

DATA ACT CONNECTED PRODUCT DATA DISCLOSURE

This Disclosure covers the following connected product(s):

Dell PowerProtect DD Virtual Edition

Type, Format, and Estimated Volume of Product Data:

Note: As used in this Disclosure, "product data" means raw and pre-processed data generated by the use of a connected product that Dell has designed to be retrievable.

The connected product generates various types of product data, including:

Metrics, Events, Alerts, Configuration, Telemetry, Direct Identifiers, Indirect Identifiers, Device Information,
Preference Data, Session Data, Metadata, and Log Files

The data generated uses the following formats: JSON (.json), Text (.txt), and SQL (.sql)

The connected product generates approximately 300 MB of product data per day.

Continuous and Real-Time Data Generation:

The connected product continuously generates product data in real time.

Product Data Storage:

- On-Device Storage: The connected product stores product data locally on the device.
- Remote Storage: The connected product stores product data on remote, Dell-managed servers.

Duration of Retention of Remote Product Data:

Product Data stored within the software product is automatically purged after 45 days. If customers choose to share data with Dell via Telemetry (optional), that data is retained for 5 years. This retention period does not apply to product data that has been de-identified so that it does not identify any individual person or customer.

Access and Deletion of Data:

- Access: Users can review a copy of their product data currently in Dell's possession by visiting the <u>Dell Privacy</u>
 <u>Center</u> and selecting <u>Request Data Access</u>, then choosing the EU Data Act request option. If product data is accessible directly on the device, instructions for doing so can be found in the product documentation.
- **Deletion:** If product data is accessible directly on the device, instructions for deleting it can be found in the product documentation.

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