



NetVault® Backup NAS and NDMP Compatibility Guide

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Introduction

This document provides up-to-date information on the Network Attached Storage (NAS) appliances supported by NetVault: Backup’s NDMP, SnapMirror to Tape and SnapShot Management Plugins as well as configurations and restrictions for each supported NAS appliance.

This document is only intended to provide guidance on what NAS devices are supported with the NetVault: Backup NDMP Plugins. Users should validate the compatibility of these appliances prior to purchasing NetVault: Backup products. Additional information is available in the corresponding NetVault: Backup product release notes.

Latest Updates – What’s New

Below is a summary of the updates made to the latest versions of this compatibility matrix:

Added support for EMC Isilon OneFS v7 Platforms Support Pack v5.72



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Added NDMP SMT Plugin Version 7.6.116 to support matrix

Cumulative Support Packs

Periodically new devices will require the addition of support packs. These support packs are installed in addition to the NDMP Client and SMT Plugins. The support pack requirements are outlined within the matrices provided within this document. These support packs are cumulative in nature and are superseded when new support packs are released, thus the newer versions will always contain content from the previous released support packs.

Support escalations may require upgrading to support pack release n or n-1 to ensure the best possible support experience. If you have any questions or feedback and if you need assistance finding the appropriate software to support your device please email us @ QDL.RD.DP.InterOp@quest.com or a contact support representative.

NetVault Backup Support Policy

Quest Software's Product Lifecycle and Support Services Guidelines detailing End-of-Support-Life (EOSL) procedures for all product lines are available online at: <https://support.quest.com/SoftwareProductSupportLifecyclePolicy.aspx>.

Additionally, individual device manufacture's End-of-Life and End-of-Support-Life product support policy and statements supersede any support implied directly or indirectly by the information within this document.

NDMP Transfer Models

NetVault: Backup supports all transfer models available; however, not all vendors provide this level of support. The different topologies supported for each NAS are detailed below. The *NetVault: Backup NDMP User's Guide* details the various topologies supported by NetVault: Backup.

Additional NetVault Backup Compatibility Matrices

Additional NetVault: Backup compatibility matrixes are available from the Quest Website at <http://www.quest.com/netvault-backup/#docs>



NDMP Plugin NAS support

Quest Software generally assumes support for patch releases and 3rd digit OS sub-versions unless otherwise detailed.

Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Early Adoption Support

- Product is supported for early adoption.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Full Support planned, Support and Development will provide limited assistance with deployment.
- Release/version is available for download from SupportLink.

Full Support

- Product is fully supported, generally available release/version.
- Includes most current released version of a product and one or more prior releases.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Release/version is fully supported by both Support and Development.
- Release/version is available for download from SupportLink.

Limited Support

- Support is available for this release/version, and we will use best efforts to provide known workarounds or fixes.
- No new code fixes will be generated except under extreme circumstances and at Quest's discretion.
- Enhancement requests are not accepted.
- Customers are encouraged to plan an upgrade to a release/version on "Full Support".
- Release/version is available for download from SupportLink.

Discontinued




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- Includes release/versions which are retired/discontinued.
- No new patches or fixes will be created for this release.
- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.


The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

EA = Early Adoption Support
 FS = Full Support
 LS = Limited Support
 DS = Discontinued Support

| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|--|---|--------------------------------|-----------------|-----------------|--------|--------|--------|------------------|-------|-------|---|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| DELL FluidFS NAS Dell PowerVault NX3500 Dell PowerVault NX3600 Dell PowerVault NX3610 Dell EqualLogic FS7500 Dell EqualLogic FS7600 Dell EqualLogic FS7610 Dell Compellent FS8600  Recommended for use | FluidFS v2.x Notes: @pch_NDMPC-5-71-1-0.npk | FS ² | FS ² | FS ² | | | | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ DAR support ■ UTF Support ■ Non-Local and Tape Server 3-Way Transfer models supported ■ Volume Level Browse ■ Snapshots Supported ■ Replication Supported |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|---|---|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|--|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
|  Compellent zNAS | 3.x | EA | FS | FS | LS | LS | LS | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ Non-Local and Tape Server 3-Way Transfer models supported ■ DAR ■ UTF Support ■ Volume Level Browse |
| Hitachi BlueArc | BOS 10.0.x Notes: ●pch_NDMPC-5-71-1-0.npk | EA | FS | FS● | | | | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups ■ Volume Level Browse ■ Image Level Backup Support ■ Infinite Incremental Support |
| | BOS 8.1 | EA | FS | FS | LS | LS | | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups ■ Volume Level Browse ■ Image Level Backup Support |
| | BOS 8.0.x Notes: ●pch_NDMPC-5-71-1-0.npk | EA | FS | FS | LS | LS | LS● | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups ■ Volume Level Browse |
| | BOS 7.0.x Notes: ●pch_NDMPC-5-71-1-0.npk | EA | FS | FS | LS | LS | LS● | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups ■ Volume Level Browse |




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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|---|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|--|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| | BOS 6.x | EA | FS | FS | LS | LS | LS | LS | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups |
| | BOS 5.2 BOS 5.1 | EA | FS | FS | LS | LS | LS | LS | DS | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups |
| | BOS 5.0 | LS | LS | LS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backups |
| | BOS 4.3.983.h | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 Only ■ All transfer models supported |
| IBM | N Series Data ONTAP® Release 8.1.x 7-mode ②pch_NDMPC-5- 71-1-0.npk | FS② | FS② | LS | LS | LS | LS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |
| | N Series Data ONTAP® Release 7.3.x | LS | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backup |
| | N Series Data ONTAP® Release 7.2.x Notes: ④EOM Issues | LS | LS | LS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ DUMP Backup |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|--|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|---|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| Isilon | Backup Accelerator OneFS v7.x  Notes: ②pch_NDMPC-5-72-1-0.npk | FS② | FS② | FS② | | | | | | | <ul style="list-style-type: none"> ■ All transfer models supported ■ NDMP V4 Only ■ DAR ■ TAR backups ■ Snapshot Support ■ Inclusion / Exclusion List |
| | Backup Accelerator OneFS v6.x Notes: ②pch_NDMPC-5-71-1-0.npk | EA | FS | FS② | | | | | | | <ul style="list-style-type: none"> ■ All transfer models supported ■ NDMP V4 Only ■ DAR ■ TAR backups ■ Snapshot Support ■ Inclusion / Exclusion List |
| | Backup Accelerator OneFS v5.5.x | EA | FS | FS | LS | LS | LS | LS | | | <ul style="list-style-type: none"> ■ All transfer models supported ■ NDMP V4 Only ■ DAR ■ TAR backups ■ Snapshot Support |
| | OneFS v5.x.x | EA | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP V4 Only ■ Non-Local and Tape Server 3-Way Transfer models supported ■ DAR ■ DUMP backups ■ Snapshot Support |
| | OneFS v4.7.x | LS | LS | LS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP V4 Only ■ Non-Local and Tape Server 3-Way Transfer models supported ■ DAR ■ DUMP backups ■ Snapshot Support |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|--|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|---|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| | OneFS v4.0.x Notes: ④EOM Issues | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP V4 Only ■ Non-Local Transfer model supported ■ DAR ■ DUMP backups |
| EMC | VNX Series VNXe Series VNX Series Gateways VNX File 7.0.x Notes: ②pch_NDMPC-5-71-1-0.npk | EA | FS | FS | LS | LS② | LS② | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ Dump ■ DDS or SSO ■ NDMP2D ■ DDAR ■ Int. Checkpoints ■ VBB ■ Filters ■ Volume Level Browse⑦ |
| | Celerra NS and CX DART v6.0.x | EA | FS | FS | LS | LS | LS | LS | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ Dump ■ DDS or SSO ■ NDMP2D ■ DDAR ■ Int. Checkpoints ■ VBB ■ Filters |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|--|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|--|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| | Celerra NS and CX DART v5.6.x | EA | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ Dump ■ DDS or SSO ■ NDMP2D ■ DDAR ■ Int. Checkpoints ■ VBB ■ Filter |
| | Celerra NS and CX DARTOS v5.5.x Notes: ④⑤⑥ | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ Dump ■ DDS or SSO ■ NDMP2D ■ DDAR ■ Int. Checkpoints ■ VBB ■ Filters: Not Supported |
| | Celerra NS and CX DARTOS v5.4.14.x to 5.4.x.x | DS | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| MiraPoint | MOS 4.3 MOS 4.2 MOS 4.1 Notes: ④EOM Issues | EA | FS | FS | LS | LS | LS | LS | DS | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ Abbreviated File History support (DIR ONLY) |
| | MOS 3.10 | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|--|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|--|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| NetApp | Data ONTAP GX 10.0.x | EA | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |
| | Data ONTAP 8.2.x C-mode Notes: ●pch_NDMPC-5-71-1-0.npk | FS● | FS● | FS● | | | | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |
| | Data ONTAP 8.1.x C-mode Notes: ●pch_NDMPC-5-71-1-0.npk | FS● | FS● | FS● | | | | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |
| | Data ONTAP 8.0.x C-mode Notes: ●pch_NDMPC-5-71-1-0.npk | EA | FS | FS | LS | LS● | LS● | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |
| | Data ONTAP 8.1.x 7-mode Notes: ●pch_NDMPC-5-71-1-0.npk | FS● | FS● | LS | LS | LS | LS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|---|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|--|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| | Data ONTAP 8.0.x 7-mode | FS | FS | FS | LS | LS | LS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |
| | Data ONTAP 7G Data ONTAP 7.3.x | FS | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Directory and File Level Browse ■ Sub-Volume Backup Support |
| | Data ONTAP 7.2.x Notes: ⚠EOM Issue | LS | LS | LS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR |
| | Data ONTAP 7.1.x Data ONTAP 7.0.x | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR |
| ONStor | EverOn 4.x | LS | LS | LS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |
| | EverOn 3.2.x EverOn 3.1.0.x EverOn 2.2.3.2c Notes: ⚠EOM Issue | LS | LS | LS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |



