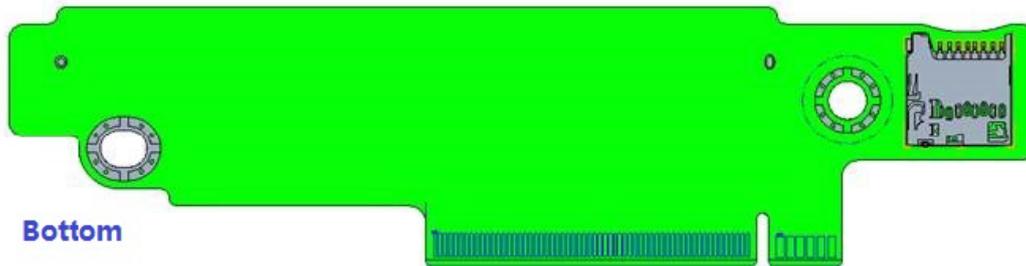


Figure 5. Riser 1A dimension

Riser 1B

Major components:

- Standard PCIe x16 connector, PCIe x16 source from processor 1 x8 and x8 from processor 2 by cable.
- rSPI - This part is used during service operations in the field. When replaced by new sled, the PCIe riser move from old sled to new sled. Lifecycle controller has easy-restore feature that can restore the new sled to same configuration and firmware state as old sled. This operation also includes personality module used for liquid cooling.
- System API (SAPI) – The core of the riser SAPI consists of the Silicon Labs EFM8BB1 microcontroller, and the MCU will periodically transmits pertinent riser data over a 1-wire UART to the host system (CPLD and BIOS).
 - The payload between riser MCU and host system includes two information:
 - One is fixed riser information which is determined using a table structure that can be read through two MCU's ADC pin. Meanwhile, it is pre-programmed into the MCU code base. (e.g. riser type, slot width, slot source lanes, etc.)
 - The other is dynamic riser information which can be read in through the MCU's GPIO pins and serialized down to the host system. (e.g. adapter presence detection, WAKE#, etc.)

Riser 1B dimension

Board size: 144.38 x 31.45 mm, 8 layers

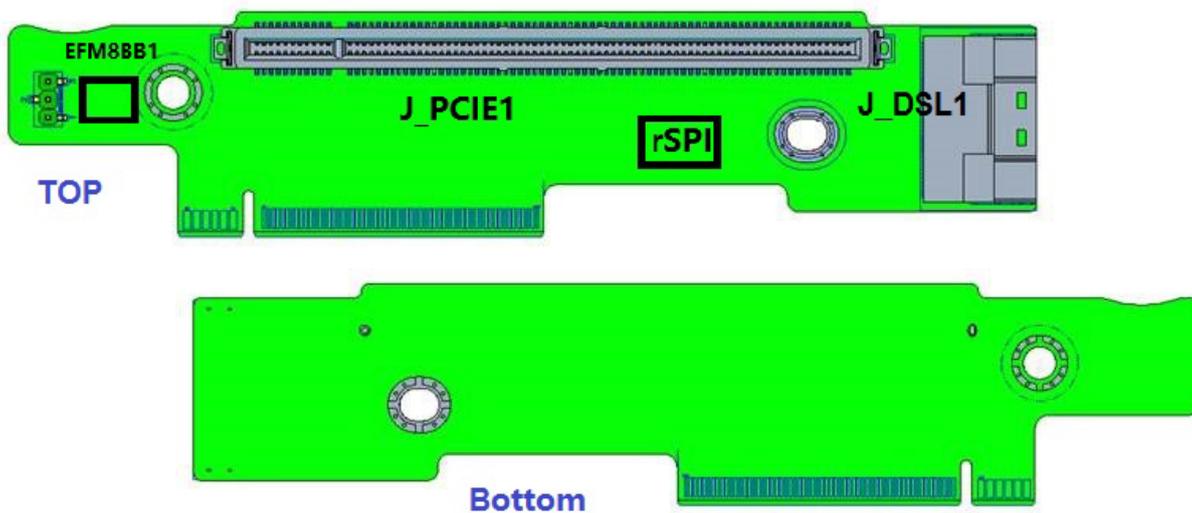


Figure 6. Riser 1B dimension

Riser 2B

Major components:

- Standard PCIe x16 connector, PCIe x16 source from processor 1.
- System API (SAPI) – The core of the riser SAPI consists of the Silicon Labs EFM8BB1 micro controller, and the MCU will periodically transmits pertinent riser data over a 1-wire UART to the host system (CPLD and BIOS).
 - The payload between riser MCU and host system includes two information:
 - One is fixed riser information which is determined using a table structure that can be read through two MCU's ADC pin. Meanwhile, it is pre-programmed into the MCU code base. (e.g. riser type, slot width, slot source lanes, etc.)
 - The other is dynamic riser information which can be read in through the MCU's GPIO pins and serialized down to the host system. (e.g. adapter presence detection, WAKE#, etc.)

Riser 2B dimension

Board size: 158.73 x 29.35 mm, 10 layers

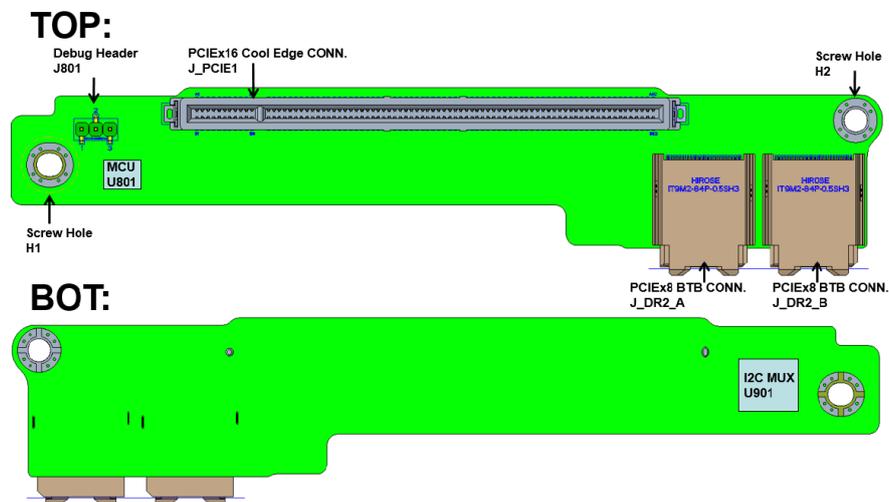


Figure 7. Riser 2B dimension

M.2 SATA Riser

The M.2 x16 Mezz SATA Riser can connect M.2 x16 module to J_M2 of main board. Only SATA0 port will be supported for internal boot purpose.

PCB Dimension:

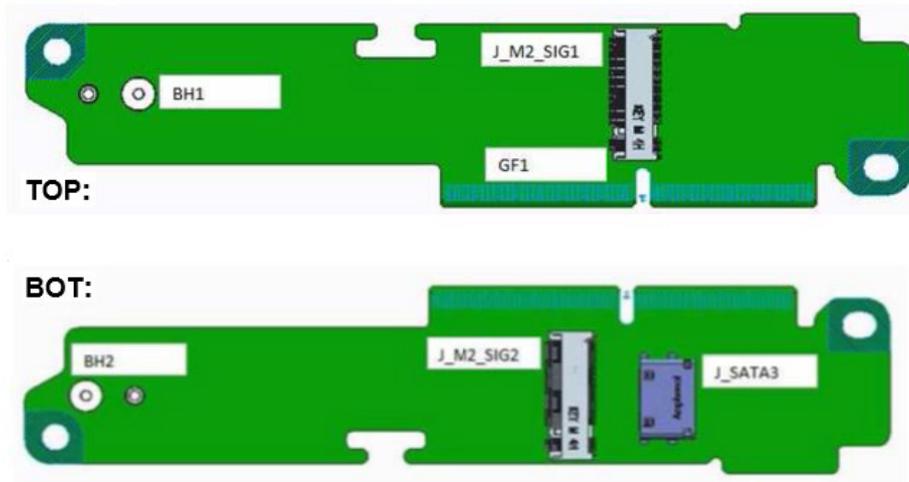


Figure 8. M.2 X 16 SATA Riser PCB Dimension

Table 11. PCIe Riser Slot CPU Orientation Matrix

| Expansion Slots Mapping | | | | | |
|-------------------------|--------|-------------|-----------------|-------------------------------------------------------------------------------|-------|
| Riser | Slot # | Form Factor | Controlling CPU | Slot's Electrical Bandwidth / Physical Connector | Power |
| — | — | — | CPU | PCIe Gen4 x 16 (through Riser 1A) | 75W |
| LP PCIe Slot (SLOT1) | 1 | Low profile | CPU1/2 | PCIe Gen4 x8 from CPU1, x8 from CPU2 (through Riser 1B to support SNAPI card) | 25W |
| LP PCIe Slot (SLOT2) | 2 | Low profile | CPU1 | PCIe Gen4 x16 (through Riser 2B) | 75W |
| OCP Slot | INT | Low profile | CPU1 | PCIe Gen4 x 16 | 80W |
| M.2 BOSS slot | 3 | Proprietary | CPU2 | PCIe Gen4 x 16 | 25W |

Power, thermal, and acoustics

PowerEdge servers have an extensive collection of sensors that automatically track thermal activity, which helps regulate temperature thereby reducing server noise and power consumption. The table below lists the tools and technologies Dell offers to lower power consumption and increase energy efficiency.

