BRAND GUIDELINES

Phase 1: Commercial

March 3, 2008



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ONE COMPANY ONE BRAND ONE BEAT

GUIDELINE RATIONALE



In your hands is a living, breathing document. It guides us toward a unified and consistent relationship with our customers. It is not a departure, but a return, full-circle, to the core values of the Dell brand. The Dell Brand Book contains a set of guidelines. Do not use these guidelines as an excuse for not thinking.

BRAND VALUES



From its inception, Dell has resonated with the individual. Guided by the belief that listening to customers will always result in real solutions for real needs.

Dell recognizes that the technology need of every business, every customer and every person is unique.

BRAND ESSENCE



TOUCH Solid. New. Exciting.

SMELL Clean. Fresh. Familiar.

SOUND Steady. Driving. Reliable.

TASTE Stimulating. Provocative. Fulfilling.

SIGHT Sleek. Serious. Desirable.

SIXTH SENSE Optimistic. Responsible. Green.

CREATIVE VOICE



Speaking with the frankness one would expect from a friend, the tone of Dell is engaging and candid. We are bold enough to let the facts speak for themselves.

TECHNICAL LANGUAGE

Dell copy is performance-driven. Even technical features speak to a real world benefit.





Every piece of communication ends with an invitation. Our tagline is a call to action, period.

- The call to action should be uppercase, short, compelling, and provide a reason to take action.
- When listing URLs, the "DELL.COM" is capitalized and the "/XxxxxXxxxx" is set in upper and lowercase.
- The typography baseline and preferred distance from the Dell badge are indicated below.



LOGO USAGE



The Dell badge is bold and dimensional, a symbol of simplicity you can touch.

- The black version of the Dell badge should be used when the bubble/band are in color.
- The color version of the Dell badge should be used when the bubble/band is in white.
- Highlight color in headline should match the color version of the Dell badge.
- Colored badges can be used for events, promotional items, or holiday-themed marcom.
- Logo files can be found on dell.com/brandcentral in PSD and vector .ai formats.













LOGO USAGE



For Marcom Use

1. Badge

Placing the badge against color creates stopping power.

2. Band

The band of solid color works like an exclamation point. It is the line of differentiation, the broad stroke pointing to or underscoring the Dell badge.

3. Bubble

The bubble adds an arc of color to allow the badge to pop. The clearance space around the badge is equal to the width of the vertical stroke in the "L" letter form.

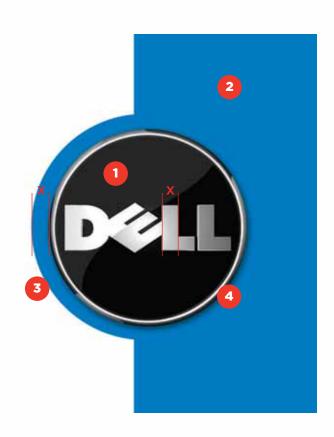
4. Drop Shadow

Dell Logo must have a drop shadow.

Blend Mode: Multiply

Color: Black Opacity: 50% Angle: 120 Distance: 7 Spread: 0

Size: 18

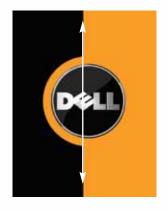


LOGO USAGE



Minimum Size and Placement

- The badge should be sized no smaller than 42 pixels x 42 pixels (.5 inch).
- The badge should always knock out from a primary color, form a notch breaking the plane of the color field, and compliment the black background.
- Partner logo relationships, requirements and hierarchy still apply.



When representing the badge on the right or left, the top and bottom of the "E" in the Dell logo should line up with the color plane.

> When representing the badge on the top or bottom, the top of the "L" letter form should line up with the color plane.





File Name: (A) 1-color badge - for white or silver backgrounds



Application: 1-color spot print

Background colors: White or Silver

Imprint colors: Black



File Name: (B) 1-color badge - for black or dark backgrounds





Application: 1-color spot print

Background colors: Black or Dark Colors Never light or white (or imprint won't show)

Imprint colors: White or PMS 427C Silver

^{*}Only for use when full-color printing is not available



File Name: (C) 2-color badge - for white or light backgrounds



Application: 2-color spot print

Background colors: White or Light Colors
Never dark or black (or outer edge won't show)

Imprint colors: Black

& PMS 427C Silver

or

Black & White



File Name: (D) 2-color badge - for black or dark backgrounds



DELL

Application: 2-color spot print

Background colors: Black or Dark Colors Never light or white (or outer edge won't show)

Imprint colors: Black

& PMS 427C Silver

or

Black

& White

Note: on black backgrounds, you can print this as a 1-color.



File Name: (E) 3-color badge - for white or light backgrounds



DELL

Application: 3-color spot print

Background colors: White or Light Colors
Never black or dark (or outer edge won't show)

Imprint colors: Black

& PMS 427C Silver & PMS 432C Dark Gray



File Name: (F) 4-color badge black & silver - for black or dark backgrounds



Application: 4-color spot print

Background colors: Black or Dark Colors

Never light or white (or outer edge won't show)



Imprint colors: Black

& PMS 427C Silver

& PMS 432C Dark Gray & PMS 430C Light Gray

Note: on black backgrounds, you can print this as a 3-color.