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| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|--------------|--|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|---|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| Pillar Data | AxiomONE 04.xx.xx Notes: ②pch_NDMPC-5-71-1-0.npk | EA | FS | FS | LS | LS② | LS② | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Volume Level Browse ⑦ |
| | AxiomONE 04.00.xx | EA | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |
| | AxiomONE 03.00.xx | LS | FS | FS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |
| | AxiomONE 2.07.00 AxiomONE 02.06.00 Notes: ④EOM Issue | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |
| Oracle / SUN | SUN 7000 Unified Storage Systems Version: 5.11 Build: 2011.04.24.1.0,1-1.8 or later | EA | FS | FS | | | | | | | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Volume Level Browse |



NetVault® Backup NAS and NDMP Compatibility Guide

| NAS Vendor | Vendor Software | Supported NDMP Plugin Releases | | | | | | | | | Support Details |
|------------|---|--------------------------------|-------|-------|--------|--------|--------|------------------|-------|-------|--|
| | | 7.6.11 | 7.6.7 | 7.6.3 | 7.1.19 | 7.1.16 | 7.1.15 | 7.1.11 7.1.13 | 7.1.5 | 7.0.6 | |
| | SUN 7000 Unified Storage Systems Version: 5.11 Build: 2009.04.10.0.0 or later Notes: ②pch_NDMPC-5-71-1-0.npk | EA | FS | FS | LS | LS | LS | LS | DS② | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Volume Level Browse⑦ |
| | STK5800 V1.1-82 | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ Non-DAR ■ Non-Local transfer models only ■ Filer Specific Format |
| | SUN 5xxx NAS Appliance OS v4.22M1 | LS | LS | LS | LS | LS | LS | LS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support ■ Volume Level Browse |
| | SUN 5xxx NAS Appliance OS v4.22M0 OS v4.21 OS v4.21M2 Notes: ④EOM Issue | DS | DS | DS | DS | DS | DS | DS | DS | DS | <ul style="list-style-type: none"> ■ NDMP v4 ■ All transfer models supported ■ DAR ■ UTF Support |



