

Computrace Technology

Asset administration, data & device security, geotechnology, and theft recovery

Can you afford to lose track of your remote and mobile assets?

In today's world of technology, data can be accessed and shared 24 hours a day from just about any location. So how well can you account for your corporate IT assets? And what about the data they contain? Failure to monitor and control this part of your business can lead to data breach penalties – and even worse, the type of negative publicity that can take years to repair.

Computrace® products by Absolute® Software allow you to centrally manage your IT assets within a single interface. You can identify any devices that have gone missing, enforce software policies, and ensure your IT deployment is running optimally. In the event of loss or theft – Computrace One can help you recover your computer. 3 and 4 year licences are available from Dell at point of sale and 1-5 year licences after point of sale.

Manage

Monitor and manage all of your IT assets within the Absolute Customer Centre, regardless of the device being on or off your network.

Protect

In the event of loss or theft, remotely delete all sensitive information and generate reports to prove your compliance with government and corporate regulations.

Recover

Report a theft and engage the Absolute Theft Recovery Team who will work with local law enforcement to recover your property.

How it works

The Computrace persistence module is embedded in Dell systems during manufacture. When the Computrace Agent is installed, persistence is activated allowing each system to maintain a connection with the Absolute Monitoring Centre – even if the hard drive is completely reformatted or replaced. Once activated – each system (and the data it contains) is protected.

Lost or stolen

In the event of loss, accessing the Absolute Customer Centre allows you to view the location of the system and perform other security commands to safeguard the device and the data it contains.

If a system is stolen, file a theft report. The next time the system connects to the internet, the Absolute Theft Recovery Team will forensically mine it using a variety of procedures including key captures, registry and file scanning, geolocation, and other investigative techniques to determine who the system and what they're doing with it. Then they will work with local law enforcement to recover the device.



Customer view of IT assets within Absolute Customer Centre, with geofencing enabled.

Computrace Products

	Asset Administration	Data & Device Security	Geotechnology	Theft Recovery
Computrace One	●	●	●	●
Computrace Data Protection	●	●	●	



Asset Administration

The Absolute Customer Centre is a cloud-based interface where you can manage your entire deployment regardless if a device is on or off your network. Collect incredibly accurate and comprehensive information from each device, then create customised policies and alerts so you can be notified as soon as an unauthorised change is detected.

Asset information includes user identification, physical location, and the installation of software/hardware that may not comply with government and corporate regulations.



Data & Device Security

Delete data on missing computers and produce an audit log of the deleted files to prove your compliance with government and corporate regulations. Set alerts so you will be notified if non-compliance activities occur. Use the Device Freeze feature to freeze a computer.

Once frozen, you can display a custom message to the user encouraging them to comply with specific requests for action (return for servicing, validate user identity, etc.). Remote File Retrieval allows you to obtain files from a device even if it is not within your control.



Geotechnology

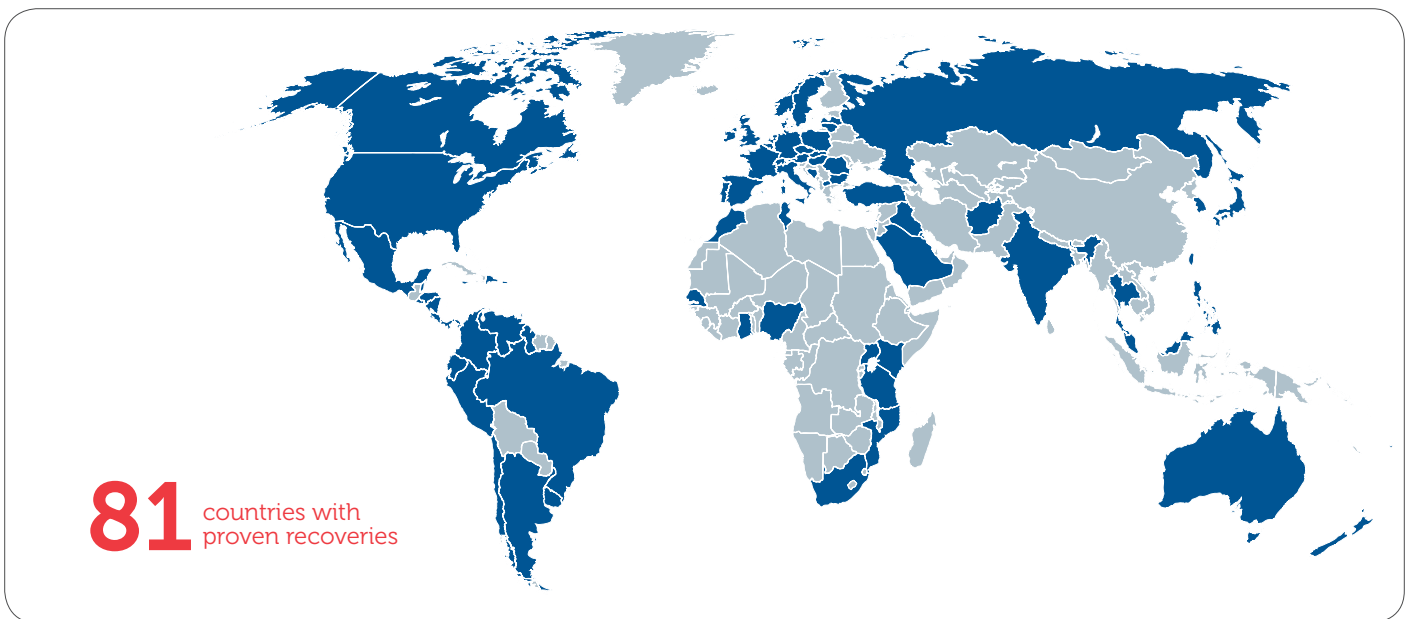
Use GPS or Wi-Fi technology to track your assets on an internet map. You will be able to see current and historical locations within about 10 metres. Geofencing allows you to build pre-defined areas (geofences) and apply rules with alerts if a condition occurs – for instance if a device remains outside a boundary beyond a set measure of time.

If the physical location of a device contravenes the rule, you will be alerted so you can investigate and determine if further action is required. GPS technology requires a GPS receiver. Contact your Dell Account Manager for a list of supported receivers.

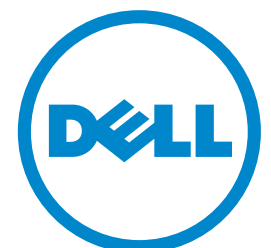


Theft Recovery

If your computer is stolen, the Absolute Theft Recovery team will work with local law enforcement to locate it and return it to you. The team is staffed by former police officers and seasoned professionals who work with local authorities to obtain warrants. They recover thousands of stolen devices each year.



For more information about solutions for your business or organisation, contact your Dell account representative or visit dell.com



Availability varies by country. To learn more, customers and Dell Channel Partners should contact your sales representative for more information.

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