^{*}Only for use when full-color printing is not available



File Name:

(G) 4-color badge blue - for white or silver backgrounds



Imprint colors:

Black & PMS 427C Silver & PMS 300C Blue & PMS 3005C Light Blue

File Name:

(H) 4-color badge green - for white or silver backgrounds



Imprint colors:

Black & PMS 427C Silver & PMS 7490C Green & PMS 7489C Light Green

File Name:

(I) 4-color badge red - for white or silver backgrounds



Imprint colors:

Black & PMS 427C Silver & PMS 201C Red & PMS 200C Light Red

File Name:

(J) 4-color badge yellow - for white or silver backgrounds



Imprint colors:

Black & PMS 427C Silver & PMS 124C Yellow & PMS 123C Light Yellow

Application: 4-color spot print

Background colors: White or Silver Colors Never dark or black (or outer edge won't show)



File Name:

(K) 4-color badge blue - for black or dark backgrounds



Imprint colors:

PMS 430C Light Gray & PMS 427C Silver & PMS 300C Blue & PMS 3005C Light Blue

File Name:

(L) 4-color badge green - for black or dark backgrounds



Imprint colors:

PMS 430C Light Gray & PMS 427C Silver & PMS 7490C Green & PMS 7489C Light Green

File Name:

(M) 4-color badge red - for black or dark backgrounds



Imprint colors:

PMS 430C Light Gray & PMS 427C Silver & PMS 201C Red & PMS 200C Light Red

File Name:

(N) 4-color badge yellow - for black or dark backgrounds



Imprint colors:

PMS 430C Light Gray & PMS 427C Silver & PMS 124C Yellow & PMS 123C Light Yellow

Application: 4-color spot print

Background colors: Black

Never light or white (or outer edge won't show)





A bold and powerful message deserves bold and powerful typography.

GOTHAM ULTRA

ABCDEFGHIJKLMNOPQRS TUVWXYZ123456789 **GOTHAM MEDIUM**

ABCDEFGHIJKLMNOPQRS TUVWXYZ123456789

GOTHAM BLACK

ABCDEFGHIJKLMNOPQRS TUVWXYZ123456789 GOTHAM BOOK

ABCDEFGHIJKLMNOPQRS TUVWXYZ123456789

GOTHAM BOLD

ABCDEFGHIJKLMNOPQRS TUVWXYZ123456789 **GOTHAM LIGHT**

ABCDEFGHIJKLMNOPQRS TUVWXYZ123456789

^{*}Font can be purchased from Hoefler & Frere-Jones at http://typography.com

TYPOGRAPHICAL HIERARCHY



LEVEL 1: MAIN HEADLINE

The dominant graphic anchor of this campaign is the headline. It must be the most prominent copy on the page. The headline expresses the primary topic or idea of a piece, spread or reveal.

Typeface: Gotham Ultra Style: Uppercase ONLY

Color: Knocked out to white from black background with

key stat, word, or phrase in primary color

LEVEL 2: SUBHEAD

Pays off main headline with detail or introduces and divides major sections.

Typeface: Gotham Ultra Style: Uppercase ONLY

Color: Knocked out to white from black background with key stat, word, or phrase in primary color (where appropriate)

LEVEL 3: CALL TO ACTION

Explains response device.

Typeface: Gotham Bold

Style: Upper Case with URL "DELL.COM" capitalized and the "/XxxxxXxxxx" is set in upper and lowercase.

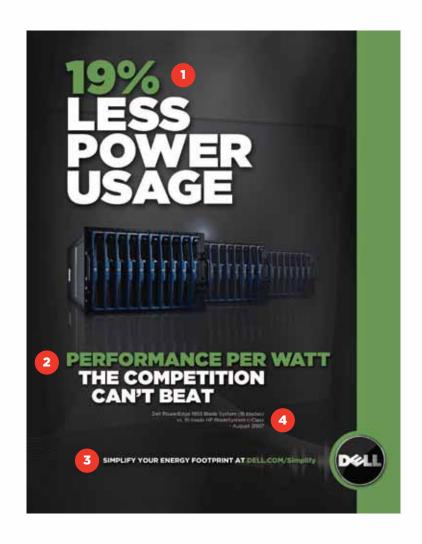
Color: Knocked out to white from black background with URL or phone number in primary color choice

LEVEL 4: QUOTES

A quotation cited from an authoritative source.

Typeface: Gotham Book Style: Upper/lower

Color: Knocked out to white from black background



TYPOGRAPHICAL HIERARCHY



LEVEL 5: BODY COPY

The main text of a piece of communication.

Typeface: Gotham Bold Style: Upper/lower

Color: Black, white, or single primary color choice (color must

remain consistent throughout the piece or program)

LEVEL 6: PRODUCT NAME, CONFIGS, PRICING

Specific product information.

Typeface: Gotham Book/Bold (all weights)

Style: Upper/lower

Color: Black, white, or single primary color choice (color must

remain consistent throughout the piece or program)

LEVEL 7: REQUIRED PARTNER TAG LINE (Dell recommends...)

Partner approved tag lines.

Typeface: Gotham face (weight determined by partner legal

requirements)

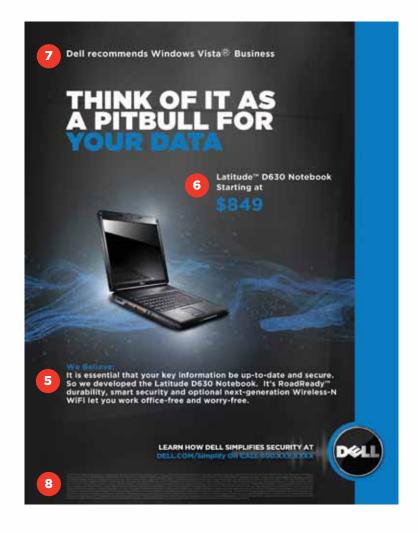
Style: Determined by partner legal requirements Color: Determined by partner legal requirements

LEVEL 8: BIRDSEED

Legal copy.

Typeface: Gotham Book Style: Upper/lower

Color: Designer may choose color that best minimizes text



TYPOGRAPHICAL HIERARCHY



Font Exceptions

GOTHAM IS NOT YET AVAILABLE FOR THE FOLLOWING LANGUAGES, SUBSTITUTE FONT LISTED BY LANGUAGE.