Topics:

- [Power](#)
- [Thermal](#)
- [Acoustics](#)

Power

Power Supply Subsystem

Power Supply Options Overview

Energy Smart power supplies have intelligent features, such as the ability to dynamically optimize efficiency while maintaining availability and redundancy. Also featured are enhanced power-consumption reduction technologies, such as high-efficiency power conversion and advanced thermal-management techniques, and embedded power-management features, including high-accuracy power monitoring.

For C6400 chassis, the power supply subsystem is formed with two AC-DC redundant power supplies. The power supply provides +12V and +12Vaux for redundant design. There are several voltage regulators in the system to supply different voltage levels needed by different logic devices.

i **NOTE:** Unlike C6300 chassis where PSUs are resident on the left side of the chassis, C6400 chassis has PSUs in the center. Customers need to note this change to plan power cabling accordingly.

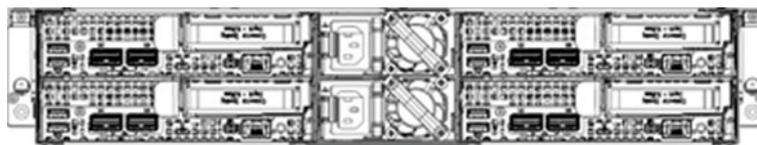


Figure 9. C6400 PSUs in the center of the chassis

The following Power Supply configuration options are available on C6400 chassis:

- Dual, Hot-plug Fault Tolerant Redundant Power Supply (1+1), 1600W
- Dual, Hot-plug Fault Tolerant Redundant Power Supply (1+1), 2000W
- Dual, Hot-plug Fault Tolerant Redundant Power Supply (1+1), 2400W
- Dual, Hot-plug Fault Tolerant Redundant Power Supply (1+1), 2600W
- Dual, Hot-plug Non-Redundant Power Supply (2+0), 1600W
- Dual, Hot-plug Non-Redundant Power Supply (2+0), 2000W
- Dual, Hot-plug Non-Redundant Power Supply (2+0), 2400W
- Dual, Hot-plug Non-Redundant Power Supply (2+0), 2600W
- Dual, Hot-plug Fully Redundant Power Supply (1+1), 1600W*
- Dual, Hot-plug Fully Redundant Power Supply (1+1), 2000W*
- Dual, Hot-plug Fully Redundant Power Supply (1+1), 2400W*
- Dual, Hot-plug Fully Redundant Power Supply (1+1), 2600W*

NOTE: Due to significant increase in power requirements for Intel Ice Lake processors, fully redundant (1+1) PSU setting is not possible for many configurations. Please consider going with Fault Tolerant Redundant PSU instead.



Figure 10. C6400 PSU Options

NOTE: Please refer below PSU AC side where the cables plug:

- 1600W/800W: IEC-C14
- 2000W/1000W: IEC-C20
- 2400W/1400W: IEC-C20
- 2600W/1400W: IEC-C20

Below illustration shows both power cord (outlet) and power supply side (inlet) for reference.

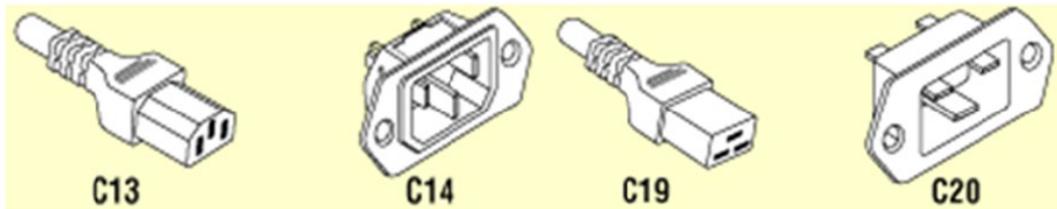


Figure 11. Sample illustration of inlet/outlet connectors

Below table lists the power capacity of all three PSUs in High/Low line operation mode.

PSUs Highline and Lowline ratings

Table 12. C6400 PSU Rating

| Operation model\ PSU type - Platinum | 2600W | 2400W | 2000W | 1600W | 2000W - 240VDC |
|--------------------------------------|-------|-------|-------|-------|----------------|
| For High Line Operation(200-240) | 2600W | 2400W | 2000W | 1600W | 2000W |
| For Low Line Operation(100-120) | 1400W | 1400W | 1000W | 800W | 1000W |
| 192VDC-288VDC | *** | *** | *** | *** | 2000W |

| Operation model\ PSU type - Titanium | 2600W | 1600W |
|--------------------------------------|--------|--------|
| For High Line Operation(200-240) | 2600 W | 1600 W |
| For Low Line Operation(100-140) | NA | NA |

LED Indicator behavior of Power Supplies

AC Power Supply Indicator is now integrated into the transparent handle making it easier to see in dense racks. The handle will light-up when powered on and color will provide status. The LED indicator behavior is as below:

Table 13. PSU LED Indicator Behavior

| | Indication | LED and State |
|---|----------------------------|------------------------|
| 1 | Input Fail / System is Off | Off |
| 2 | Input Ok / System is On | Solid Green |
| 3 | DC output Ok | Solid Green |
| 4 | PSU Failsafe Failure | Blinking Amber |
| 5 | PSU Firmware Updating | Blinking Green |
| 6 | PSU Firmware Update Failed | Blinking Amber |
| 7 | PSU Mismatch | Blinking Green and Off |

Thermal

Thermal design

Thermal management of the platform helps deliver high performance with the right amount of cooling to components, while maintaining the lowest fan speeds possible. This is done across a wide range of ambient temperatures from 10°C to 35°C (50°F to 95°F) and to extended ambient temperature ranges (see Environmental Specifications).

Acoustics

Acoustical performance

Acoustical configuration details are provided in Acoustical configurations of C6520 and acoustical performance data for the configurations is included in Acoustics Performance of the C6520 acoustical configurations. Each configuration has been tested according to Dell EMC acoustical standards.

Table 14. Acoustical configurations of C6520

| Configuration | HPC | Webtech |
|-----------------|-----------------|-----------------|
| CPU Type | Intel | Intel |
| CPU TDP / Cores | 205W / 32C | 185W / 32C |
| CPU Quantity | 2 | 2 |
| RDIMM Memory | 32GB DDR4 RDIMM | 16GB DDR4 RDIMM |
| Memory Quantity | 16 | 12 |

Table 14. Acoustical configurations of C6520 (continued)

| Configuration | HPC | Webtech |
|----------------|---------------------------------------------------------|------------------------|
| Backplane Type | X | 24*2.5 inches |
| HDD Type | X | 2.5 inches NVMe |
| HDD Quantity | X | 3pcs/blade |
| PSU Type | 2000W | 2000W |
| PSU Quantity | 2 | 2 |
| OCP | 1x 1GbE | X |
| PCI 1 | Mellanox Connect X-4 Single Port VPI QSFP28 EDR 100 GbE | Intel® 25GbE 2P XXV710 |
| PCI 2 | X | Intel® 25GbE 2P XXV710 |
| BOSS | Yes | Yes |
| Others | X | X |

Table 15. Acoustics Performance of the C6520 acoustical configurations

| Configuration | HPC | Webtech |
|----------------------------------------------------------|-------------------|------------|
| Acoustical Performance: Idle/ Operating @ 25 °C Ambient | | |
| L wA,m (B) | Idle Operating | 7.1 7.7 |
| K v (B) | Idle Operating | 0.4 0.4 |
| L pA,m (dB) | Idle Operating | 54 60 |
| Prominent Tones (dB) | Idle Operating | 13 12 |
| Prominent tones No prominent tones in Idle and Operating | | |
| Acoustical Performance: Idle @ 28 °C Ambient | | |
| L wA,m (B) | | 7.4 |
| K v (B) | | 0.4 |
| L pA,m (dB) | | 58 |
| Acoustical Performance: Max. Loading @ 35 °C Ambient | | |
| L wA,m (B) | | 8.5 |
| K v (B) | | 0.4 |
| L pA,m (dB) | | 67 |

- LwA,m: The declared mean A-weighted sound power level (LwA) is calculated per section 5.2 of ISO 9296 (2017) with data collected using the methods described in ISO 7779 (2010). Data presented here may not be fully compliant with ISO 7779.
- LpA,m: The declared mean A-weighted emission sound pressure level is at the bystander position per section 5.3 of ISO 9296 (2017) and measured using methods described in ISO 7779 (2010). The system is placed in a 24U rack enclosure, 25cm above a reflective floor. Data presented here may not be fully compliant with ISO 7779.

