

ProSupport and Premium Support Collaborative Assistance



Dell assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer/Partner				
4ward		Epson	Nexenta	SanDisk
6Wind	Chelsio Communications	F5	Novell / SUSE	SAP
Ace Data Recovery	China Standard Software	Fusion-IO	NS Solutions (Japan only)	Scality
Aerohive	Cisco	Google	Nuance	Solarflare
Amulet	Citrix	IBM	Nutanix	StackIQ
APC	Cloudera	Intel Corporation	nVidia	Stratus
Aruba Networks	CommVault	Invincea	Oracle	Symantec
Aster Data	Cumulus Networks	IP Infusion	Pentaho	ThinLaunch
ATTO Technology	Cylance	Kroll OnTrack	Platform Computing	Unidesk
AudioCodes	DataCore	LSI	Pluribus	Vormetric
Avocent	Dorado	Mellanox	Qlogic	VMware
Big Switch Networks	DriveSavers Data Recovery	Microsoft	QNAP	Wave
Bright Computing	ELSA (Japan only)	Morphlabs	Quantum	Wind River
Brocade	EMC	Myricom	Rackspace	Xerox
Canonical	Emulex	Networld (Japan only)	Red Hat	

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.