Greek: Arial Black (Headline) Arial Regular / Arial regular Italic (Body Copy)

Russian: Arial Black (Headline) Arial Regular / Arial regular Italic (Body Copy)

Hebrew: Arial

Arabic: Arial

APJ Master: Gotham Bold / Gotham Medium. Arial Black / Arial Medium

China: Gotham Bold / Medium. Arial Black / Bold

Taiwan: Gotham Bold / Medium. Arial Black / Bold

Hong Kong: Gotham Bold / Medium. Arial Black / Bold

Japan: Gotham Bold / Medium. Arial Black / Bold

Korea: Gotham Bold / Medium. Arial Black / Bold

Thailand: Gotham Bold / Medium. Arial Black / Bold

TYPOGRAPHICAL HIERARCHY



Treatment Of The Acronym IT

IT must never have periods.

- HEADLINE & SUBHEAD COPY USAGE: IT must be upper case. The kerning should be increased to create a slightly larger space between the I and T, to differentiate the acronym IT from the word it. The space is equal to the half width of the "I" in IT.
- BODY COPY USAGE: In upper and lower case body copy, IT is capitalized. Kerning should not be increased.
- CALL TO ACTION COPY USAGE: IT must be upper case. The kerning should be increased to create a slightly larger space between the I and T, to differentiate the acronym IT from the word it. The space is equal to the width of the "I" in IT to accommodate for the font weight.

HEADLINE & SUBHEAD COPY USAGE

X X

BODY COPY USAGE

CALL TO ACTION COPY USAGE



INCORRECT USAGE





Applicable partner logo size requirements and hierarchies still apply.

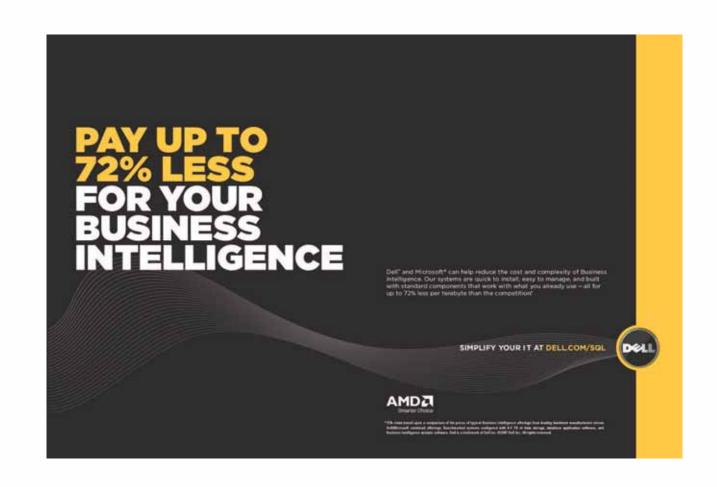




Applicable partner logo size requirements and hierarchies still apply.













GRAPHIC ELEMENTS



Movement and Momentum

Graphic elements may be used as designer and creative director see fit. Do not limit yourself to these graphic elements.

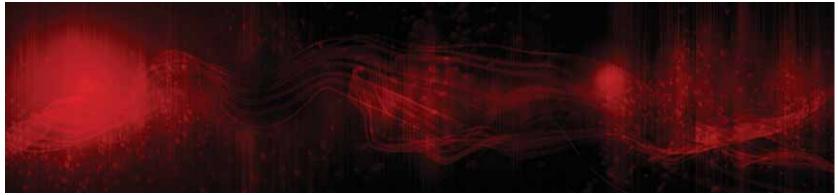




SOFT BEAT

GRAPHIC WAVE

AMPLITUDE



LOUD BEAT

RHYTHM PULSE

PHOTOGRAPHY



Product is hero. Photographed with contrast and dramatic lighting, conveying the boldness and confidence of the Dell brand.

Lifestyle photos should tell a story, being candid, engaging, and above all real. In short, no cheesy stock photography.

Dell people are real, not models. They come in all shapes, sizes, races, and genders. They are the people who use our products.

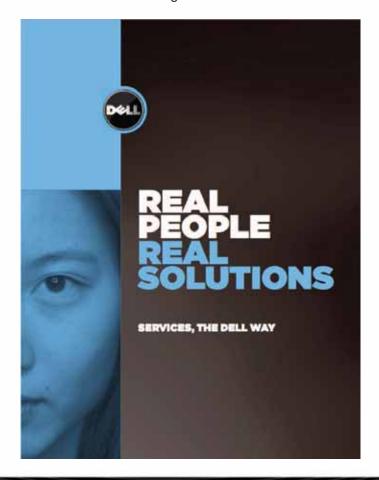
LIFESTYLE PHOTOGRAPHY



This approach focuses on a captured moment in time with the emphasis on the interaction with product. The most important part of the image is highlighted by removing the accent color in that area. The photography and its' cropping, including the environment is clean and streamlined for a bold graphic look.

TABLETS, THE DELL WAY

This approach uses dramatic cropping and black and white photography layered over an accent color to enhance the intensity and boldness of the imagery. The individuals are removed from any specific context, meaning they could be customers or Dell stafff, and relatable to a wide range of viewers-but the humanity and emotion comes through lour and clear.



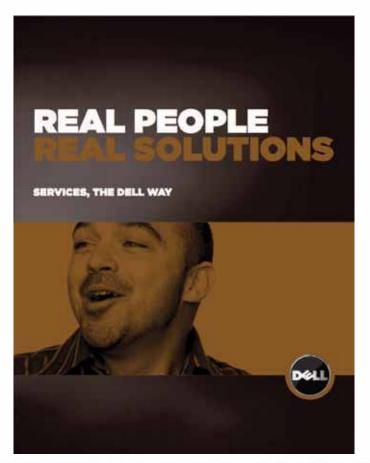
LIFESTYLE PHOTOGRAPHY



This approach focuses on captured moments in time using individuals without environments. The use of high contrast black and white photography without accent colors creates a sophisticated/editorial feel that tells more of a story.