- Prominent tones: Criteria of D.6 and D.11 of ECMA-74 (17 th ed., Dec. 2019) are followed to determine if discrete tones are prominent and to report them, if so.
- Idle mode: The steady-state condition in which the server is energized but not operating any intended function.
- Operating mode: The maximum of the steady state acoustical output at 50% of CPU TDP or active HDDs per C.9.3.2 in ECMA-74 (17 th ed., Dec. 2019).

Dell typically categorizes servers in 5 categories of acoustically acceptable usage:

- Category 1: Table-top in Office Environment
- Category 2: Floor-standing in Office Environment
- Category 3: General Use Space
- Category 4: Attended Data Center
- Category 5: Unattended Data Center

The C6520 server is approved for use in category 5 Unattended Data Center. Details and acoustical specification category table coming soon.

Rack, rails, and cable management

Key factors in selecting the proper rails include:

- Identifying the type of rack in which they will be installed.
- The spacing between the front and rear mounting flanges of the rack.
- The type and location of any equipment mounted in the back of the rack such as power distribution units (PDUs), and the overall depth of the rack.

See the [Dell EMC Enterprise Systems Rail Sizing and Rack Compatibility Matrix](#) for the following information:

- Specific details about rail types and their functionalities.
- Rail adjustability ranges for various rack mounting flange types.
- Rail depth with and without cable management accessories.
- Rack types supported for various rack mounting flange types.

Topics:

- [Rails information](#)

Rails information

The L-bracket static rack rail system for the platform provides tool-less support for 4-post racks with square or unthreaded round mounting holes, including all generations of Dell racks. Threaded-hole racks are not supported by the static rail system. There is not a sliding rail system available for this platform.

One key step for determining if the rack is compatible with the L-bracket static rail system is identifying the type of rack in which they will be installed. The static rails support tool-less mounting in 19"-wide, EIA-310-D compliant square hole and unthreaded round-hole 4-post racks. The static rail system does not support mounting in 2-post (Telco) racks and does not support installation in threaded whole racks.

Other key factors impacting fit in a rack include the spacing between the front and rear mounting flanges of the rack, the type and location of any equipment mounted in the back of the rack such as power distribution units (PDUs), and the overall depth of the rack. Due to their reduced complexity and lack of need for cable management support, the L-bracket static rails offer a small overall mounting footprint.

Static rails

The rack rail system for C6400 server provides tool-less support for 4-post racks with square or unthreaded round holes. There is no support for a cable management arm (CMA) or a strain relief bar (SRB). The static rails support a wide variety of racks.

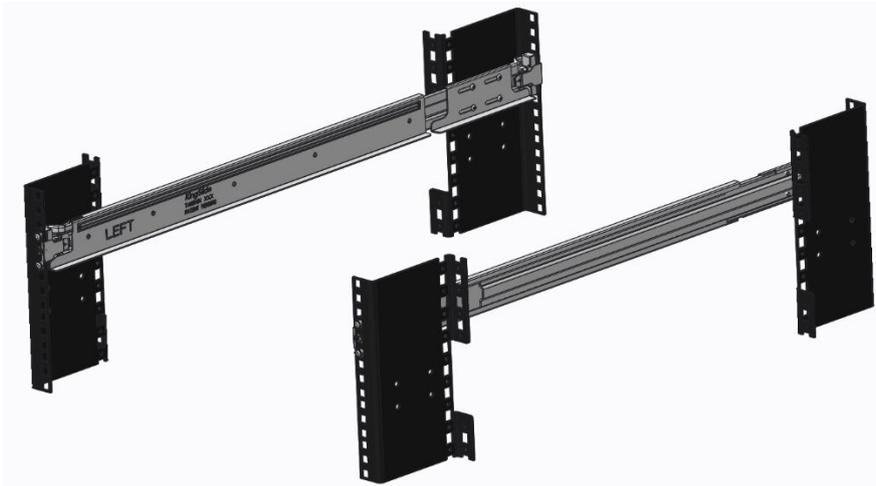


Figure 12. Static rail

The key factor in selecting the proper rails is identifying the type of rack in which they are installed. The static rail supports tool-less mounting in 19 inches-wide, EIA-310-E compliant square-hole and unthreaded round-hole 4- post racks. The static rail does not support mounting in threaded-hole racks.

NOTE: APC racks are also supported

Table 16. Rail adjustability range

| Rail Adjustability range (mm) | | | | | | | |
|-------------------------------|-----------------|--------------------|-----------|---------|--------|---------|--------|
| Product | Rail Identifier | Mounting Interface | Rail Type | Square | | Round | |
| | | | | Min | Max | Min | Max |
| C6400 | N/A | Tool-less | Static | 603 mm* | 917 mm | 603 mm* | 917 mm |

NOTE: * – minor conversion required

Other key factors governing proper rail selection include the spacing between the front and rear mounting flanges of the rack, the type and location of any equipment mounted in the back of the rack, such as power distribution units, and the overall depth of the rack. Due to their reduced complexity and lack of CMA and SRB support, the static rails offer a greater adjustability range and a smaller overall mounting footprint than sliding rails.

For information about installing the system in a rack, see the *Dell PowerEdge Rack Installation Guide* on Dell.com/Support/Manuals.

Supported Operating Systems

The following lists the supported operating systems for the C6520:

- Canonical Ubuntu Server LTS
- Microsoft (R) Windows Server (R) with Hyper-V
- Red Hat (R) Enterprise Linux
- SUSE (R) Linux Enterprise server
- VMware (R) ESXi (R)
- CentOS
- Windows Preinstallation Environment (WinPE) 64-bit drivers

The link to the specific OS versions and editions, certification matrices, Hardware Compatibility Lists (HCL) portal, and Hypervisor support can be found at [Dell EMC Enterprise Operating Systems](#).

Dell EMC OpenManage systems management

Dell EMC OpenManage Portfolio

Simplifying hardware management through ease of use and automation

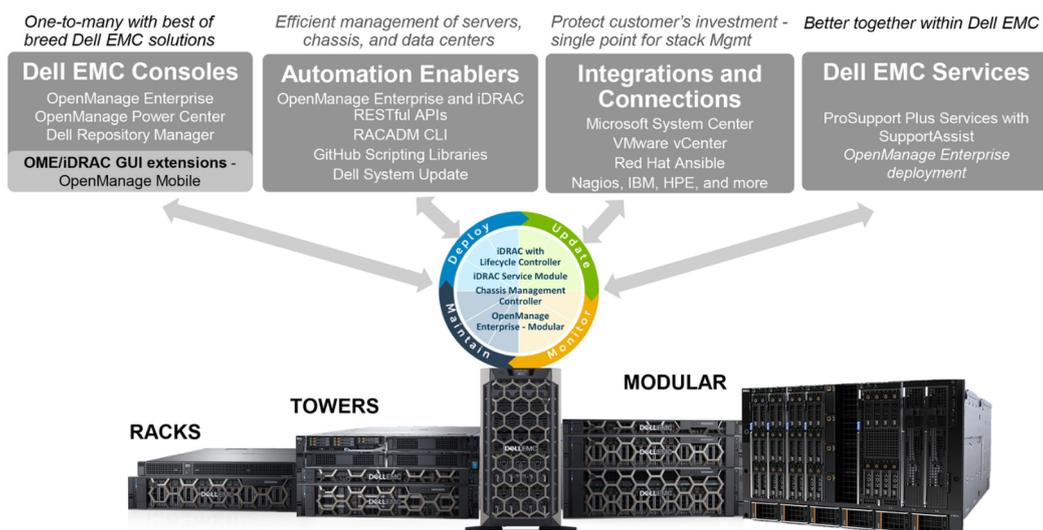


Figure 13. Dell EMC OpenManage Portfolio

Dell EMC delivers management solutions that help IT Administrators effectively deploy, update, monitor, and manage IT assets. OpenManage solutions and tools enable you to quickly respond to problems by helping them to manage Dell EMC servers effectively and efficiently; in physical, virtual, local, and remote environments, operating in-band, and out-of-band (agent-free). The OpenManage portfolio includes innovative embedded management tools such as the integrated Dell Remote Access Controller (iDRAC), Chassis Management Controller and Consoles like OpenManage Enterprise, OpenManage Power Manager plug in, and tools like Repository Manager.

