

Dell Business Credit* (DBC) Payment Options

Looking to pay your DBC statement? Dell Financial Services (DFS) offers several payment options, outlined below. Don't have a MyDFS Online Account yet? Sign up [here](#).

Autopay

Sign up for Autopay and enjoy automatically deducted on-time payments of your statement from your checking or savings account.

- Just log in to your [Online Account](#).
- On the "My Accounts" page click on "Setup Autopay".
 - Located to the right side of the screen.
- Follow the instructions provided.

Autopay will take effect immediately except on Saturdays. If your payment is due on the same Saturday you setup Autopay, you'll still need to make a one-time payment via another payment method for the current amount due. Autopay will then become effective with your next billing cycle.

Pay Online

Visit DFS.Dell.com to log in to your MyDFS Online Account and then click "Pay". It's that easy.

Same day payments can be scheduled online until 11:59PM CT. Please allow 2 - 3 business days for your payment to be reflected on your account.

Note: If using your online banking service to pay online, please ensure your bank allows the complete 19-digit account number to be entered for accurate crediting.

Pay by Phone

Automated Phone System

Make a payment by calling our Automated Phone System at **(866) 413-3355** and selecting option four.

- Have your 19-digit account number, billing address ZIP code, and checking account information available.
- Payments made through the Automated Phone System by 7 p.m. CT will be credited the same day; payments made after 7 p.m. CT will be credited to your account the next day.

Agent Assistance

DFS Customer Care Agents are also available to take your same-day expedited payment Monday through Friday at **(866) 413-3355**.

- Have your 19-digit account number, billing address ZIP code, and checking account information available.
- There is no fee to make a payment online or by check, however a late fee will apply if payment is received after the payment due date.
- Payments made with a DFS Customer Care Agent by 7 p.m. CT Monday through Friday will process the same day; payments made after 7 p.m. will be credited to your account the next day.

Pay by Mail

Mail your check or money order to:

Dell Business Credit*
Payment Processing Center
PO BOX 5275
Carol Stream, IL 60197-5275

- Include the DBC 19-digit account number on your check or money order and make it payable to: Dell Business Credit.
- Fill in the 'Amount Enclosed' on the payment coupon for accurate posting, which should equal the amount of the check or money order.
- Enclose the payment coupon with the check in the return envelope.
 - Please **don't** staple, paper clip, fold or tape the contents together.
- Allow five-to-seven business days for USPS to deliver the payment.
- Payments received by 6 p.m. local time will be credited the same day.

For All Payment Forms

- Allow two-to-three business days for the payment to appear on your DBC account
- To ensure payments post accurately and timely:
 - Don't combine a DBC payment with a Lease, Dell Preferred Account*, or any other account payment.

DBC MyDFS Online Account Registration

If you don't have a MyDFS Online Account yet click [here](#) to register. To verify your identity, have the following on hand:

- The billing ZIP code associated with your account.
- 19-digit account number.
- And one of the following:
 - FEIN.
 - Last 4 digits of you SSN (if sole proprietor or personal guarantor).
 - Account Custodian PIN.