



U.S. End-User Acknowledgment Form



End-User Name:
("you" or "End-User")

End-User Address:

Reseller Name:

Reseller Address:

Dell Services:

Date:

Dell's Terms & Conditions

You recently purchased cloud-related services from the Dell reseller identified on the left. Your use of these cloud-related services is governed by and subject to the terms and conditions of Dell's Cloud Solutions Agreement, which is available at www.dell.com/cloudterms and in hardcopy upon request. Additional terms and conditions about the cloud-related services you have purchased, including technical specifications and service level agreements, are provided by Dell at www.dell.com/cloudservicecontracts. In connection with your purchase of cloud-related services and related use of Microsoft software, Dell will share your name and address with Microsoft. Please contact your Dell reseller should you require assistance locating Dell's Cloud Solutions Agreement or the additional terms and conditions applicable to your purchase.

Service Level Agreements

Many of Dell's cloud-related services are provided pursuant to service level agreements. Service level agreements are included, when applicable, in Service Descriptions located at www.dell.com/cloudservicecontracts. These Service Descriptions provide details regarding Dell's commitment to the performance and reliability of its cloud-related services. Service credits may be available to your Dell reseller in the event that Dell fails to meet or exceed the service level commitments included in the Service Description that is applicable to the cloud-related service(s) you have purchased. All billing and payment terms (including eligibility for service credits) are between you and your Dell reseller.

Acknowledged and agreed by End-User's duly authorized representative:

By: _____

Printed Name: _____

Title: _____

Date: _____

Please save the copy and email to: CloudContracts@dell.com