Dell EMC has developed comprehensive systems management solutions based on open standards and has integrated with management consoles that can perform advanced management of Dell hardware. Dell EMC has connected or integrated the advanced management capabilities of Dell hardware into offerings from the industry's top systems management vendors and frameworks such as Ansible, thus making Dell EMC platforms easy to deploy, update, monitor, and manage.

The key tools for managing Dell EMC PowerEdge servers are iDRAC and the one-to-many OpenManage Enterprise console. OpenManage Enterprise helps the system administrators in complete lifecycle management of multiple generations of PowerEdge servers. Other tools such as Repository Manager, which enables simple yet comprehensive change management.

OpenManage tools integrate with systems management framework from other vendors such as VMware, Microsoft, Ansible, and ServiceNow. This enables you to use the skills of the IT staff to efficiently manage Dell EMC PowerEdge servers.

Topics:

- [Server and Chassis Managers](#)
- [Dell EMC consoles](#)
- [Automation Enablers](#)
- [Integration with third-party consoles](#)
- [Connections for third-party consoles](#)
- [Dell EMC Update Utilities](#)
- [Dell resources](#)

Server and Chassis Managers

- Integrated Dell Remote Access Controller (iDRAC)
- iDRAC Service Module (iSM)

Dell EMC consoles

- Dell EMC OpenManage Enterprise
- Dell EMC Repository Manager (DRM)
- Dell EMC OpenManage Enterprise Power Manager plugin to OpenManage Enterprise
- Dell EMC OpenManage Mobile (OMM)

Automation Enablers

- OpenManage Ansible Modules
- iDRAC RESTful APIs (Redfish)
- Standards-based APIs (Python, PowerShell)
- RACADM Command Line Interface (CLI)
- GitHub Scripting Libraries

Integration with third-party consoles

- Dell EMC OpenManage Integrations with Microsoft System Center
- Dell EMC OpenManage Integration for VMware vCenter (OMIVV)
- Dell EMC OpenManage Ansible Modules
- Dell EMC OpenManage Integration with ServiceNow

Connections for third-party consoles

- Micro Focus and other HPE tools
- OpenManage Connection for IBM Tivoli
- OpenManage Plug-in for Nagios Core and XI

Dell EMC Update Utilities

- Dell System Update (DSU)
- Dell EMC Repository Manager (DRM)
- Dell EMC Update Packages (DUP)
- Dell EMC Server Update Utility (SUU)
- Dell EMC Platform Specific Bootable ISO (PSBI)

Dell resources

For additional information about white papers, videos, blogs, forums, technical material, tools, usage examples, and other information, go to the OpenManage page at <https://www.dell.com/openmanagemanuals> or the following product pages:

Table 17. Dell resources

| Resource | Location |
|--------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| Integrated Dell Remote Access Controller (iDRAC) | https://www.dell.com/idracmanuals |
| iDRAC Service Module (iSM) | https://www.dell.com/support/kbdoc/000178050/ |
| OpenManage Ansible Modules | https://www.dell.com/support/kbdoc/000177308/ |
| OpenManage Essentials (OME) | https://www.dell.com/support/kbdoc/000175879/ |
| OpenManage Mobile (OMM) | https://www.dell.com/support/kbdoc/000176046 |
| OpenManage Integration for VMware vCenter (OMIVV) | https://www.dell.com/support/kbdoc/000176981/ |
| OpenManage Integration for Microsoft System Center (OMIMSSC) | https://www.dell.com/support/kbdoc/000147399 |
| Dell EMC Repository Manager (DRM) | https://www.dell.com/support/kbdoc/000177083 |
| Dell EMC System Update (DSU) | https://www.dell.com/support/kbdoc/000130590 |
| Dell EMC Platform Specific Bootable ISO (PSBI) | Dell.com/support/article/sln296511 |
| Dell EMC Chassis Management Controller (CMC) | www.dell.com/support/article/sln311283 |
| OpenManage Connections for Partner Consoles | https://www.dell.com/support/kbdoc/000146912 |
| OpenManage Enterprise Power Manager | https://www.dell.com/support/kbdoc/000176254 |
| OpenManage Integration with ServiceNow (OMISNOW) | Dell.com/support/article/sln317784 |

 **NOTE:** Features may vary by server. Please refer to the product page on <https://www.dell.com/manuals> for details.

Dell Technologies Services

Dell Technologies Services include a wide, customizable range of service choices to simplify the assessment, design, implementation, management and maintenance of IT environments and to help you transition from platform to platform. Depending on your current business requirements and the level of service right for you, we provide factory, on-site, remote, modular, and specialized services that fit your needs and budget. We'll help with a little or a lot—your choice—and provide access to our global resources.

For more information, see DellEMC.com/Services.

Topics:

- [Dell EMC ProDeploy Enterprise Suite](#)
- [Dell EMC Remote Consulting Services](#)
- [Dell EMC Data Migration Service](#)
- [Dell EMC ProSupport Enterprise Suite](#)
- [Dell EMC ProSupport Plus for Enterprise](#)
- [Dell EMC ProSupport for Enterprise](#)
- [Dell EMC ProSupport One for Data Center](#)
- [ProSupport for HPC](#)
- [Support Technologies](#)
- [Dell Technologies Education Services](#)
- [Dell Technologies Consulting Services](#)
- [Dell EMC Managed Services](#)

Dell EMC ProDeploy Enterprise Suite

ProDeploy Enterprise Suite gets your server out of the box and into optimized production—fast. Our elite deployment engineers with broad and deep experience utilizing best-in-class processes along with our established global scale can help you around the clock and around the globe. From simple to the most complex server installations and software integration, we take the guess work and risk out of deploying your new server technology.

| | | Basic Deployment | ProDeploy | ProDeploy Plus |
|------------------------|----------------------------------------------------------------------------------------------------------|------------------|------------------|----------------|
| Pre-deployment | Single point of contact for project management | - | ● | In-region |
| | Site readiness review | - | ● | ● |
| | Implementation planning | - | ● | ● |
| | SAM engagement for ProSupport Plus entitled devices | - | - | ● |
| Deployment | Deployment service hours | Business hours | 24x7 | 24x7 |
| | Remote guidance for hardware installation or Onsite hardware installation and packaging material removal | Onsite | Remote or Onsite | Onsite |
| | Install and configure system software | - | Remote | Onsite |
| | Install support software and connect with Dell Technologies | - | ● | ● |
| | Project documentation with knowledge transfer | - | ● | ● |
| Post-deployment | Deployment verification | - | ● | ● |
| | Configuration data transfer to Dell EMC technical support | - | ● | ● |
| | 30-days of post-deployment configuration assistance | - | - | ● |
| | Training credits for Dell EMC Education Services | - | - | ● |

Figure 14. ProDeploy Enterprise Suite capabilities

NOTE: Hardware installation not applicable on selected software products.

Dell EMC ProDeploy Plus

From beginning to end, ProDeploy Plus provides the skill and scale needed to successfully execute demanding deployments in today's complex IT environments. Certified Dell EMC experts start with extensive environmental assessments and detailed migration planning and recommendations. Software installation includes set up of most versions of Dell EMC SupportAssist and OpenManage system management utilities. Post-deployment configuration assistance, testing, and product orientation services are also available.

