

DATA ACT RELATED SERVICE DATA DISCLOSURE

This Disclosure covers the following related services:

- Wyse Management Suite collects data from the following connected product(s): WinIoT, Thin OS 9, Thin OS 10, and Dell Hybrid Client

Connected Product Information

Type, Estimated Volume, and Collection Frequency of Product Data:

Note: As used in this Disclosure, “Product data” means raw and pre-processed data generated by the use of a connected product that Dell has designed to be retrievable.

The connected product generates various types of product data, including:

- Direct Identifiers, Indirect Identifiers, Location Data, Device Information, Preference Data, Session Data, Metadata, Log Files

Dell collects approximately 1MB of product data from the connected product per 8 hours.

Related Service Information

Type and Estimated Volume of Related Service Data:

Note: As used in this Disclosure, “related service data” means raw and pre-processed data representing the digitization of user actions or of events related to the connected product, recorded intentionally by the user or generated as a by-product of the user’s action during the provision of the related service by Dell.

The related service does not generate any related service data.

Data Storage:

The related service stores product data and related service data (collectively called “readily available data”) on remote, Dell-managed servers.

Duration of Retention of Data:

Readily available data is generally retained for 1 year. This retention period does not apply to data that has been de-identified so that it does not identify any individual person or customer.

Access to Data:

As part of our commitment to transparency and compliance with data access regulations, we want to remind customers that they have direct access to their data within the WMS Pro environment.

Use of Product Data and Related Service Data:

Dell leverages the readily available data for the following purposes:

- Improving Product Functionality and Performance, Predictive Maintenance, Safety and Security, Regulatory Compliance and Reporting, Quality Control and Product Testing, and Marketing

Third-Party Usage:

We do not plan to share the readily available data with our service providers.

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For more information about the Data Act, access requests, and more, and to contact us with any questions, visit the [Dell Security and Trust Center](#).

User Rights and Complaints:

If you believe that your rights under the Data Act have been infringed, you or your organization have the right to lodge a complaint with the relevant competent authority in the Member State of your habitual residence, place of work, or establishment.

Trade Secrets:

The readily available data does not contain Dell trade secrets.

Agreement Duration and Termination:

Consult the agreement between you and Dell Technologies for the provision of the related service for information about the terms of the agreement and instructions on how to terminate.

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