REAL PEOPLE REAL SOLUTIONS SERVICES, THE DELL WAY

The focus is always on individuals. The use of photography in these pieces reinforces that attitude-bold close-ups of individual people with distinctive personalities. Layering high contrast black and white over the accent colors grabs the viewers attention. The visuals theme is always humanity. This approach communicates the end benefit of working with Dell: Simplified solutions to your problems.

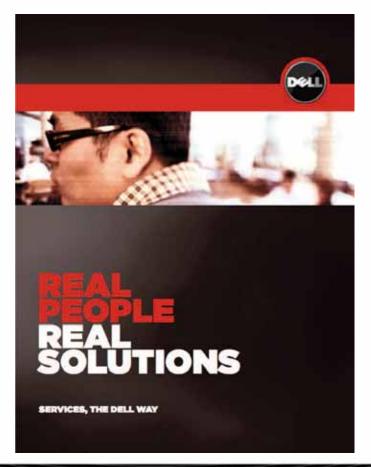


LIFESTYLE PHOTOGRAPHY



In this approach, dramatic cropping enhances the intesity and immediacy of the imagery. The individuals are removed from any specific context but the humanity and emotion always comes through loud and clear. The photography is used 4/color with the dominant color matching the accent color. The mix of soft focus keeps the attention on the individual.

SOLUTIO SERVICES, THE DELL WAY This approach brings the individual and the environment together using 4/color photography. Allowing for environment enables a bigger story to be told but keeping it soft and high contrast keeps the focus on humanity. The photography should encompass a dominant accent color to be matched in the layout. A gritty texture can be added (as shown here) when an edgier approach is appropriate.



PRODUCT PHOTOGRAPHY



Product photography should highlight product features with dramatic lighting, surface reflections, and should overall make the product look as desirable as possible.

DESKTOPS

NOTEBOOKS

Strong hightlights to define the product against black background



True Life - Glossy on screen treatment

Reflective keyboard effect to create depth Strong hightlights to define the product against black background

Lighting to highlight product features



True Life - Glossy on screen treatment

Reflective keyboard effect to create depth

product features

PRODUCT PHOTOGRAPHY



SERVERS

Strong hightlights to define the product against black background

Lighting to highlight product features



Strong hightlights to define the product against black background

Lighting to highlight product features



Reflective effect to create depth

DES GN HIERARCHY



1. HEADLINE

Bold, all-caps, color highlight, no periods at end of headline

2. PRIMARY IMAGE

Product is hero

3. ENVIRONMENT

Dimensional background, colored band

4. MAIN COPY

Direct and concise

5. CALL TO ACTION

Driving the point home

6. SIGNATURE

Wave, pulse, Dell badge

7. COLOR USAGE

Color can be used to highlight elements of headline and copy. Do not use red to highlight numbers. Do not use color to highlight names of competitors.



COLOR GUIDELINES



One primary accent color per produced item.

Multiple colors for use in longer communications is acceptable.

All colors must print at 100%. Tints are not permissible for color band or highlight of headline. Tints are acceptable for use in complex graphs or charts.

There is no color designation by LOB or solution.

PRIMARY PALETTE



DELL BLUE	BLACK	WHITE	NEUTRAL LIGHT	NEUTRAL DARK	METALLIC GOLD	
СМҮК	СМҮК	СМҮК	СМҮК	СМҮК	СМҮК	
C- 100	C- 0		C- 5	C- 29	C- 37	
M- 43	M- 0		M- 3	M- 23	M- 35	
Y- 0	Y- 0		Y- 4	Y- 16	Y- 87	
K- 0	K- 100		K- 8	K- 51	K- 7	
RGB	RGB	RGB	RGB	RGB	RGB	
R- 0	R- 30	R- 250	R- 213	R- 116	R- 162	
G- 102	G- 30	G- 250	G- 214	G- 118	G- 145	
B- 204	B- 30	B- 250	B- 210	B- 120	B- 70	
PANTONE	PANTONE	PANTONE	PANTONE	PANTONE	PANTONE	
300C	BLACK 3C		COOL GRAY 2C	COOL GRAY 9C	GOLD 872C	

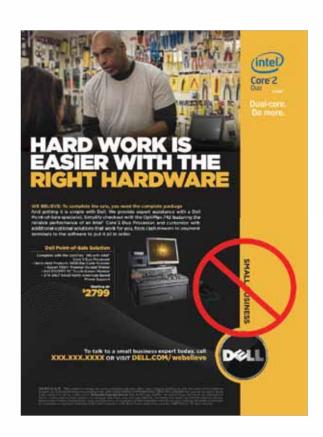
RED	ORANGE	YELLOW	GREEN	BLUE	BROWN	RUBY	
СМҮК							
C- 0	C- 0	C- 0	C- 54	C- 60	C- 29	C- 7	
M- 93	M- 45	M- 27	M- 7	M- 29	M- 78	M- 100	
Y- 95	Y- 95	Y- 100	Y- 79	Y- 0	Y- 91	Y- 65	
K- 0	K- 0	K- 0	K- 21	K- 0	K- 78	K- 32	
RGB							
R- 213	R- 255	R- 234	R- 106	R- 106	R- 130	R- 152	
G- 43	G- 110	G- 171	G- 150	G- 173	G- 92	G- 30	
B- 30	B- 0	B- 0	B- 59	B- 228	B- 38	B- 50	
PANTONE							
485C	1375C	124C	7490C	659C	4625C	201C	

"RHYTHM IS SOMETHINGYOU OR DON'T HAVE, WHENYOU HAVE IT, YOU HAVE IT ALL OVER!

