

The absolute best way to track, manage & protect your digital world.



**Absolute**<sup>®</sup>  
MANAGE

**Computrace**<sup>®</sup>  
BY **Absolute**Software

COMPUTRACE<sup>®</sup>  
**LO/JACK**<sup>®</sup>  
FOR LAPTOPS

## COMPANY OVERVIEW

Absolute® Software specializes in software and services for the management and security of computers and smartphones.

For individuals, Absolute provides peace-of-mind by physically recovering stolen computers and remotely deleting sensitive files from them. For businesses, we deliver state-of-the-art PC lifecycle and IT asset management – allowing enterprises to reduce IT costs, prove regulatory compliance, combat computer theft and optimize the productivity of their mobile computer fleets.

Absolute was founded in 1993 on the idea that individuals and businesses should be able to manage, track and secure their mobile computers regardless of the physical location of the computer.

Today, our solutions track, manage and protect millions of computers worldwide and our customers range from individuals to the largest public and private sector organizations.

A Microsoft Gold Certified Partner, the extensive Absolute partner ecosystem includes the world's leading computer manufacturers, Intel® Corporation and a network of in-region distribution partners.

Headquartered in Vancouver, Canada, our regional headquarters are located in Austin, Texas and Newbury, England. For additional company information, please visit [www.absolute.com](http://www.absolute.com).

*“Computrace immediately gave us visibility into our laptop population. We can see where the laptop is, who is logging in and what software is installed. It also allows us to verify that the laptop’s encryption is up to our standard – which is key for regulatory compliance. It has taken us from 30% IT asset auditing capability to well over 95% on computers that are outside our facilities.”*

**Brad Myrvold**  
Allina Hospitals & Clinics

## TECHNOLOGY

### Computrace Technology

The Computrace® Agent by Absolute Software is a small software client that is embedded into the firmware of a computer at the factory. Most computers roll off the assembly line with our Agent already embedded with a level of persistence that makes it virtually tamper-proof. Or the Agent can be easily installed with a simple download.

Once activated, the Agent maintains daily contact with the Absolute Monitoring Center, providing detailed data from each device. By logging into the Absolute Customer Center, IT administrators can monitor their devices (on or off the network), knowing where they are, who’s using them, and what types of software and other applications reside on them. And they can take proactive or immediate measures for any devices that may be at risk.

### Absolute Manage Technology

Absolute Manage by Absolute Software is our computer configuration lifecycle management technology. It allows IT administrators to manage their PC and Mac devices from within a single interface. Absolute Manage includes an administrator server and individual agents that are installed onto each device.

Agent calls occur throughout the day and provide important and current data from each computer. IT administrators use this data to determine what actions are necessary. Then they implement the actions from the administrator server interface. Actions can include locating, terminating, removing, or installing applications, licenses, patches, computer images and other management tools such as power management and asset inventory.

For more information or to view our product demos visit the Products section of [www.absolute.com](http://www.absolute.com).

# CORPORATE PRODUCTS - Computrace

## Manage. Protect. Recover. Guaranteed!

Computrace products by Absolute Software allow our corporate customers to centrally manage their IT assets within a single interface – the Absolute Customer Center. They can easily identify computers that have gone missing, enforce software policies, and maintain a fleet of optimally running devices. Our technology provides the following capabilities:



### IT Asset Management

Manage computers and smartphones (regardless if a device is on or off the company network). Monitor changes in asset information including user identification, physical location, and the installation of software/hardware that may not comply with company regulations.



### Data & Device Security

Remotely delete sensitive data on missing computers and produce an audit log of the deleted files to prove compliance with government and corporate regulations. Use the Device Freeze feature to freeze a computer. Once frozen, display a custom message to the user encouraging them to comply with specific requests for action (return for servicing, validate user identity, etc.).



### Geotechnology

Use GPS or Wi-Fi technology to track your assets on an internet map. You will be able to see current and historical locations within about 33 feet. Computrace products that include Geofencing allow you to build pre-defined areas (geofences) and apply rules with alerts if a condition occurs – for instance if a device remains outside a boundary beyond a set measure of time. If the physical location of a device contravenes the rule, you will be alerted so you can investigate and determine if further action is required.



### Theft Recovery

At our customer's request, the Absolute Theft Recovery team will forensically mine a stolen computer over the internet using a variety of procedures including key captures, registry and file scanning, geolocation, and other investigative techniques to determine who has the computer and what they're doing with it. Most importantly, we will use our technology to pinpoint the physical location of the computer and work closely with local law enforcement to recover it.



### Service Guarantee

Our corporate customers may be eligible to receive up to \$1,000 if we are unable to recover a computer or perform the data delete service.

