

ProSupport and Premium Support Collaborative Assistance



Dell assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer/Partner				
4ward	Chelsio Communications	Epson	Nexenta	SAP
6Wind	China Standard Software	F5	Novell / SUSE	Scality
Ace Data Recovery	Cisco	Fusion-IO	NS Solutions (Japan only)	Solarflare
Aerohive	Citrix	Google	Nuance	Splunk
Amulet	Cloudera	IBM	Nutanix	StackIQ
APC	Commvault	Impulse	nVidia	Stratus
Aruba Networks	CoolIT	Intel Corporation	Oracle	Symantec
Aster Data	Cumulus Networks	Invincea	Pentaho	ThinLaunch
ATTO Technology	Cycle Computing	IP Infusion	Platform Computing	Unicon/eLux
AudioCodes	Cylance	Kroll OnTrack	Pluribus	Unidesk
Avocent	DataCore	LSI	Qlogic	Versa Networks
Big Switch Networks	Dorado	Mellanox	QNAP	VMware
Bright Computing	DriveSavers Data Recovery	Microsoft	Quantum	Vormetric
Brocade	ELSA (Japan only)	Morphlabs	Rackspace	Wave
Bull Atos Technologies	EMC	Myricom	Red Hat	Wind River
Canonical	Emulex	Networld (Japan only)	SanDisk	Xerox

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.