Dell EMC ProDeploy

ProDeploy provides full service installation and configuration of both server hardware and system software by certified deployment engineers including set up of leading operating systems and hypervisors as well as most versions of Dell EMC SupportAssist and OpenManage system management utilities. To prepare for the deployment, we conduct a site readiness review and implementation planning exercise. System testing, validation, and full project documentation with knowledge transfer complete the process.

Basic Deployment

Basic Deployment delivers worry-free professional installation by experienced technicians who know Dell EMC servers inside and out.

Dell EMC Server Configuration Services

With Dell EMC Rack Integration and other Dell EMC PowerEdge Server Configuration Services, you save time by receiving your systems racked, cabled, tested, and ready to integrate into the data center. Dell EMC staff pre-configure RAID, BIOS and iDRAC settings, install system images, and even install third-party hardware and software.

For more information, see [Server Configuration Services](#).

Dell EMC Residency Services

Residency Services helps customers transition to new capabilities quickly with the assistance of on-site or remote Dell EMC experts whose priorities and time you control. Residency experts can provide post implementation management and knowledge transfer related to a new technology acquisition or day-to-day operational management of the IT infrastructure.

Dell EMC Remote Consulting Services

When you are in the final stages of your PowerEdge server implementation, you can rely on Dell EMC Remote Consulting Services and our certified technical experts to help you optimize your configuration with best practices for your software, virtualization, server, storage, networking, and systems management.

Dell EMC Data Migration Service

Protect your business and data with our single point of contact to manage your data migration project. Your project manager will work with our experienced team of experts to create a plan using industry-leading tools and proven processes based on global best practices to migrate your existing files and data so your business system get up and running quickly and smoothly.

Dell EMC ProSupport Enterprise Suite

With the ProSupport Enterprise Suite, we help keep your IT systems running smoothly, so you can focus on running your business. We will help maintain peak performance and availability of your most essential workloads. ProSupport Enterprise Suite is a suite of support services that enable you to build the solution that is right for your organization.

Choose support models based on how you use technology and where you want to allocate resources. From the desktop to the data center, address everyday IT challenges, such as unplanned downtime, mission-critical needs, data and asset protection, support planning, resource allocation, software application management and more. Optimize IT resources by choosing the right support model.



Figure 15. Dell EMC ProSupport Enterprise Suite

Dell EMC ProSupport Plus for Enterprise

When you purchase your PowerEdge server, we recommend ProSupport Plus, our proactive and preventative support service for your business-critical systems. ProSupport Plus provides you with all the benefits of ProSupport, plus the following:

- An assigned Services Account Manager who knows your business and your environment
- Immediate advanced troubleshooting from an engineer who understands your PowerEdge server
- Personalized, preventive recommendations based on analysis of support trends and best practices from across the Dell Technologies infrastructure solutions customer base to reduce support issues and improve performance
- Predictive analysis for issue prevention and optimization enabled by SupportAssist
- Proactive monitoring, issue detection, notification, and automated case creation for accelerated issue resolution enabled by SupportAssist
- On-demand reporting and analytics-based recommendations enabled by SupportAssist and TechDirect

Dell EMC ProSupport for Enterprise

Our ProSupport service offers highly trained experts around the clock and around the globe to address your IT needs. We help minimize disruptions and maximize availability of PowerEdge server workloads with:

- 24x7 support through phone, chat and online
- Predictive, automated tools and innovative technology
- A central point of accountability for all hardware and software issues
- Collaborative 3rd party support
- Hypervisor, operating system and application support
- Consistent experience regardless of where you are located or what language you speak
- Optional onsite parts and labor response options including next business day or four-hour mission critical

i **NOTE:** Subject to service offer country availability.

Enterprise Support Services Feature Comparison

| | Basic | ProSupport | ProSupport Plus |
|-----------------------------------------------------|-------------------|----------------------------------------------|-----------------------------------------------|
| Remote technical support | 9x5 | 24x7 | 24x7 |
| Covered products | Hardware | Hardware Software | Hardware Software |
| Onsite hardware support | Next business day | Next business day or 4hr mission critical | Next business day or 4 hr mission critical |
| 3 rd party collaborative assistance | | ● | ● |
| Automated issue detection & proactive case creation | | ● | ● |
| Self-service case initiation and management | | ● | ● |
| Access to software updates | | ● | ● |
| Priority access to specialized support experts | | | ● |
| 3 rd party software support | | | ● |
| Assigned Services Account Manager | | | ● |
| Personalized assessments and recommendations | | | ● |
| Semiannual systems maintenance | | | ● |

Availability and terms of Dell Technologies services vary by region and by product. For more information, please view our Service Descriptions available on Dell.com

Figure 16. Dell EMC Enterprise Support model

Dell EMC ProSupport One for Data Center

ProSupport One for Data Center offers flexible site-wide support for large and distributed data centers with more than 1,000 assets. This offering is built on standard ProSupport components that leverage our global scale but are tailored to your company's needs. While not for everyone, this service option offers a truly unique solution for Dell Technologies largest customers with the most complex environments.

- Team of assigned Services Account Managers with remote, on-site options
- Assigned ProSupport One technical and field engineers who are trained on your environment and configurations
- On-demand reporting and analytics-based recommendations enabled by SupportAssist and TechDirect
- Flexible on-site support and parts options that fit your operational model
- A tailored support plan and training for your operations staff

ProSupport for HPC

The ProSupport for HPC provides solution-aware support including:

- Access to senior HPC experts
- Advanced HPC cluster assistance: performance, interoperability & configuration
- Enhanced HPC solution level end-to-end support
- Remote pre-support engagement with HPC Specialists during ProDeploy implementation

Learn more at DellEMC.com/HPC-Services.

ProSupport Add-on for HPC

Delivering a true end-to-end support experience across your HPC environment

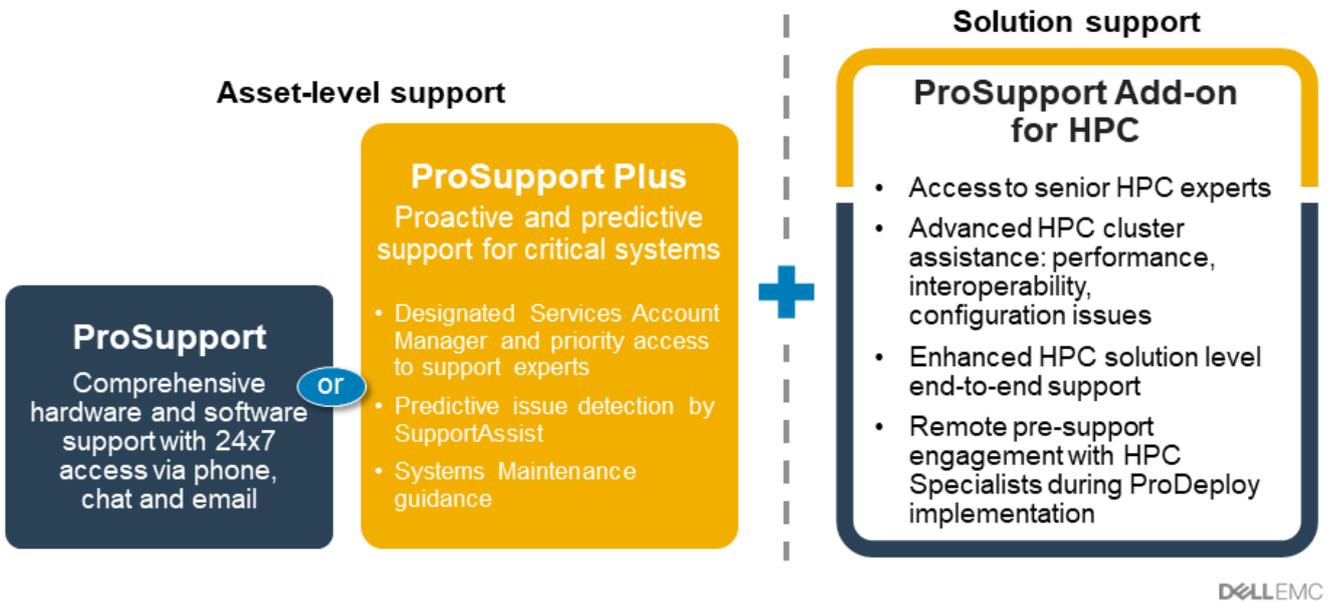


Figure 17. ProSupport for HPC

Support Technologies

Powering your support experience with predictive, data-driven technologies.

