

Dell Preferred Account* (DPA) Payment Options

Looking to pay your DPA statement? Dell Financial Services (DFS) offers several payment options, outlined below. Don't have a MyDFS [Online Account](#) yet? See the setup instructions below.

Autopay

Sign up for Autopay and enjoy automatically deducted on-time payments of your statement from your checking or money market account.

- Just log in to your [Online Account](#)
- On the "My Accounts" page click on "Setup Autopay"
 - Located to the right side of the screen
- Follow the instructions provided

Autopay will take effect immediately except on Saturdays. If your payment is due on the same Saturday you set up Autopay, you'll still need to make a one-time payment via another payment method for the current amount due. Autopay will then become effective with your next billing cycle.

Pay Online

Visit DFS.Dell.com to log in to your MyDFS Online Account and then click "Pay". It's that easy.

Payments made online by 7 p.m. CT will be credited the same day. Payment made after 7 p.m. CT will be credited the next banking day.

Note: If using your online banking service to pay online, please ensure your bank allows the complete 19-digit account number to be entered for accurate crediting.

Pay by Phone

Automated Telephone System

Make a payment by calling our Automated Telephone System at **(800) 283-2210** and selecting option four.

- Have your 19-digit account number, the last four digits of your SSN and checking account information available
- Payments made by 7 p.m. CT will process the same day; payments made after 7 p.m. will process the next banking day

Agent Assistance

DFS Customer Care Agents are also available to take your same-day expedited payment at **(800) 283-2210**.

- Have your 19-digit account number and checking account information available
- A fee of \$14.95 will be assessed to your account
- Payments made by 8 p.m. CT Monday through Friday will process the same day; payments made after 8 p.m. will process the next banking day

Pay by Mail

Mail your check or money order to:

Dell Preferred Account*
Payment Processing Center
PO BOX 6403
Carol Stream, IL 60197-6403

- Include the DPA 19-digit account number on your check or money order and make it payable to: Dell Preferred Account
- Fill in the 'Amount Enclosed' on the payment coupon for accurate posting, which should equal the amount of the check or money order
- Enclose the payment coupon with the check in the return envelope
 - Please **don't** staple, paper clip, fold or tape the contents together
- Allow 5 business days for USPS to deliver the payment
- Payments received by 5 p.m. local time will be credited the same day

For All Payment Forms

- Allow two-three business days for the payment to appear on your DPA account
- To ensure payments post accurately and timely:
 - Don't combine a DPA payment with a Lease, Dell Business Credit*, or any other account payment

MyDFS Online Account Registration

If you don't have an MyDFS Online Account yet click [here](#) to register. To verify your identity, have your 19-digit account number on hand, or chose "I don't know my account number" and follow the prompts.

*Dell Preferred Account (DPA) and Dell Business Credit (DBC) are offered by WebBank, Member FDIC, and serviced by Dell Financial Services.