— ELVIS PRESLEY

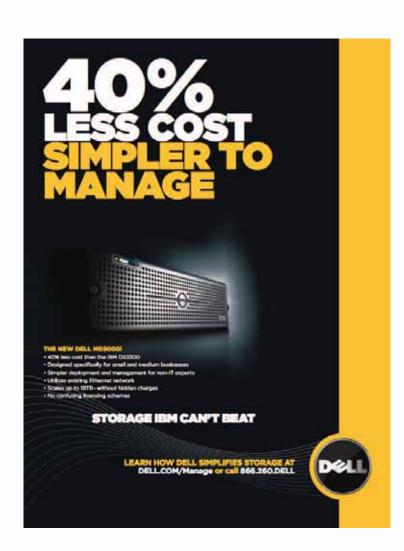
SEGMENT IDENTIFIERS

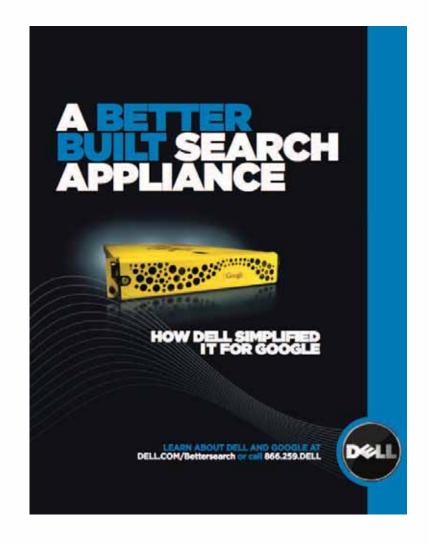




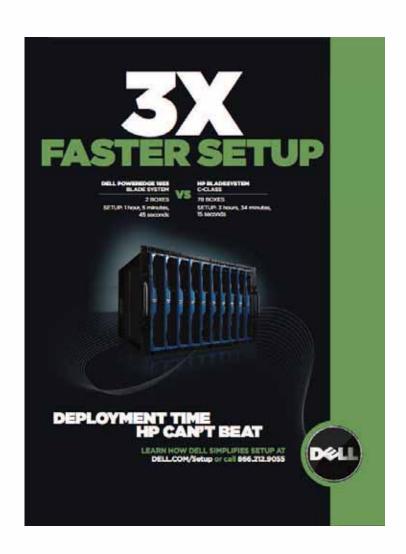
SEGMENT IDENTIFIERS ARE NOT ALLOWED

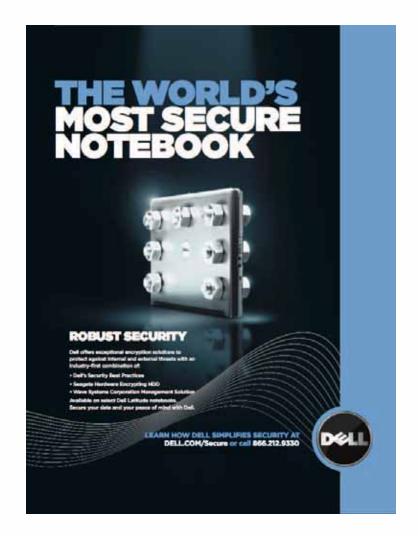




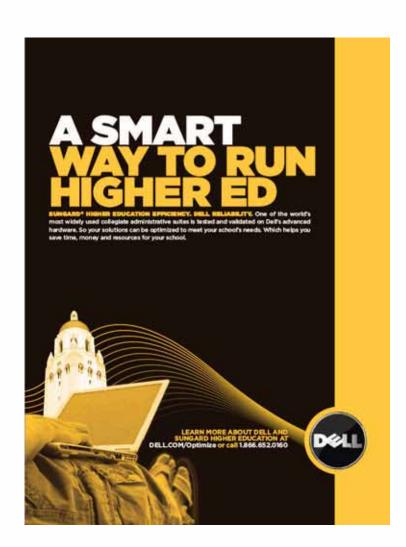


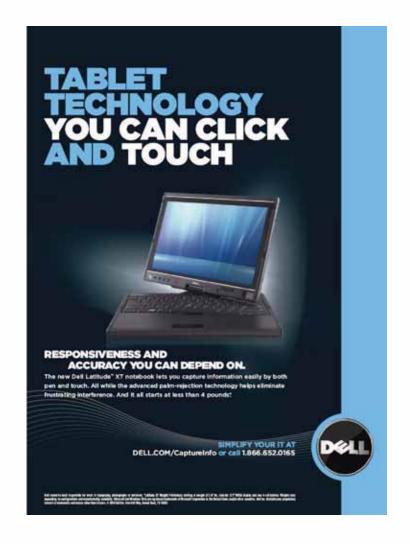




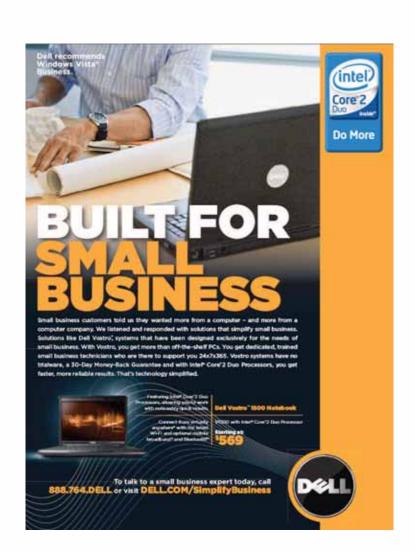


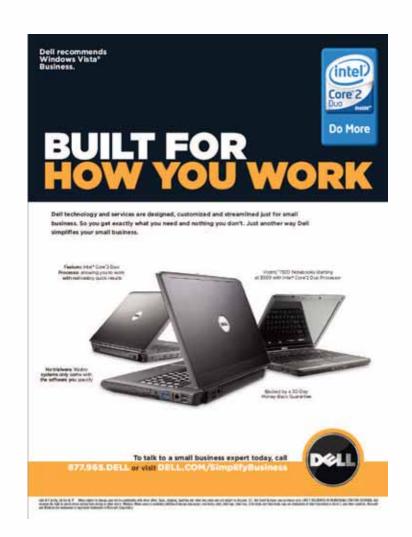




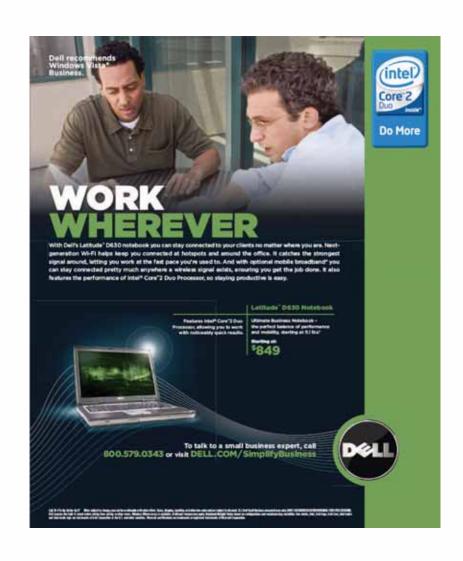






























SHOW THE SHOW











































BANNER CREATIVE ANATOMY

Headlines: 3 lines max Solid Subheads: 2 lines max Colorbar



Layered Product Photography (backstage lighting), reflections Gotham Black, All Caps

Headlines & Subheads: Split Color Highlighting Call To Action: **Gotham Bold**

Soft Beat

DELL-COM BANNERS



FONT USAGE - MLB EXAMPLE

Translation may not be correct



Headlines & Subheads: Call To Action: Gotham Black, All Caps Gotham Bold Split Color Highlighting

DELL-COM BANNERS



FONT USAGE - SMB EXAMPLE

Translation may not be correct



Headlines & Subheads: Call To Action: Gotham Black, All Caps Gotham Bold Split Color Highlighting

MAILER PANEL



P.O. Box 224828 Dallas, TX 75222 PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