Dell EMC SupportAssist

The best time to solve a problem is before it happens. The automated proactive and predictive technology SupportAssist helps reduce steps and time to resolution, often detecting issues before they become a crisis. Benefits include:

- Value—SupportAssist is available to all customers at no additional charge
- Improve productivity—replace manual, high-effort routines with automated support
- Accelerate time to resolution—receive issue alerts, automatic case creation, and proactive contact from Dell EMC experts
- Gain insight and control—optimize enterprise devices with on-demand ProSupport Plus reporting in TechDirect, and get predictive issue detection before the problem starts

NOTE: SupportAssist is included with all support plans, but features vary based on service level agreement.

| | Basic Hardware Warranty | ProSupport | ProSupport Plus |
|-------------------------------------------------------------------|-------------------------|------------|-----------------|
| Automated issue detection and system state information collection | • | • | • |
| Proactive, automated case creation and notification | | • | • |
| Predictive issue detection for failure prevention | | | • |
| Recommendation reporting available on-demand in TechDirect | | | • |

Figure 18. SupportAssist model

Get started at Dell.com/SupportAssist

Dell EMC TechDirect

Boost IT team productivity when supporting Dell EMC systems. With over 1.4 million self-dispatches processed each year, TechDirect has proven its effectiveness as a support tool. You can:

- Self-dispatch replacement parts
- Request technical support
- Integrate APIs into your help desk

Or, access all your Dell EMC certification and authorization requirements. Train your staff on Dell EMC products, as TechDirect allows you to:

- Download study guides
- Schedule certification and authorization exams
- View transcripts of completed courses and exams

Register at techdirect.dell.

Dell Technologies Education Services

Build the IT skills required to influence the transformational outcomes of the business. Enable talent and empower teams with the right skills to lead and execute transformational strategy that drives competitive advantage. Leverage the training and certification required for real transformation.

Dell Technologies Education Services offers PowerEdge server training and certifications designed to help you achieve more from your hardware investment. The curriculum delivers the information and the practical, hands-on skills that you and your team need to confidently install, configure, manage, and troubleshoot your Dell EMC servers. To learn more or register for a class today, see LearnDell.com/Server.

Dell Technologies Consulting Services

Our expert consultants help you transform faster, and quickly achieve business outcomes for the high value workloads Dell EMC PowerEdge systems can handle.

From strategy to full-scale implementation, Dell Technologies Consulting can help you determine how to execute your IT, workforce, or application transformation.

We use prescriptive approaches and proven methodologies combined with Dell Technologies' portfolio and partner ecosystem to help you achieve real business outcomes. From multi-cloud, applications, DevOps, and infrastructure transformations, to business resiliency, data center modernization, analytics, workforce collaboration, and user experiences—we're here to help.

Dell EMC Managed Services

Reduce the cost, complexity, and risk of managing IT. Focus your resources on digital innovation and transformation while our experts help optimize your IT operations and investment with managed services backed by guaranteed service levels.

Appendix A. Additional specifications

Topics:

- Chassis and sled dimension
- Chassis weight
- Video specifications
- Power supply specifications
- Environmental specifications

Chassis and sled dimension

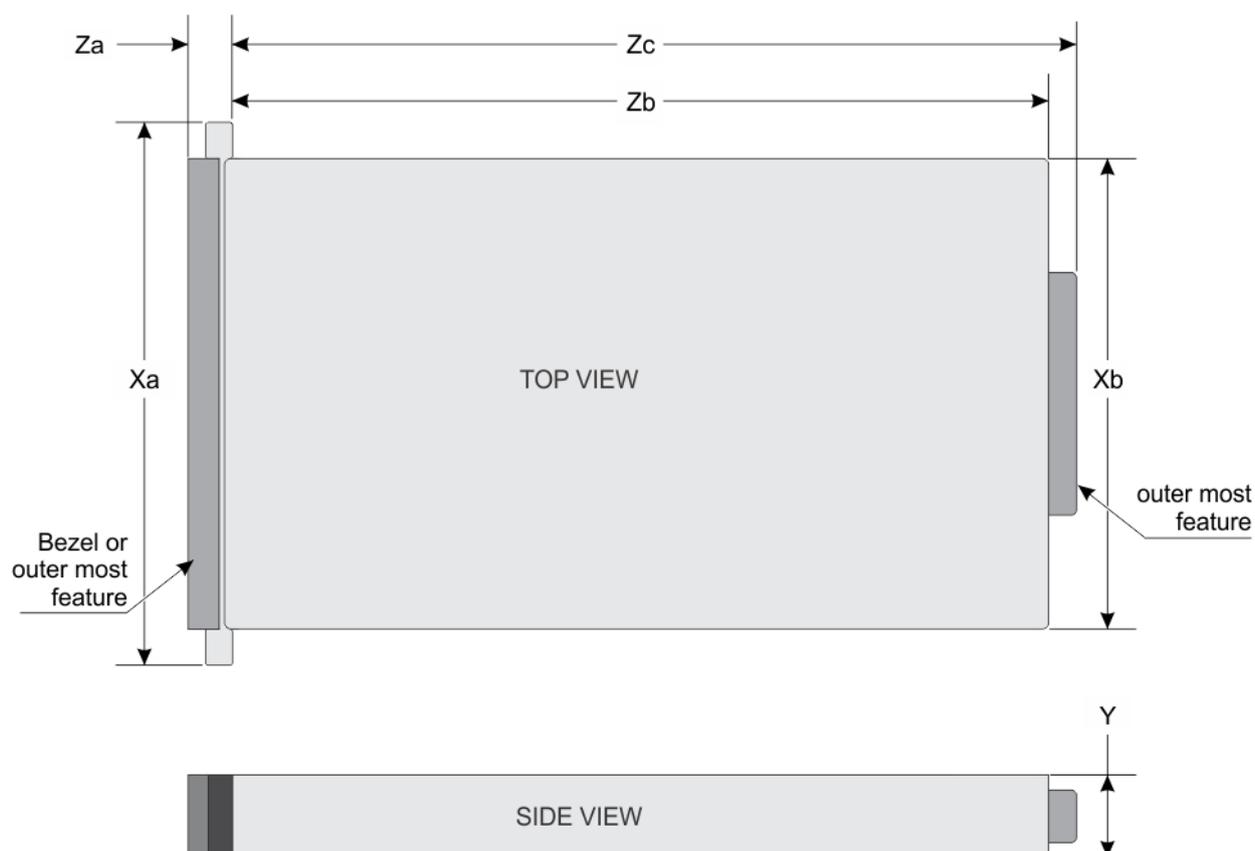


Figure 19. C6400 Chassis dimensions

Table 18. Dimensions of the PowerEdge C6400 chassis

| Xa | Xb | Y | Za | Zb | Zc |
|-------------------------|--------------------------|--------------------------|--------------------------|----------------------------|----------------------------|
| 482.6 mm (19 inches) | 448 mm (17.63 inches) | 86.8 mm (3.41 inches) | 26.8 mm (1.05 inches) | 763.2 mm (30.28 inches) | 797.3 mm (31.38 inches) |

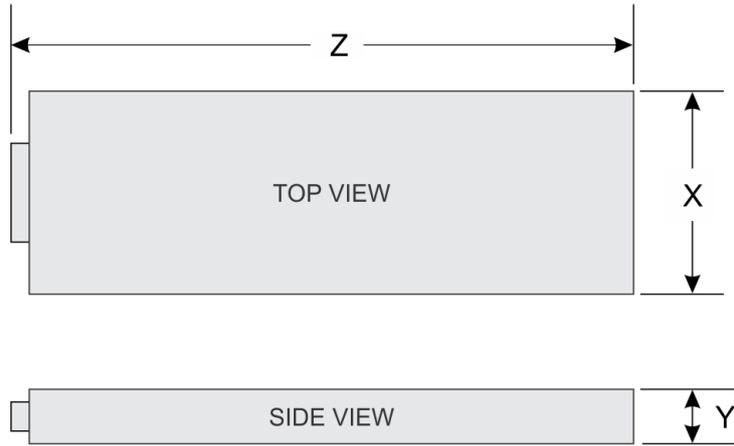


Figure 20. Sled dimensions

Table 19. PowerEdge C6520 sled dimensions

| X | Y | Z |
|------------------------|-----------------------|--------------------------|
| 174.4 mm (6.86 inches) | 40.1 mm (1.58 inches) | 570.34 mm (22.45 inches) |

Chassis weight

Table 20. Weight specifications

| Weight | |
|--------------------------------|-------------------------------------------------------|
| Depth x Height x Width | (D) 790 mm x (H) 86.8 mm x (W) 448 mm |
| Weight (maximum configuration) | 3.5 inches direct backplane chassis: 43.62 Kg |
| | 2.5 inches Direct or NVMe backplane chassis: 41.46 Kg |
| | No backplane chassis: 34.56 Kg |
| Weight (empty) | Chassis – 5.58 Kg/12.31 lbs |

Video specifications

The PowerEdge C6520 supports Matrox G200 controller and video from mini-DP display port.