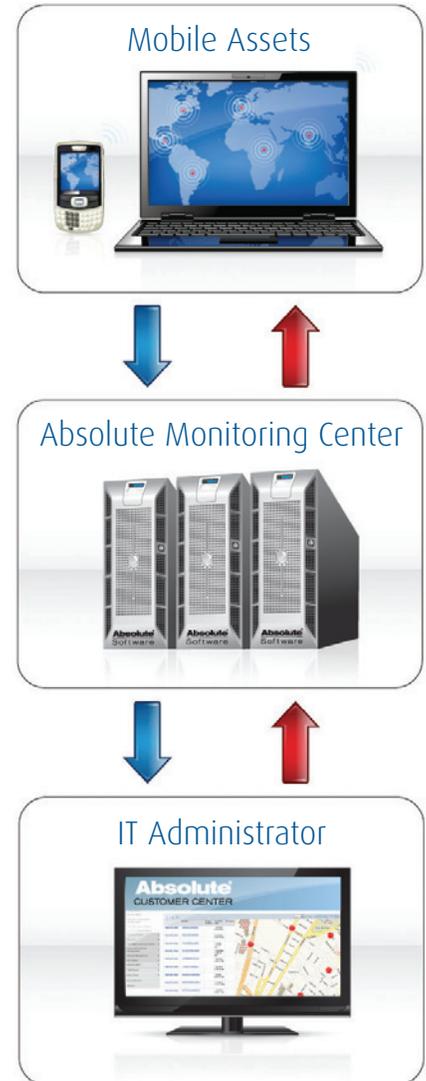
## Corporate Products

	IT Asset Management	Data & Device Security	Geotechnology	Theft Recovery	Service Guarantee
Computrace Complete	●	●	●	●	●
Computrace Plus	●	●		●	
Computrace Mobile	●	●	●		
Computrace Data Protection	●	●	●		
Absolute Track	●		●		
Computrace for Netbooks	●	●		●	●

# Computrace®

BY **Absolute®**Software

## How Computrace Works



# Absolute<sup>®</sup>

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## MANAGE

*"Absolute Manage has a lot of bells and whistles, more so than a lot of the competing products that have been around a lot longer. Absolute Manage is way ahead of its time. It is a complete and well put together product."*

Randy Baxter  
Match.com

## CORPORATE PRODUCT - Absolute Manage

**Intelligent. Automated. Cross Platform.**

Absolute Manage is our computer lifecycle management solution that allows our customers to manage the PC and Mac devices within their deployment from a single interface. Product features include:



### Application & License Management

Track installed applications and licenses on all of the devices in a deployment. Collect data from each machine to intelligently manage licenses and avoid over-install penalties



### Security, Change & Configuration Management

Monitor and enforce configuration policies and use the data collected to remotely monitor and control the devices in a deployment – including restart, shut down, or to put remote computers to sleep.



### Automated Patch Management

Centrally manage and install patches – tracking and reporting on the patch status of all managed systems, as well as automatically adding required updates and patches.



### Computer Imaging

Use a single automated process to install a complete operating system and standard applications on all Mac devices.



### Asset Inventory

Gather hundreds of hardware and software data points from devices over the network. Display data with custom views, searches and reports – and export this data into various file formats. Asset information can be integrated into third party applications such as Microsoft SCCM.



### Power Management

Save money and conserve natural resources by implementing energy savings policies. Reduce overall costs by leveraging government and tax rebates for energy management compliance.

## CONSUMER PRODUCT - LoJack for Laptops

**Track. Locate. Recover. Guaranteed!**

Computrace LoJack<sup>®</sup> for Laptops by Absolute Software is a software-based theft recovery service. The Computrace technology enables us to track, locate and recover stolen computers while providing individuals with the ability to protect their personal information. Product features include:



### Data & Device Security

Protect privacy by remotely deleting all files from a computer including applications, personal photos, internet bookmarks, browser cookies, financial information, and stored passwords.



### Theft Recovery

At our customer's request, the Absolute Theft Recovery team will forensically mine a stolen computer over the internet to determine who has the computer and what they're doing with it. Most importantly, we will work closely with local law enforcement to recover it.



### Service Guarantee

Our individual and home office customers could be eligible to receive up to \$1,000 if we are unable to recover a computer or perform the data delete service.

*"My son and I are extremely grateful to Absolute Software for the return of the new laptop. Computrace LoJack for Laptops works even in other countries!"*

Steve Kinard Sr.

For more information or purchase options visit: [www.lojackforlaptops.com](http://www.lojackforlaptops.com)

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