

Dell Rewards - Terms and Conditions

- Important Details: ALL ORDERS ARE SUBJECT TO DELL APPROVAL AND ACCEPTANCE. Offers may change and cannot be combined with any other offers. Taxes, shipping and handling fees, environmental, tax and other fees are payable surcharges may apply. Valid for new consumer purchases from Dell Canada (residential) only. Dell reserves the right to cancel orders resulting from price errors any pricing or other errors. All purchases are subject to Dell's standard terms of sale, Dell's limited hardware warranty terms and the applicable Dell service agreement. Copies available on request or at Dell.ca.
- Dell Rewards is a consumer program exclusively provided for consumer or home customers who purchase products from Dell at Dell's "Home & Home office" website (www.dell.ca/home) for their own home or personal use. Dell Rewards is not open to, and/or rewards will not be fulfilled or provided for purchases made companies, businesses, resellers, online auctions or for any other non-home use purchase. Dell reserves the right to not fulfil and or revoke rewards. in these circumstances and / or the Order Invoice Status.
- Rewards will be issued to your Dell.ca My Account. Earn 3% back in Rewards on purchase of eligible product(s) (excluding taxes and fees). Rewards will be posted to your Dell.ca My Account in a pending status. Pending Rewards are validated approximately 30-35 days after your invoice or shipment date. Once validated, Rewards will change to an active status ("Activation Date"). Dell reserves the right to not Activate Pending Rewards. Rewards are revoked if eligible order is cancelled or product is returned for a refund. If eligible product is returned for a refund after the Rewards have been redeemed, Dell will deduct the value of the redeemed Rewards from the refund amount. Once the Rewards are active, a notification email will be sent to the email registered to the Dell.ca My Account. The notification email will provide instructions on how to redeem the rewards from your Dell.ca My Account. Rewards expire 90 days from their Activation Date unless the Reward account is kept active with a subsequent Reward accumulating transaction or a partial redemption of Rewards during the previous 90 days.
- Purchases of certain products including electronics and accessories may not be eligible to earn rewards due to manufacturer rules and restrictions. Where applicable, Dell will use reasonable efforts to note eligibility for rewards in the applicable electronics and/or accessory product detail section.
- No interest for 12 months on Dell PC purchases ("No Interest Offer"), with a minimum transaction amount of \$699, subject to certain conditions. Offered by Dell Financial Services Canada Limited on approved credit to eligible customers enrolled in the Dell Rewards Loyalty Program. Only available to customers outside Quebec who enter into a 48-month Consumer Installment Loan ("Loan") for qualifying purchases from Dell from May 1 until July 30, 2020, 10 pm EST. The no interest period starts on the day Dell ships the products to you (the "Start Date") and ends 12 months after that date ("No Interest Period"). To take advantage of the No Interest Offer, you MUST (1) pay the full balance before the end of the No Interest Period; AND (2) pay all monthly payments due before the end of the No Interest Period by their payment due dates. If you do not meet either of these conditions, you will be charged interest at the Annual Percentage Rate (APR) assigned to your Loan, accrued and calculated daily from the Start Date. You may arrange a full payout by calling Dell at the number provided with your Agreement. APR range is 13.99% to 28.99%. We will determine the APR assigned to your Loan based on our assessment of your creditworthiness. To apply for financing, choose Dell Financial Services as

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your payment method at Checkout, contact Dell at 1-866-6403355 or chat real-time with a Dell expert online at [Dell.ca/chat](https://www.dell.com/chat). Financing not available in Quebec.

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