Table 21. Video specifications for PowerEdge C6520

| Resolution | Refresh rate (Hz) | Color depth (bits) |
|-------------|-------------------|--------------------|
| 1024 x 768 | 60 | 8, 16, 32 |
| 1280 x 800 | 60 | 8, 16, 32 |
| 1280 x 1024 | 60 | 8, 16, 32 |
| 1360 x 768 | 60 | 8, 16, 32 |
| 1440 x 900 | 60 | 8, 16, 32 |
| 1600 x 900 | 60 | 8, 16, 32 |

Table 21. Video specifications for PowerEdge C6520 (continued)

| Resolution | Refresh rate (Hz) | Color depth (bits) |
|-------------|-------------------|--------------------|
| 1600 x 1200 | 60 | 8, 16, 32 |
| 1680 x 1050 | 60 | 8, 16, 32 |
| 1920 x 1080 | 60 | 8, 16, 32 |
| 1920 x 1200 | 60 | 8, 16, 32 |

Power supply specifications

1600 W PSU specifications

Table 22. 1600 W PSU specification

| Attribute | Value |
|-----------------------------------------------|---------------------------------------------|
| Configuration options | 1+1 fault tolerant redundant (from factory) |
| | 2+0 non redundant (customer configurable) |
| 80 plus | Platinum |
| Power factor correction | Active |
| FCC classification | Class A |
| Max output current | 131.15 A (180-264 V AC) |
| | 65.57 A (90-140 V AC) |
| Input voltage range | 90-264 V AC, 47-63 Hz |
| Iin 100 - 240 V AC for rating on safety label | 10.0 Amps |
| Initial inrush current | 25 Amps (peak) |
| Secondary inrush current | 25 Amps (peak) |

Table 23. 1600 W PSU efficiency

| | 10% Load | 20% Load | 50% Load | 100% Load |
|-------------------------------------|----------|----------|----------|-----------|
| Power Supply efficiency at 115 V AC | N/A | 85% | 88% | 90% |
| Power Supply efficiency at 230 V AC | 87% | 90% | 94% | 91% |

Table 24. 1600 W PSU specification

| Attribute | Value |
|-----------------------------------------------|------------------------------|
| Configuration options | 1+1 Fault Tolerant Redundant |
| 80 plus | Titanium |
| Power factor correction | Active |
| FCC classification | Class A |
| Max output current | 131.15A |
| Input voltage range | 180-264 Vac, 47-63 Hz |
| Iin 100 - 240 V AC for rating on safety label | 10.0 Amps |
| Initial inrush current | 25 Amps (peak) |

Table 24. 1600 W PSU specification (continued)

| Attribute | Value |
|--------------------------|----------------|
| Secondary inrush current | 25 Amps (peak) |

Table 25. 1600 W PSU efficiency

| | 10% Load | 20% Load | 50% Load | 100% Load |
|-------------------------------------|----------|----------|----------|-----------|
| Power Supply efficiency at 115 V AC | N/A | N/A | N/A | N/A |
| Power Supply efficiency at 230 V AC | 90% | 94% | 96% | 91% |

2000 W PSU specifications

Table 26. 2000 W PSU specifications

| Attribute | Value |
|-----------------------------------------------|--------------------------------------------------|
| Configuration options | 1+1 fault tolerant redundant |
| 80 plus | Platinum |
| Power factor correction | Active |
| FCC classification | Class A |
| Max output current | 163.93 A (180-264 V AC) 81.97 A (90-140 V AC) |
| Input voltage range | 90-264 V AC, 47-63 Hz |
| Iin 100 - 240 V AC for rating on safety label | 11.5 Amps |
| Initial Inrush Current | 25 Amps (peak) |
| Secondary Inrush Current | 45 Amps (peak) |

Table 27. 2000 W PSU efficiency

| | 10% Load | 20% Load | 50% Load | 100% Load |
|-------------------------------------|----------|----------|----------|-----------|
| Power Supply efficiency at 115 V AC | N/A | 88% | 92% | 91% |
| Power Supply efficiency at 230 V AC | 89% | 93% | 94% | 91% |

2400 W PSU specifications

Table 28. 2400 W PSU specifications

| Attribute | Value |
|-------------------------|---------------------------------------------------|
| Configuration options | 1+1 fault tolerant redundant |
| 80 plus | Platinum |
| Power factor correction | Active |
| FCC classification | Class A |
| Max output current | 196.72 A (180-264 V AC) 114.75 A (90-140 V AC) |

Table 28. 2400 W PSU specifications (continued)

| Attribute | Value |
|-----------------------------------------------|-----------------------|
| Input voltage range | 90-264 V AC, 47-63 Hz |
| Iin 100 - 240 V AC for rating on safety label | 16.0 Amps |
| Initial inrush current | 35 Amps (peak) |
| Secondary inrush current | 45 Amps (peak) |

Table 29. 2400 W PSU efficiency

| | 10% Load | 20% Load | 50% Load | 100% Load |
|-------------------------------------|----------|----------|----------|-----------|
| Power Supply efficiency at 115 V AC | 82% | 88% | 92% | 91% |
| Power Supply efficiency at 230 V AC | 89% | 93% | 94% | 91.50% |

Table 30. 2600 W PSU specifications

| Attribute | Value |
|---------------------------------------------|---------------------------------------------|
| Configuration Options | 1+1 Fault Tolerant Redundant |
| 80 Plus | Platinum |
| Power Factor Correction | Active |
| FCC Classification | Class A |
| Max Output Current | 213.11A (180-264Vac) 114.75A (90-140Vac) |
| Input Voltage Range | 90-264V AC, 47-63Hz |
| Iin 100 - 240VAC for rating on safety label | 13.5 - 16.0 Amps |
| Initial Inrush Current | 35 Amps (peak) |
| Secondary Inrush Current | 45 Amps (peak) |

Table 31. 2600W PSU efficiency

| | 10% Load | 20% Load | 50% Load | 100% Load |
|-----------------------------------|----------|----------|----------|-----------|
| Power Supply efficiency at 115Vac | 82% | 88% | 92% | 91% |
| Power Supply efficiency at 230Vac | 89% | 93% | 94% | 91% |

Table 32. 2600 W PSU specifications

| Attribute | Value |
|---------------------------------------------|------------------------------|
| Configuration Options | 1+1 Fault Tolerant Redundant |
| 80 Plus | Titanium |
| Power Factor Correction | Active |
| FCC Classification | Class A |
| Max Output Current | 213.11A |
| Input Voltage Range | 180-264 Vac, 47-63 Hz |
| Iin 100 - 240VAC for rating on safety label | 15 Amps |

Table 32. 2600 W PSU specifications (continued)

| Attribute | Value |
|--------------------------|----------------|
| Initial Inrush Current | 35 Amps (peak) |
| Secondary Inrush Current | 45 Amps (peak) |

Table 33. 2600W PSU efficiency

| | 10% Load | 20% Load | 50% Load | 100% Load |
|-----------------------------------|----------|----------|----------|-----------|
| Power Supply efficiency at 115Vac | NA | NA | NA | NA |
| Power Supply efficiency at 230Vac | 90% | 94% | 96% | 91% |

Power consumption testing

Power Budget Estimation guidance is available in the Dell Enterprise Infrastructure Planning Tool www.dell.com/calc. For any configuration, please use the EIPT tool to size PSU. The Dell ordering tools do not have validation rules to check PSU sizing, hence it's critical to use the EIPT tool to ensure the PSU is chosen correctly for the configuration being quoted.

For quick reference, recommended PSU for common configurations below provides recommended PSU based on some common configurations.

