戴爾香港有限公司

除舊服務條款

1. 適用條件	凡顧客向本公司購買《產品環保責任條例》所指定的受管制電器，電腦、列印機、掃描器及顯示器，可要求安排免費移走與所購買相同種類及數量的舊電器（須屬同類受管制電器[註1]）
2. 除舊地點	適用於全港任何處所.
3. 選取期限	請您在完成交易後的3天內電郵至此郵箱: **recycling_apj@dell.com** 申請免費除舊服務, 我們將聯繫您安排除舊服務時間. 逾期作放棄除舊服務處理.
4. 除舊服務時間	(a) 一般情況下，須預留 3 個工作天安排除舊服務. (b) 在顧客指定的日期，到顧客指定的地點移走舊件. (c) 星期日及公眾假期休息.
5. 注意事項	(a) 除舊服務與送貨及安裝服務分開處理，等待移除的舊件可按需要較先移走，或短暫存放於移除地點，稍後才移走，顧客可與職員安排. (b) 舊件一經收取，恕不退回. (c) 舊件內的個人數據請在除舊服務前備份及清除，本公司恕不負任何責任. (d) 舊件必須獨立放置，脫離任何裝置、連接系統、或有障礙的存放位置，若舊件有嚴重的衛生問題（例如：有餿汁殘渣、蟑螂、螞蟻），工作人員有權拒絕移走該舊件，消費者亦不會再享有免費的除舊服務. (e) 顧客如需更改已約定的除舊服務地點或時間，請於至少 2 個工作天前電郵通知. (f) 如遇上黑色暴雨警告 /八號或以上熱帶氣旋警告信號，除舊服務將會暫停，並另作安排. (g) 如遇三號颱風、黃色或紅色暴雨警告等惡劣天氣，收集服務可能有所延誤或取消. 如收集服務因此情況取消，公司將會另作安排. (h) 於約定的收集服務時間，惟因實際情況如交通、地區、天氣及其他因素影響而有所延誤、暫停或改期，本公司恕不負任何責任. (i) 顧客、聯絡人的個人資料只作除舊服務用途，本公司將會遵守《個人資料（私隱）條例》（香港法例第 486 章）處理. (j) 如有任何爭議，本公司保留最終的決定權.

註 1

電 腦： 包括個人電腦、桌上電腦、平板電腦、手提電腦及筆記簿電腦。

列印機: 其重量不超過 30 公斤; 如同時用作影印機、圖文傳真機或掃描器，仍視作列印機。掃描器: 其重量不超過 30 公斤。

顯示器: 不具備儲存電子數據或運算的功能; 其顯示屏幕的尺寸為 5.5 吋至 100 吋內(以對角斜角量度)。

Dell Hong Kong Limited

Removal Service Terms and Conditions

1. Applicable conditions	Customers who purchase regulated electrical appliances, including Computers, Printers, Scanners, Monitors, as specified in the Producer Eco-Responsibility Ordinance, can request free removal service for the same type and quantity of used electrical appliances (only applicable to the same type of regulated electrical appliances Note 1).
2. Location	Any premises in Hong Kong.
3. When to make request	Customers can request removal service by mailing us at recycling_apj@dell.com within 3 days after the transaction. Late request will be deemed as no requests for the removal service.
4. Timing of the removal service	(a) Under normal circumstances, 3 working days are required for arranging the removal service. (b) The old items at the customers' designated locations will be removed on the date specified by the customers. (c) No removal service is available on Sundays and public holidays.
5. Remarks	(a) The removal service may be different from the delivery and installation service. The old items pending removal can be removed in advance or placed temporarily at the premises for collection later as appropriate. Customers can contact us for arrangement. (b) The old items will not be returned once collected. (c) The company shall not be liable for the personal data in the old items, personal data should be backed up and cleaned up before the removal service, (d) The old items must stand-alone and be freed from other connections or obstacles. Or If the old items have serious hygiene issues (e.g. rancid foods, presence of cockroaches and ants, etc.), our staff will have the right not to remove such items, and there will be no more free removal service for the customers. (e) Customers shall give no less than 2 working days' notice in respect of any request for change of delivery time, date and/or place. (f) In the event of a Black Rainstorm Warning / Tropical Cyclone Warning Signal No. 8 or above, the removal service will be suspended and rescheduled. (g) In case of bad weather where typhoon signal No. 3, amber or red rainstorm signal, etc. is hoisted, the collection service may be delayed or cancelled. If the collection service is so cancelled, the Company will make alternative arrangements. (h) The company shall not be liable for any delay, suspension or rescheduling due to traffic, regional or adverse weather conditions or other factors. (i) All personal data are for the purpose of arranging removal service for the old items only and the company shall comply fully with the obligations and requirements of the Personal Data (Privacy) Ordinance (Cap. 486). (j) In case of any disputes, the decision of the company shall be final.

Note 1

Computers	– generally including personal computer, desktop computer, tablet computer, laptop computer and notebook computer.
Printers	– not exceeding 30 kg in weight; one that can be used as a photocopier, facsimile transmitter or scanner is nevertheless regarded as a printer.
Scanners	– not exceeding 30 kg.
Monitors	– not having the function of storing electronic data or computing, the size of the display screen is not smaller than 5.5 inches (measured diagonally) but not exceeding 100 inches (measured diagonally).

Electrical Equipment Product Eco-Responsibility Notification Letter

電子產品環保責任告知書

本收據所列的產品，是《產品環保責任條例》（第603章）所指的受管制電器。該條例就該產品所屬的受管制電器類別下的每件受管制電器，徵收下列循環再造徵費：

電 腦：每部$15
列印機(≤ 30Kg)：每部$15
掃描器(≤ 30Kg)：每部$15
顯示器：每部$45

A product set out in this receipt is regulated electrical equipment under the Product Eco-responsibility Ordinance (Cap. 603). The Ordinance imposes a recycling levy on an item of regulated electrical equipment for the class of such equipment to which the product belongs as follows:

Computer: $15 per item
Printer (≤ 30Kg): $15 per item
Scanner (≤ 30Kg): $15 per item
Monitor: $45 per item

另外我們也為您的廢舊電腦提供免費除舊服務,回收服務將不限品牌,回收的產品和數量與你購買的產品和數量一致, 請您在收到您的新设备後的3天內發郵件至此郵箱: **recycling_apj@dell.com** 申請免費除舊服務, 我們將聯繫您安排除舊服務時間。

We can also provide free removal service for your old computer, the free removal service will be unlimited brand, the product and quantity of the free removal service you request should be same as the new product and quantity you bought from us, please send the email to this mailbox: **recycling_apj@dell.com** to request free removal service within the three days upon receiving your new equipment.

如有您有任何問題, 敬請發郵件至: **recycling_apj@dell.com**

If you have any questions, pls. feel free to send email to **recycling_apj@dell.com**