

## Dell Preferred Account\* (DPA) Payment Options

Looking to pay your DPA statement? Dell Financial Services (DFS) offers several payment options, outlined below. Don't have a MyDFS Online Account yet? Sign up [here](#).

### Pay Online

Visit [DFS.Dell.com](https://DFS.Dell.com) to log in to your MyDFS Online Account and then click "Pay". It's that easy.

Same day payments can be scheduled online until 11:59PM CT. Please allow 2 - 3 business days for your payment to be reflected on your account.

**Note:** If using your online banking service to pay online, please ensure your bank allows the complete 19-digit account number to be entered for accurate crediting.

### Pay by Phone

Automated Phone System

Make a payment by calling our Automated Phone System at **(800) 283-2210** and selecting option four.

- Have your 19-digit account number, the last four digits of your SSN and checking account information available.
- Payments made through the Automated Phone System by 7 p.m. CT will be credited the same day; payments made after 7 p.m. CT will be credited to your account the next day.

Agent Assistance

DFS Customer Care Agents are also available to take your same-day expedited payment Monday through Friday at **(800) 283-2210**.

- Have your 19-digit account number and checking account information available.
- There is no fee to make a payment through the Automated Phone System, online, or by check, however a late fee will apply if payment is received after the payment due date.
- Payments made with a DFS Customer Care Agent by 8 p.m. CT Monday through Friday will be credited the same day; payments made after 8 p.m. CT will be credited to your account the next day.

## Pay by Mail

Mail your check or money order to:

Dell Preferred Account\*  
Payment Processing Center  
PO BOX 6403  
Carol Stream, IL 60197-6403

- Include the DPA 19-digit account number on your check or money order and make it payable to: Dell Preferred Account.
- Fill in the 'Amount Enclosed' on the payment coupon for accurate posting, which should equal the amount of the check or money order.
- Enclose the payment coupon with the check in the return envelope.
  - Please **don't** staple, paper clip, fold or tape the contents together.
- Allow five-to-seven business days for USPS to deliver the payment.
- Payments received by 6 p.m. CT will be credited the same day.

## For All Payment Forms

- Allow two-to-three business days for the payment to appear on your DPA account.
- To ensure payments post accurately and timely:
  - Don't combine a DPA payment with a Lease, Dell Business Credit\*, or any other account payment.

## MyDFS Online Account Registration

If you don't have a MyDFS Online Account yet click [here](#) to register. To verify your identity, have your 19-digit account number on hand, or chose "I don't know my account number" and follow the prompts.