

DATA ACT CONNECTED PRODUCT DATA DISCLOSURE

This Disclosure covers the following connected product(s):

Dell PowerStore

Type, Format, and Estimated Volume of Product Data:

Note: As used in this Disclosure, "product data" means raw and pre-processed data generated by the use of a connected product that Dell has designed to be retrievable.

The connected product generates various types of product data, including:

Telemetry, Configuration, Alert Dialhomes, Data Collections

The data generated uses the following formats: .json and compressed tarball

The connected product generates approximately 4-8 GB of product data per day (the vast majority of this is data collection).

Continuous and Real-Time Data Generation:

The connected product continuously generates product data in real time.

Product Data Storage:

- On-Device Storage: The connected product stores product data locally on the device.
- Remote Storage: The connected product stores product data on remote, Dell-managed servers.

Duration of Retention of Remote Product Data:

Product data stored on remote servers is generally retained fortwo years (telemetry and config data), Data Collection information for up to 30 days, but could be less depending on the volume and size of data collected (data collections). This retention period does not apply to product data that has been de-identified so that it does not identify any individual person or customer.

Access and Deletion of Data:

- Access: Users can review a copy of their product data currently in Dell's possession by submitting a request at the <u>Dell Privacy Center</u>. If product data is accessible directly on the device, instructions for doing so can be found in the product documentation.
- **Deletion:** If product data is accessible directly on the device, instructions for deleting it can be found in the product documentation.

For information regarding data practices related to the operating system (OS) of the connected product, including telemetry, diagnostics, or usage data, please refer to the applicable data notice or privacy documentation provided by the OS developer or data controller (e.g., Microsoft, Google, Canonical). Dell does not control or determine the data collected by third-party operating systems.

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