

Service Description: Hard Disk Drive (HDD) Partitioning

Introduction

Dell™ delivers a series of services to satisfy our customer's needs. The service outlined within this document (the "Service Description") describes the Hard Disk Drive (HDD) partitioning service offering. The Hard Disk Drive (HDD) partitioning service is available in Australia, New Zealand, Singapore, Taiwan, India, Malaysia, Thailand, Korea, China and Hong Kong. The services described within this document are available on XPS™, Dimension™, OptiPlex™, Latitude™, Inspiron™ and Dell Precision™ Systems.

Service Overview

The Hard Disk Drive (HDD) partitioning service provides the customer with the ability to specify the partition sizes of their newly purchased Dell system. Dell will utilize processes implemented during the system build at our factory to segregate the hard disk drive into the sizes specified by the customer. Hard disk drives are limited to two partitions and the format applied to the disk drive is dependent upon the Operating System purchased. Computer system may contain one or a combination of NTFS and / or FAT32 format types. Partitions sizes are dependent upon the actual drive size. There are three available partition sizes. 20GB, 40GB or 60GB

- Example, if a 60GB HDD has been purchased and a 20GB partition has been selected by the customer, the hard disk drive partition process will result in two hard drive letters being assigned to the system. Drive C:\ with 20GB and Drive D:\ with 40GB partition size.
- Example, if a 60GB HDD has been purchased and a 40GB partition has been selected by the customer, the hard disk drive partition process will result in two hard drive letters being assigned to the system. Drive C:\ with 40GB and Drive D:\ with 20GB partition size.

Customer's Responsibilities:

- Specify partition size at the time of system purchase.
- Customer is responsible to backup their information and Dell will not be responsible for any data loss.

Important Additional Information

In event of a hard disk drive failure, the replacement unit will be in a single partition. Any partitioning will be customer's own responsibility at the point of when the hard disk drive is replaced. This Service Description is subject to and supplements the terms and conditions of any applicable overriding signed agreement between Customer and Dell, and in the absence of such an agreement, Dell's standard Terms and Conditions of Sale, Service and Technical Support, which are available on request or at www.dell.com/ap/services/T&C. **In the event of a conflict between this document and such terms and conditions, this document shall prevail. Dell reserves the right to make improvements or changes to this document and the products and services described at any time, without notice or obligation.**

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