



ProSupport Suite and Premium Support Collaborative Assistance

Dell and/or Dell EMC assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer / Partner

4ward	Cloudera	IP Infusion
6wind	Commvault	Kroll OnTrack
Ace Data Recovery	CoolIT	Liqid
Adva Optical Networking	Cumulus Networks	LSI
Aerohive	Cycle Computing	Medical Information Corp.
Amulet	Cylance	Mellanox
APC	DataCore	Microsoft
Aruba Networks	DataDirect Networks (DDN)	Morphlabs
Aster Data	Dorado	Myricom
ATTO Technology	DriveSavers Data Recovery	Network World (Japan only)
AudioCodes	ELSA (Japan only)	Nexenta
Avocent	Emulex	Novell / SUSE
Big Switch Networks	Epson	Nuance
Blue Data	F5	Nutanix
Bright Computing	Fusion-IO	nVidia
Brocade	Google	Oracle
Bull Atos Technologies	HMS	Pentaho
Canonical	Huarui	Platform Computing
Chelsio Communications	IBM	Pluribus
China Standard Software	Impulse	Qlogic
Cisco	Intel Corporation	QNAP
Citrix	Invincea	Quantum

Rackspace

Red Hat

SanDisk

SAP¹

Scality

Silver Peak

Solarflare

Splunk

StackIQ

Stratus

Symantec

ThinLaunch

Unicon/eLux

Unidesk

VeloCloud

Versa Networks

VMware

Vormetric

Wave

Wind River

Xerox

1. Customer must initiate case with SAP directly. SAP initiates collaboration requests with Dell and/or Dell EMC.

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.