Table 34. Recommended PSU for common configurations

| 1+1 mode: FTR enabled | | | | |
|------------------------------|----------------------|----------------------|----------------|---------------|
| 2Processors, PSU 1+1 | 4 Sleds | 3 Sleds | 2 Sleds | 1 Sled |
| 1600W | Not Supported | > 195W is restricted | Valid | Valid |
| 2000W | > 195W is restricted | Valid | Valid | Valid |
| 2400W | Valid | Valid | Valid | Valid |
| 2600W | Valid | Valid | Valid | Valid |

| 1 Processor, PSU 1+1 | 4 Sleds | 3 Sleds | 2 Sleds | 1 Sled |
|-----------------------------|----------------|----------------|----------------|---------------|
| 1600W | Valid | Valid | Valid | Valid |
| 2000W | Valid | Valid | Valid | Valid |
| 2400W | Valid | Valid | Valid | Valid |
| 2600W | Valid | Valid | Valid | Valid |

| 2+0 mode: FTR disabled | | | | |
|-------------------------------|----------------------|----------------------|----------------|---------------|
| 2Processors, PSU 2+0 | 4 Sleds | 3 Sleds | 2 Sleds | 1 Sled |
| 1600W | Not supported | > 165W is restricted | Valid | Valid |
| 2000W | > 165W is restricted | Valid | Valid | Valid |
| 2400W | > 205W is restricted | Valid | Valid | Valid |
| 2600W | Valid | Valid | Valid | Valid |

| 1Processor, PSU 2+0 | 4 Sleds | 3 Sleds | 2 Sleds | 1 Sled |
|----------------------------|----------------|----------------|----------------|---------------|
| 1600W | Valid | Valid | Valid | Valid |
| 2000W | Valid | Valid | Valid | Valid |
| 2400W | Valid | Valid | Valid | Valid |

| 1 Processor, PSU 2+0 | 4 Sleds | 3 Sleds | 2 Sleds | 1 Sled |
|----------------------|---------|---------|---------|--------|
| 2600W | Valid | Valid | Valid | Valid |

PSU redundancy options and sizing

As noted earlier, the following power supply configurations are available on the PowerEdge C6400 chassis:

1. Dual, hot-plug fault tolerant redundant power supply (1+1), 1600 W
2. Dual, hot-plug fault tolerant redundant power supply (1+1), 2000 W
3. Dual, hot-plug fault tolerant redundant power supply (1+1), 2400 W
4. Dual, hot-plug fully redundant power supply (1+1), 2600 W
5. Dual, hot-plug fully redundant power supply (2+0), 1600 W
6. Dual, hot-plug fully redundant power supply (2+0), 2000 W
7. Dual, hot-plug fault tolerant redundant power supply (2+0), 2400 W
8. Dual, hot-plug fully redundant power supply (2+0), 2600 W
9. Dual, hot-plug fully redundant power supply (1+1), 1600W*
10. Dual, hot-plug fully redundant power supply (1+1), 2000W*
11. Dual, hot-plug fully redundant power supply (1+1), 2400W*
12. Dual, hot-plug fully redundant power supply (1+1), 2600W*

NOTE: Due to significant increase in power requirements for Intel Xeon Scalable processors, fully redundant (1+1) PSU setting is not possible for many configurations. Please consider going with Fault Tolerant Redundant PSU instead.

By default, the PowerEdge C6520 supports fault tolerant redundancy (FTR) which means that when a power supply fails, during the failed state, the system is expected to throttle the processor performance to keep the peak power consumption within the system limits and prevent OCP shutdown.

In order to avoid system throttling in case of PSU failure, the PSU option with full redundancy can be chosen which will configure the system in the factory to not throttle processors in case a PSU fails. Note that careful planning is needed in order to configure a system with fully redundant PSUs – the EIPT tool available at <http://www.dell.com/calc> provides guidance on which configuration can be used with a fully redundant PSU settings.

Also note that the PSU configuration of fully redundant or fault tolerant is not a setting on the PSU, but a setting on the PowerEdge C6400 chassis manager that modifies the system behavior to throttle or not throttle if a PSU failure is detected.

CAUTION: If a system configuration is chosen with fully redundant PSU option, however a single PSU does not have the capacity to supply adequate power, the sleds can shut down due to OCP protection. Hence, the EIPT tool must be used to configure the right PSU option for the desired configuration.

Unlike other 14G platforms, C6520 does not have any order validation rules for PSU sizing. PSU sizing is available in the Enterprise Power Infrastructure Tool (EIPT) and it is required to use the tool to size the correct PSU for the configuration being considered.

Setting PSU to 2+0

The PSU are supported in both 1+1 and 2+0 redundancy mode. Customers can select 1+1 (FTR) or 2+0 when ordering the system and later can change the mode by themselves or by technical support using the instructions below:

IPMI command to set to 2+0 non-redundant mode:

```
Ipmitool -I wmi 0x30 0xc7 0x30 0x2 0x0
```

The redundancy option will apply after resetting the chassis manager using:

```
Ipmitool -I wmi 0x6 0x34 0x45 0x70 0x18 0xc8 0x20 0x0 0x2 0xd8
```

IPMI command to set redundancy back to 1+1 redundant mode:

```
Ipmitool -I wmi 0x30 0xc7 0x30 0x1 0x1
```

Environmental specifications

The table below details the environmental specifications for the platform. For additional information about environmental measurements for specific system configurations, see [Product Safety, EMC and Environmental datasheets](#).

Appendix B. Standards compliance

The system conforms to the following industry standards.

Table 35. Industry standard documents

| Standard | URL for information and specifications |
|----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ACPI Advance Configuration and Power Interface Specification, v2.0c | https://uefi.org/specsandtesttools |
| Ethernet IEEE 802.3-2005 | https://standards.ieee.org/ |
| HDG Hardware Design Guide Version 3.0 for Microsoft Windows Server | microsoft.com/whdc/system/platform/pcdesign/desguide/serverdg.mspx |
| IPMI Intelligent Platform Management Interface, v2.0 | intel.com/design/servers/ipmi |
| DDR4 Memory DDR4 SDRAM Specification | jedec.org/standards-documents/docs/jesd79-4.pdf |
| PCI Express PCI Express Base Specification Rev. 2.0 and 3.0 | pcisig.com/specifications/pciexpress |
| PMBus Power System Management Protocol Specification, v1.2 | http://pmbus.org/Assets/PDFS/Public/PMBus_Specification_Part_1_Rev_1-1_20070205.pdf |
| SAS Serial Attached SCSI, v1.1 | http://www.t10.org/ |
| SATA Serial ATA Rev. 2.6; SATA II, SATA 1.0a Extensions, Rev. 1.2 | sata-io.org |
| SMBIOS System Management BIOS Reference Specification, v2.7 | dmtf.org/standards/smbios |
| TPM Trusted Platform Module Specification, v1.2 and v2.0 | trustedcomputinggroup.org |
| UEFI Unified Extensible Firmware Interface Specification, v2.1 | uefi.org/specifications |
| USB Universal Serial Bus Specification, Rev. 2.7 | usb.org/developers/docs |

Appendix C Additional resources

Table 36. Additional resources

| Resource | Description of contents | Location |
|------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|
| Installation and Service Manual | This manual, available in PDF format, provides the following information: <ul style="list-style-type: none"> • Chassis features • System Setup program • System indicator codes • System BIOS • Remove and replace procedures • Diagnostics • Jumpers and connectors | Dell.com/Support/Manuals |
| Getting Started Guide | This guide ships with the system, and is also available in PDF format. This guide provides the following information: <ul style="list-style-type: none"> • Initial setup steps | Dell.com/Support/Manuals |
| Rack Installation Guide | This document ships with the rack kits, and provides instructions for installing a server in a rack. | Dell.com/Support/Manuals |
| System Information Label | The system information label documents the system board layout and system jumper settings. Text is minimized due to space limitations and translation considerations. The label size is standardized across platforms. | Inside the system chassis cover |
| Quick Resource Locator (QRL) | This code on the chassis can be scanned by a phone application to access additional information and resources for the server, including videos, reference materials, service tag information, and Dell EMC contact information. | Inside the system chassis cover |
| Enterprise Infrastructure Planning Tool (EIPT) | The Dell EMC online EIPT enables easier and more meaningful estimates to help you determine the most efficient configuration possible. Use EIPT to calculate the power consumption of your hardware, power infrastructure, and storage. | Dell.com/calc |