DELL INC.

SAVE OVER \$450*

ON SELECT DELL TECHNOLOGY

Hurry, offer expires 10/31/07!

Xxxx X. Xxxxxx Address Line 1

Address Line 1 Address Line 2

Address Line 3

Address Line 3
Address Line 4

Address Line 5

Address Line 6

Address Line 7

BARCODE



MAILER COVER



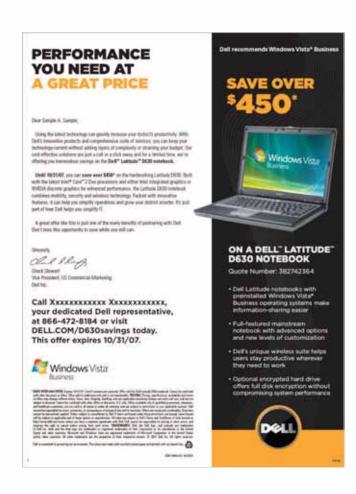
ADVANCED TECHNOLOGY JUST GOT MORE AFFORDABLE

Look inside. 👃



MAILER SPREAD









The Dell' PowerEdge" \$200 server delivers affectable performance to power well and infrastructure applications for organizations of any size.

MACK PRINS, PLENDLE PROFESSIONES

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The Delf* PowerColor* RDDD server delivers affiretable performance to power web

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Appropriate Annual Services and Appropriate Appropria

Antonia Specificación

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Some disputed in process of the contract of

SIMPLIFY YOUR NETWORK AT DELL.COM/Services



No. Associate State & Business State Control of the State Control of the Control

SOLUTIONS GUIDE





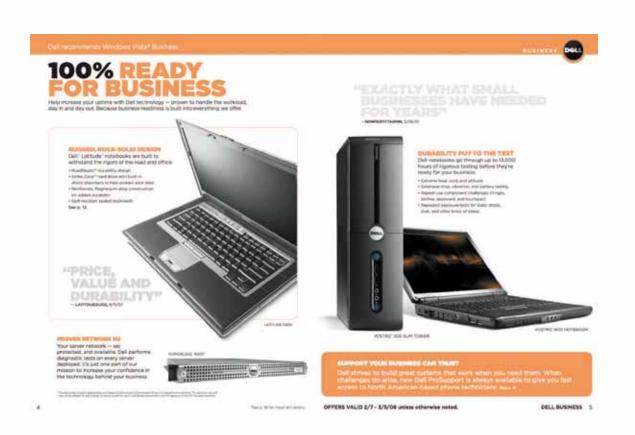


SMALL BUSINESS CATALOG





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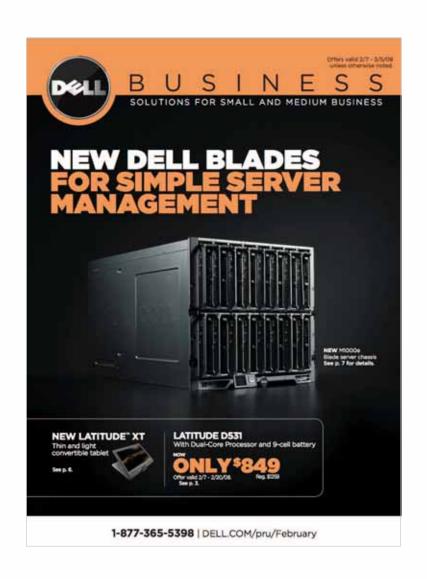
SMALL BUSINESS CATALOG



