# 1. Premier Technical Support Contact Information

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|---|---|---|---|---|
| Americas | US & Canada Premier Support | Phone | 1-877-542-3355 | Click to Chat |
| | | Email | premier@dell.com | |
| | | Hours of operation | 07:30 - 17:30 CST \| Monday-Friday | |
| | Brazil Premier Support | Email | premier_br@dell.com | |
| | | Hours of operation | 08:00 - 18:00 BRT \| Monday-Friday | |
| | | Support Language | English + Portuguese | |
| | LA Premier Support | Email | premier_la@dell.com | |
| | | Hours of operation | 08:00 - 17:00 EST \| Monday-Friday | |
| | | Support Language | English + Spanish | |
| Europe, Middle East, & Africa | English Language Support | Email | emea_sl_online_en@dell.com | |
| | | Hours of operation | 09:00 - 17:00 CET \| Monday-Friday | |
| | | Phone Numbers | Belgium (English + French) | 024828673 |
| | | | Czech Republic | 0225372722 |
| | | | Denmark | 032874024 |
| | | | Finland | 0207533548 |
| | | | Greece | 02108128931 |
| | | | Ireland | 1850964090 |
| | | | Italy | 0800003150 |
| | | | Luxemburg | 026304766 |
| | | | Netherlands | 0205827074 |
| | | | Norway | 023162269 |
| | | | Poland | 0225795448 |
| | | | South Africa | 0117097767 |
| | | | Sweden | 0850163072 |
| | | | United Kingdom | 08444443260 |
| | German Language Support | Email | emea_sl_online_de@dell.com | |
| | | Hours of operation | 09:00 - 17:00 CET \| Monday-Friday | |
| | | Phone Numbers | Austria | 080010254044 |
| | | | Germany | 0800533554010 |
| | | | Switzerland (German + French) | 0848333856 |
| | French Language Support | Email | emea_sl_online_fr@dell.com | |
| | | Hours of operation | 09:00 - 17:00 CET \| Monday-Friday | |
| | | Phone Numbers | France | 0825801690 |
| | | | Switzerland (French + German) | 0848333856 |
| | | | Belgium (French + English) | 024828673 |
| | Spanish Language Support | Email | emea_sl_online_sp@dell.com | |
| | | Hours of operation | 09:00 - 17:00 CET \| Monday-Friday | |
| | | Phone Numbers | Spain | 902152331 |
| | Russian Language Support | Email | emea_sl_online_ru@dell.com | |
| | | Hours of operation | 09:00 - 17:00 CET \| Monday-Friday | |
| | | Phone Numbers | Russia | 0074952130095 |
| Asia Pacific & Japan | English Language Support | Email | APJ_Premier_Helpdesk@dell.com | |
| | | Hours of operation | 08:30 - 17:00 MYT \| Monday-Friday | |
| | | Phone Numbers | Australia | 1800 457 489 Click to Chat |
| | | | New Zealand | 0800 452 344 Click to Chat |
| | Chinese Language Support | Email | CHK_Premier_Helpdesk@dell.com | |
| | | Hours of operation | 09:00 - 17:00 BJT \| Monday-Friday | |
| | | Phone Numbers | China | 800 858 0405 \| 400 885 3686 |
| | | | Hong Kong | 341 66955 |
| | Japanese Language Support | Email | JP_Premier_Helpdesk@dell.com | |
| | | Hours of operation | 09:30 – 17:30 JST \| Monday-Friday | |
| | | Phone Numbers | Japan | 0120 912 583 |

## 2. Global Portal and PremierConnect Technical Support Contact Information

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|---|---|---|
| **Global Portal Support** | Email | Global_Portal_Support@dell.com |
| | Hours of operation | Regular Business Hour Support, depending on region |
| | Support Languages | English + German + Spanish + Chinese |
| **PremierConnect Support** | Email | Global_B2B_Support@Dell.com |
| | Hours of operation | 07:00 - 18:00 CST \| Monday-Friday |
| | Support Languages | English |

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