

Dell engages third-party contractors in Europe to carry out various activities and provide certain services on its behalf. Dell sub-processors who may process customer personal data in the normal course of business (such as call centers, maintenance or repair services, cloud storage services) are listed below. Dell entities may use other Dell subsidiaries to process customer personal data as appropriate; a list of Dell subsidiaries may be found at: <https://www.sec.gov/Archives/edgar/data/1571996/000157199623000007/exhibit211fy2310-k.htm> (updated March 30, 2023).

Dell may also use other third parties for services customers specifically request (such as professional services). Customers may obtain more details about the parties providing them these services by contacting privacy@dell.com.

Sub-processor Name	Subprocessor Location(s)	Services Type	Location(s) Where Services Provided
Alorica	Bulgaria, Philippines	Call Centre Operations	Bulgaria, Czechia, Greece, Hungary, Ireland, Poland, Slovakia, Slovenia, United Kingdom
Computer Generated Solutions	Romania, India, Israel	Call Centre Operations	Austria, Germany, Italy, Luxembourg, Portugal, Spain, Switzerland
Concentrix	Philippines	Call Centre Operations	Ireland, United Kingdom
Foundever Group	Finland, Morocco	Call Centre Operations	Austria, Belgium, Denmark, Finland, France, Germany, Luxembourg, Norway, Sweden, Switzerland
Advania	Norway, Sweden, Iceland	Maintenance / Repair	Iceland
Also Bulgaria Eood	Bulgaria	Maintenance / Repair	Bulgaria
Asbis SK	Slovakia	Maintenance / Repair	Slovakia
BAIP UAB	Lithuania	Maintenance / Repair	Lithuania
Bytelife Solutions Ou	Estonia, Latvia, Lithuania	Maintenance / Repair	Estonia, Latvia, Lithuania
Capital As	Latvia	Maintenance / Repair	Latvia
Centric Netherlands BV	Netherlands	Maintenance / Repair	Netherlands
CPI Sa	Greece	Maintenance / Repair	Greece
COMP S.A.	Czech Republic, Poland, Slovakia	Maintenance / Repair	Czech Republic, Poland, Slovakia
C-Szerviz Kft.	Hungary	Maintenance / Repair	Hungary
Fixdirect Kft.	Hungary	Maintenance / Repair	Hungary
Gardel OÜ	Estonia	Maintenance / Repair	Estonia
Getronics	Germany, Netherlands, United Kingdom, Singapore, Malaysia	Maintenance / Repair	Germany, United Kingdom, Netherlands
Humansoft Szerviz Kft.	Hungary	Maintenance / Repair	Hungary
Indra Information Technology Solutions	Portugal; Spain	Maintenance / Repair	Portugal, Spain
Informatika A.D.	Serbia	Maintenance / Repair	Serbia
Ingram Micro Distribution Srl	Romania, Serbia	Maintenance / Repair	Romania, Serbia
ITS Intertrade D.O.O.	Slovenia	Maintenance / Repair	Slovenia
IVY Technology	Ireland, Netherlands, Poland, United Kingdom	Maintenance / Repair	Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Ireland, Italy, Luxembourg, Netherlands, Norway, Poland, Portugal, Slovakia, Spain, Sweden, Switzerland, United Kingdom
King ICT D.O.O.	Croatia	Maintenance / Repair	Croatia
Kodeks D.O.O.	Croatia	Maintenance / Repair	Croatia
Nepo System D.O.O.	Serbia	Maintenance / Repair	Serbia
NSC Global Ltd; NSC Poland Sp Z.O.O.	France; Poland, Germany	Maintenance / Repair	France, Germany, Poland
OSS (On Site Services)	Italy	Maintenance / Repair	Italy
Prosupport Ltd	Bulgaria	Maintenance / Repair	Bulgaria
Kontron Services Romania (previously S&T Romania)	Romania		Romania
S&T Iskratel	Slovenia		Slovenia
Servisa ICT UAB	Lithuania	Maintenance / Repair	Lithuania
Solutions 30 Netherlands BV	Netherlands, Belgium, Luxembourg	Maintenance / Repair	Belgium, Luxembourg, Netherlands
System Plus Srl	Romania	Maintenance / Repair	Romania
Unisys	Europe, India, USA	Maintenance / Repair	Austria, Belgium, Denmark, Finland, France, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Sweden, Switzerland, United Kingdom
Vector Media and Services Srl	Romania	Maintenance / Repair	Romania
AWS	United States	Cloud Hosting – APEX	Global
Druva	United States	Fraud & Security Monitoring; Account Administration; Backup Services - APEX	Global