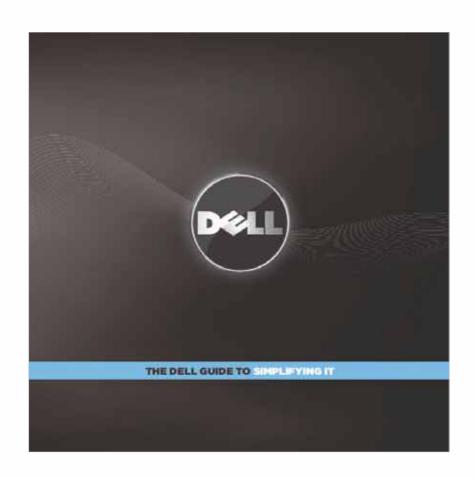


SMALL BUSINESS CATALOG













CHALLENGE

Google required extensive handware customization, a single point of centact and fulfillment, and high product quality to bring the Google Search Appliance to their sustainers.

SOLUTION

Dell's DEM industry Solutions Group modified the Dell PowerEdge 2950 server to form the foundation for the Google Search Appliance. They also provided a single source of seless and technical expertise, customer fulfillment, and worldwide requisitory compliance copabilities.

BENEFITS

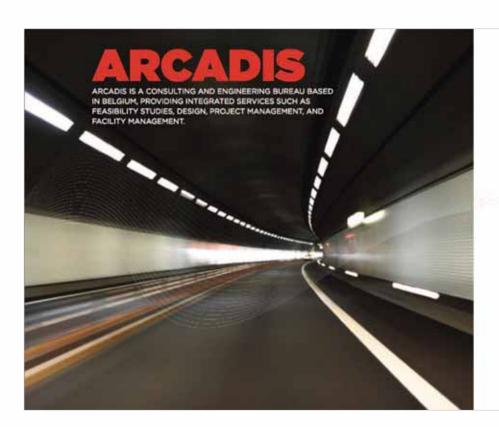
- Substantial savings due to lower operating costs and lewer service calls.
- Customer experience is improved by helping Google meet service-level agreements.
- The proven PowerEdge platform is customized into a product that fits the unique Google style.

"With a total service solution from Dell, we've been able to remove complexities for our staff. That's one-stop shopping—who wouldn't love that?"

- AIDYMAR BIGIO

Manufacturing and Operations Manager, Google*





CHALLENGE

Arcadia needed to replace its existing data storage system. With data kept on separate servers divided arrong individual business units, there were challenges around scalability, business continuity, and management efficiency.

SOLUTION

Dell helped Arcadis implement a Storage Area Network complete with VMware' sinustration technology, and EMC SnagView' for point-in-time data copies.

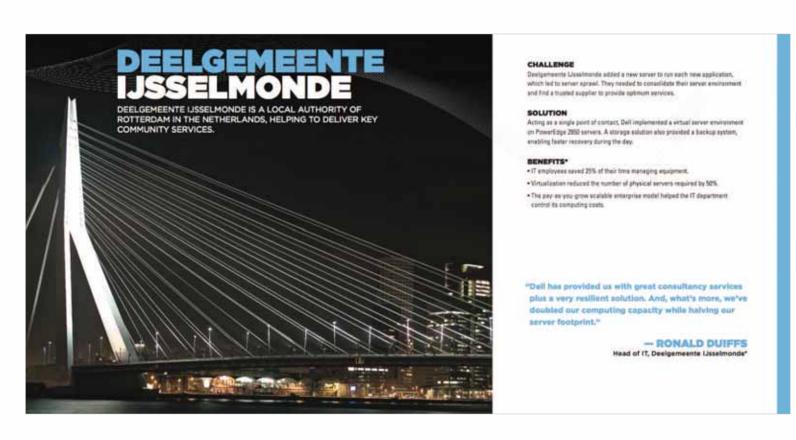
BENEFITS

- Excellent Storage Area Notwork scalability ensured that Arcadis can meet increasing data-storage itemands cost effectively.
- Ease of management maximized operational efficiencies within the IT department.
- . Improved data backup supported greater business continuity.

"We first made a thorough assessment of the market. In the end, we opted for Dell/EMC due to the technology and quality of service. We had a good feeling about Dell/EMC right from the first contact."

JOHN DAHAEZE
 Systems Manager, Arcadis*





*This is an example of a regional version



EDUCATE WITH CONFIDENCE

integrating technology into the disconom experience can be a challenging task for some teachers, and administrators. That's why Dell offers a wide range of professional development resources to hold train educators to successfully use classroom technology.

EXTENSIVE PROFESSIONAL DEVELOPMENT OPTIONS

Our learning plans are focused on one thing halping transform the culture of leaching for the new century. To accomplish this, we after a variety of professional development options that utilize industry best practices, help promote faculty collaboration and endourage engoing assessment and evaluation.

Realizing that educators have a wide range of technology experience and busy schedules, our professional development resources are available in targeted learning plans. Our approach also takes into consideration different learning styles, helping ensure that educators have learning options that are engaging, stimulating and produce worthwhile results.

As with any approach to licensing, our professional development measures the effectiveness of our courses. This can give teachers and administrators a real-time assessment of the progress they've made ond, as a result, show the impact they can have on a student's learning environment.







TEACHING TOOLS, GUIDANCE AND MORE

Created specifically to help teachers and administrators fully utilize classroom technology, the Dell Online exchange offers access to:

- 25* ordine courses focused on integrating technology into the curriculum
- 20+ workshop Web sites with helpful training resources
- 60+ teacher tools, including best-practice strategies, lesson plans and rubrics aligned to district standards
- 1,000+ standards-based projects, lessons and resources for a technologically enhanced classroom

ADVANCE YOUR K-12 LEARNING ENVIRONMENT AT

6 | Professional Development

12 I Support Services



TOUGH UNDER PRESSURE

Nothing can interfere with learning and teaching quite like nonfunctioning technology. Even though we've engineered our Latitude" notebooks to deliver the durability and reliability today's classrooms demand, technical matherctions and mishaps are unavoidable.