NDMP Notes and Caveats:

- ❶Reference: See *NetVault Backup NDMP Plugin User's Guide* and Release Notes for details.
- ❷Requirement: A **Support Pack** is required for Basic NDMP capabilities.
- ❸Note: These patches are required for NDMP2D Capabilities (These are device templates).
- ❹Caveat: EOM errors can be addressed with the following modifications:
Work around for filling tapes to span Media when Unexpected EOM Issues are encountered
Addition of "Test On Sync=FALSE" to the Config file ndmpversions.cfg.

Example for ONStor Filers:
[ONStor-V4:Mover Server]
Tape Postfix=h
Allow nonNdmp Transfers=true
Backup window = true
Test On Sync=FALSE

- ❺Caveat: This is a Windows only issue. NCG-257 Relocate option for NDMP restore does not relocate but renames instead.

Example:
For files in /Test/2nd/3rd that have been backed up and a Relocate of subdirectory "2nd" is specified. Here is the expected and the actual results of this operation:

| Original Filesystem | Expected Correct Result | Actual Incorrect Result (Rename instead of a relocate is performed) |
|---------------------|-------------------------|--|
|---------------------|-------------------------|--|



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| Original Filesystem | Expected Correct Result | Actual Incorrect Result (Rename instead of a relocate is performed) |
|----------------------|-------------------------|--|
| /Test /2nd /3d | /2 nd /3d | /Test /2nd /Test /2nd /3rd |

- ⑥ Caveat: This is a Windows only issue (Linux has no issues).
- ⑦ Minimum Software Requirement: NDMP Client v7.1.15



NDMP Plugin Supported Platforms By Version

Quest Software generally assumes support for patch releases and 3rd digit OS sub-versions unless otherwise detailed.

Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Early Adoption Support

- Product is supported for early adoption.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Full Support planned, Support and Development will provide limited assistance with deployment.
- Release/version is available for download from SupportLink.

Full Support

- Product is fully supported, generally available release/version.
- Includes most current released version of a product and one or more prior releases.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Release/version is fully supported by both Support and Development.
- Release/version is available for download from SupportLink.

Limited Support

- Support is available for this release/version, and we will use best efforts to provide known workarounds or fixes.
- No new code fixes will be generated except under extreme circumstances and at Quest's discretion.
- Enhancement requests are not accepted.
- Customers are encouraged to plan an upgrade to a release/version on "Full Support".
- Release/version is available for download from SupportLink.

Discontinued



NetVault® Backup NAS and NDMP Compatibility Guide

- Includes release/versions which are retired/discontinued.
- No new patches or fixes will be created for this release.
- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.

The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

EA = Early Adoption Support
 FS = Full Support
 LS = Limited Support
 DS = Discontinued Support

Note: For specific details on OS versions supported please reference the “NetVault Backup Compatibility Guide” at <http://www.quest.com/netvault-backup/#docs>

| Supported OS | NDMP Plugin Version | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|---------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| AIX | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | |
| | 7.1.16 | | | | | | | LS | LS | | | | | | | |
| | 7.1.15 | | | | | | | LS | LS | | | | | | | |
| | 7.1.13 | | | | | | | | | LS | | | | | | |
| | 7.1.11 | | | | | | | | | | LS | | | | | |
| | 7.1.5 | | | | | | | | | | | LS | LS | LS | | |



