

# Dell™ Managed Services

## **Distributed Device Management Services**

Dell Distributed Device Management helps you track dispersed assets, distribute software and manage patches - no matter where your PC clients are located on the Internet.

## **Dell Software Inventory & Usage Management**

Automate asset discovery, monitor usage and simplify license compliance to help eliminate unused applications and lower support and maintenance costs.

## **Dell Laptop Data Encryption**

With an increasingly mobile workforce shielding mission-critical data from loss or theft has become a necessity. This service helps ensure that business-critical and sensitive data doesn't fall into the wrong hands.

## **Dell Online Backup and Restore**

Data loss is a serious threat to any organization. Businesses of all sizes need to protect their critical and sensitive data resources. Dell Online Backup & Restore offers rapid, intelligent offsite backup for distributed PCs - all with minimal network impact.

## **Email Management Services**

Email is indisputably the most important business application for most organizations. Yet, managing email has always been a no-win proposition. Dell Email Management Services (EMS) are designed to help eliminate the risks of managing email with minimal maintenance, modular SaaS-enabled solutions.

## **Crisis Management & Alerting**

During a crisis or emergency, normal lines of communication often fail when they are needed most. If you can't communicate, you can't protect your employees or run your business. Dell Crisis Management & Alerting uses all available communication channels to find people, deliver messages and collect information during crisis events.

## **Remote Infrastructure Monitoring**

Increase the reliability and cost efficiency of monitoring and managing your critical remote IT assets.

## **System Track**

Helps organizations locate lost or stolen client PCs and remotely perform data protection actions, such as data deletion or the lock down of the PC.

## **Dell Desktop Management Solutions**

Provides the ability to remotely and proactively manage your desktop infrastructure anytime, virtually anywhere. Dell provides configurable lifecycle solutions that you can configure to meet your specific needs including a 24X7 Service Desk, technician presence for on-site installation, move, add and how to support as well as complete desktop configuration management services

## **Dell Custom Managed Solutions**

Dell Custom Solutions simplify and transform IT, so that more of your time, money, and human resources can be invested in driving greater innovation in your business. Our proven best practices enable IT organizations to identify and eliminate unnecessary complexity, define and align business processes, and deliver services in new ways.

