

ProSupport and Premium Support Collaborative Assistance



Dell assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer/Partner				
4ward	Chelsio Communications	F5	Novell / SUSE	Scality
6Wind	China Standard Software	Fusion-IO	NS Solutions (Japan only)	Solarflare
Ace Data Recovery	Cisco	Google	Nuance	StackIQ
Aerohive	Citrix	IBM	Nutanix	Stratus
Amulet	Cloudera	Impulse	nVidia	Symantec
APC	CommVault	Intel Corporation	Oracle	ThinLaunch
Aruba Networks	CoolIT	Invincea	Pentaho	Unidesk
Aster Data	Cumulus Networks	IP Infusion	Platform Computing	Vormetric
ATTO Technology	Cylance	Kroll OnTrack	Pluribus	VMware
AudioCodes	DataCore	LSI	Qlogic	Wave
Avocent	Dorado	Mellanox	QNAP	Wind River
Big Switch Networks	DriveSavers Data Recovery	Microsoft	Quantum	Xerox
Bright Computing	ELSA (Japan only)	Morphlabs	Rackspace	
Brocade	EMC	Myricom	Red Hat	
Bull Atos Technologies	Emulex	Networld (Japan only)	SanDisk	
Canonical	Epson	Nexenta	SAP	

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.

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