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| Supported OS | NDMP Plugin Version | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|---------------|---------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| HP-UX | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | |
| | 7.1.16 | | | | | | | | LS | LS | | | | | | |
| | 7.1.15 | | | | | | | | LS | LS | | | | | | |
| | 7.1.13 | | | | | | | | | | LS | | | | | |
| | 7.1.11 | | | | | | | | | | | LS | | | | |
| 7.1.5 | | | | | | | | | | | | LS | LS | LS | | |
| FreeBSD | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | |
| | 7.1.16 | | | | | | | | LS | LS | | | | | | |
| | 7.1.15 | | | | | | | | LS | LS | | | | | | |
| Linux Itanium | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | |
| | 7.1.16 | | | | | | | | LS | LS | | | | | | |
| | 7.1.15 | | | | | | | | LS | LS | | | | | | |
| | 7.1.13 | | | | | | | | | | LS | | | | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | NDMP Plugin Version | Supported NetVault: Backup Versions | | | | | | | | | | | | | | | |
|--------------|---------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 | |
| | 7.1.11 | | | | | | | | | | LS | | | | | | |
| | 7.1.5 | | | | | | | | | | | LS | LS | LS | | | |
| | 7.0.6 | | | | | | | | | | | | | | LS | LS | |
| Linux x86 | 7.6.11 | FS | FS | FS | | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | | |
| | 7.1.16 | | | | | | | | LS | LS | | | | | | | |
| | 7.1.15 | | | | | | | | LS | LS | | | | | | | |
| | 7.1.13 | | | | | | | | | | LS | | | | | | |
| | 7.1.11 | | | | | | | | | | | LS | | | | | |
| | 7.1.5 | | | | | | | | | | | | LS | LS | LS | | |
| | 7.0.6 | | | | | | | | | | | | | | | LS | LS |
| Linux x86-64 | 7.6.11 | FS | FS | FS | | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | | |
| | 7.1.16 | | | | | | | | LS | LS | | | | | | | |
| | 7.1.15 | | | | | | | | LS | LS | | | | | | | |
| | 7.1.13 | | | | | | | | | | LS | | | | | | |
| | 7.1.11 | | | | | | | | | | | LS | | | | | |
| | 7.1.5 | | | | | | | | | | | | LS | LS | LS | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | NDMP Plugin Version | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|---------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| | 7.0.6 | | | | | | | | | | | | | | LS | LS |
| Mac OSX | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | |
| | 7.1.16 | | | | | | | LS | LS | | | | | | | |
| | 7.1.15 | | | | | | | LS | LS | | | | | | | |
| | 7.1.13 | | | | | | | | | LS | | | | | | |
| | 7.1.11 | | | | | | | | | | LS | | | | | |
| | 7.1.5 | | | | | | | | | | | LS | LS | LS | | |
| | 7.0.6 | | | | | | | | | | | | | | LS | LS |
| Solaris | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | |
| | 7.1.16 | | | | | | | LS | LS | | | | | | | |
| | 7.1.15 | | | | | | | LS | LS | | | | | | | |
| | 7.1.13 | | | | | | | | | LS | | | | | | |
| | 7.1.11 | | | | | | | | | | LS | | | | | |
| | 7.1.5 | | | | | | | | | | | LS | LS | LS | | |
| | 7.0.6 | | | | | | | | | | | | | | LS | LS |
| Windows | 7.6.11 | FS | FS | FS | | | | | | | | | | | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | NDMP Plugin Version | Supported NetVault: Backup Versions | | | | | | | | | | | | | | | |
|--------------|---------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 | |
| | 7.6.7 | | | | FS | FS | | | | | | | | | | | |
| | 7.6.3 | | | | | FS | LS | | | | | | | | | | |
| | 7.1.19 | | | | | | FS | | | | | | | | | | |
| | 7.1.16 | | | | | | | LS | LS | | | | | | | | |
| | 7.1.15 | | | | | | | LS | LS | | | | | | | | |
| | 7.1.13 | | | | | | | | | LS | | | | | | | |
| | 7.1.11 | | | | | | | | | | LS | | | | | | |
| | 7.1.5 | | | | | | | | | | | LS | LS | LS | | | |
| | 7.0.6 | | | | | | | | | | | | | | | LS | LS |

SnapMirror to Tape Plugin NAS Support

Quest Software generally assumes support for patch releases and 3rd digit OS sub-versions unless otherwise detailed.

Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Early Adoption Support

- Product is supported for early adoption.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Full Support planned, Support and Development will provide limited assistance with deployment.
- Release/version is available for download from SupportLink.



NetVault® Backup NAS and NDMP Compatibility Guide

Full Support

- Product is fully supported, generally available release/version.
- Includes most current released version of a product and one or more prior releases.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Release/version is fully supported by both Support and Development.
- Release/version is available for download from SupportLink.

Limited Support

- Support is available for this release/version, and we will use best efforts to provide known workarounds or fixes.
- No new code fixes will be generated except under extreme circumstances and at Quest's discretion.
- Enhancement requests are not accepted.
- Customers are encouraged to plan an upgrade to a release/version on "Full Support".
- Release/version is available for download from SupportLink.

Discontinued

- Includes release/versions which are retired/discontinued.
- No new patches or fixes will be created for this release.
- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.

The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

EA = Early Adoption Support
FS = Full Support
LS = Limited Support
DS = Discontinued Support

| NAS | Vendor Software | Supported SnapMirror to Tape Plugin Versions |
|-----|-----------------|--|
|-----|-----------------|--|



NetVault® Backup NAS and NDMP Compatibility Guide

| Vendor | | 7.6.116 | 7.6.111 | 7.6.107 | 7.6.103 | 7.2.104 | 7.2.101 | 7.1.107 | 7.1.105 | 7.1.103 | 7.0.1 |
|--------|--|-----------------|-------------------|-------------------|-----------------|-----------------|-----------------|---------|---------|---------|-------|
| NetApp | Data ONTAP 8.1.x 7-mode | FS ¹ | FS ^{1,2} | FS ^{1,2} | FS ¹ | | | | | | |
| | Data ONTAP 7.3.x Data ONTAP 8.0.x 7-mode | | FS ¹ | FS ¹ | FS ¹ | LS ¹ | LS ¹ | LS | LS | DS | |
| | Data ONTAP 7.0.x- 7.2.x Data ONTAP 6.5.x | | | | | | | | DS | DS | DS |
| | | | | | | | | | | | |

¹ Block Size of 256kb is only supported with ONTAP 8.0.x or above. Prior to ONTAP 8.0.x the Block Size must be set to 240kb.

² Block Level Incremental Support requires support pack pch_ONTAP811-1-1-5-0.npk along with NDMP Client v 7.6.7 minimally.

SnapMirror to Tape Plugin Supported Platforms

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Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Early Adoption Support

- Product is supported for early adoption.
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- Maintenance releases and/or hot fixes are periodically made available for this release.
- Full Support planned, Support and Development will provide limited assistance with deployment.
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NetVault® Backup NAS and NDMP Compatibility Guide

Full Support

- Product is fully supported, generally available release/version.
- Includes most current released version of a product and one or more prior releases.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Release/version is fully supported by both Support and Development.
- Release/version is available for download from SupportLink.

Limited Support

- Support is available for this release/version, and we will use best efforts to provide known workarounds or fixes.
- No new code fixes will be generated except under extreme circumstances and at Quest's discretion.
- Enhancement requests are not accepted.
- Customers are encouraged to plan an upgrade to a release/version on "Full Support".
- Release/version is available for download from SupportLink.

Discontinued

- Includes release/versions which are retired/discontinued.
- No new patches or fixes will be created for this release.
- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.