"DELL IS MORE THAN A TECHNOLOGY VENDOR. THEY ARE AN EDUCATIONAL TECHNOLOGY RESOURCE FOR K-12 ORGANIZATIONS."

JULIE HALL
TECHNOLOGY COORDINATOR,
MINNETONKA SCHOOL DISTRICT



SUPPORT SERVICES KEEP SOLUTIONS RUNNING

Fortunately, Dell offers an extensive range of support services to get your notebooks running as soon as possible. With three-year support standard for self-Leithade notebooks, you get access to 24x7 phoce and online support gifus heat Business Day On-Gife service. "You also get access to remote assistance functionality via our powerful ordine tool. DelConnect." Through a standard broadband connection, Dell IT technicians access your computer, diagnose the problem and then take the necessary steps to repair it.

Gold Tachnical Support provides expert technical support when rapid problem resolution is necessary — with an average response time of 2 misutes or less* in addition, CompleteCare* Accidental Damage Service* covers most repairs and replacements for accidental damage, drops and spills.

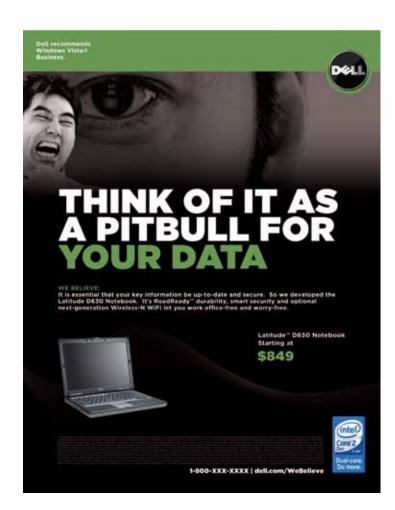
We also make it easy to manage or change images throughout your school or district, imageDirect, with a simple. Web-based interface and icon-driven functionality, offers a secure way to create, load and manage custom images.

> ADVANCE YOUR K-12 LEARNING ENVIRONMENT AT DELL_COM/K12/HeadoftheClass

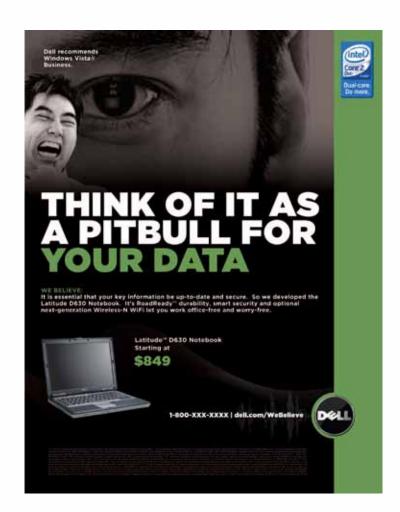
> > "See p. 15 for Important Information

CO-OP ADVERTISING



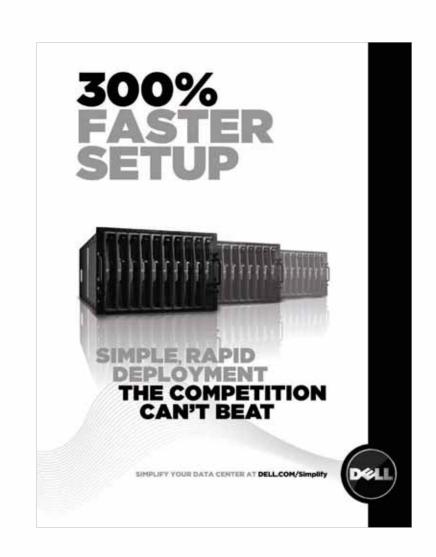






BLACK AND WHITE





GLOBAL COMMUNICATION







GLOBAL COMMUNICATION







GLOBAL COMMUNICATION







OUT OF HOME ADVERTISING





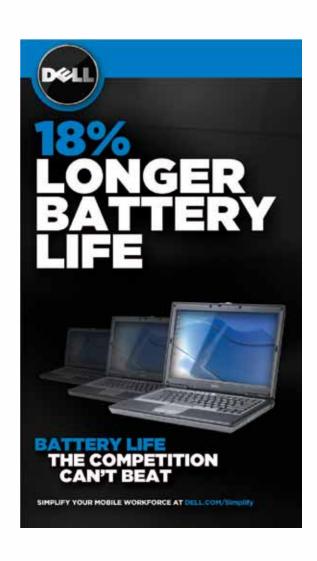
OUT OF HOME ADVERTISING





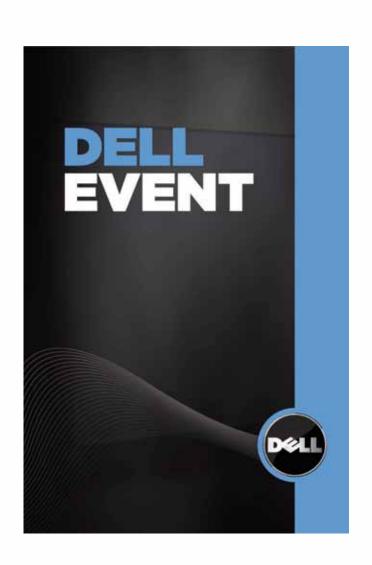
OUT OF HOME ADVERTISING





EVENTS









EVENTS



EXAMPLES OF THE TOURNAMENT LOGO







B)





C)





"MUSIC IN THE SOUL CAN BE HEARD BY THE UNIVERSE."

-LAO TZU