The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

EA = Early Adoption Support
FS = Full Support
LS = Limited Support
DS = Discontinued Support

Note: For specific details on OS versions supported please reference the "NetVault Backup Compatibility Guide" at <http://www.quest.com/netvault-backup/#docs>



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapMirror To Tape Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|---------------|------------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| Linux Itanium | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | | | | | | | | |
| | 7.1.107 | | | | | | | LS | LS | | | | | | | |
| | 7.1.105 | | | | | | | | | LS | LS | | | | | |
| | 7.1.103 | | | | | | | | | | | DS | DS | DS | | |
| | 7.0.1 | | | | | | | | | | | | | | DS | DS |
| Linux x86 | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapMirror To Tape Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|------------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | | | | | | | | |
| | 7.1.107 | | | | | | | LS | LS | | | | | | | |
| | 7.1.105 | | | | | | | | | LS | LS | | | | | |
| | 7.1.103 | | | | | | | | | | | DS | DS | DS | | |
| | 7.0.1 | | | | | | | | | | | | | | DS | DS |
| Linux x86-64 | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | | | | | | | | |
| | 7.1.107 | | | | | | | LS | LS | | | | | | | |
| | 7.1.105 | | | | | | | | | LS | LS | | | | | |
| | 7.1.103 | | | | | | | | | | | DS | DS | DS | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapMirror To Tape Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|------------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| | 7.0.1 | | | | | | | | | | | | | | DS | DS |
| Mac OSX | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | | | | | | | | |
| | 7.1.107 | | | | | | | LS | LS | | | | | | | |
| | 7.1.105 | | | | | | | | | LS | LS | | | | | |
| | 7.1.103 | | | | | | | | | | | DS | DS | DS | | |
| | 7.0.1 | | | | | | | | | | | | | | DS | DS |
| Solaris | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapMirror To Tape Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|------------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | | | | | | | | |
| | 7.1.107 | | | | | | | LS | LS | | | | | | | |
| | 7.1.105 | | | | | | | | | LS | LS | | | | | |
| | 7.1.103 | | | | | | | | | | | DS | DS | DS | | |
| | 7.0.1 | | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS |
| AIX | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | LS | LS | LS | | | | | |
| HPUX | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapMirror To Tape Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|------------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | LS | LS | LS | | | | | |
| FreeBSD | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.1.101 | | | | | | | LS | LS | LS | LS | | | | | |
| Windows | 7.6.116 | FS | FS | | | | | | | | | | | | | |
| | 7.6.111 | | FS | FS | | | | | | | | | | | | |
| | 7.6.107 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.6.103 | | FS | FS | FS | FS | | | | | | | | | | |
| | 7.2.104 | | | | | | FS | | | | | | | | | |
| | 7.2.101 | | | | | | | LS | | | | | | | | |



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapMirror To Tape Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|--------------|------------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| | 7.1.107 | | | | | | | LS | LS | | | | | | | |
| | 7.1.105 | | | | | | | LS | LS | LS | | | | | | |
| | 7.1.103 | | | | | | | LS | LS | LS | LS | DS | DS | DS | | |
| | 7.0.1 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |



SnapShot Manager Plugin NAS Support

Quest Software generally assumes support for patch releases and 3rd digit OS sub-versions unless otherwise detailed.

Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Early Adoption Support

- Product is supported for early adoption.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
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- Release/version is available for download from SupportLink.

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- Release/version is available for download from SupportLink.



NetVault® Backup NAS and NDMP Compatibility Guide

Discontinued

- Includes release/versions which are retired/discontinued.
- No new patches or fixes will be created for this release.
- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.

The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

EA = Early Adoption Support
 FS = Full Support
 LS = Limited Support
 DS = Discontinued Support

| NAS Vendor | Vendor Software | Supported SnapShot Manager Plugin Versions | |
|------------|--|--|-----|
| | | 2.0 | 1.3 |
| NetApp | Data ONTAP 8.1.x 7-mode | FS | |
| | Data ONTAP 8.0.x 7-mode | FS | |
| | Data ONTAP 7.3.x | FS | |
| | Data ONTAP 7.0.x-7.2.x Data ONTAP 6.5.x | LS | DS |

SnapShot Manager Plugin Supported Platforms

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Full Support

Updated October 5, 2013



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- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.

The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

EA = Early Adoption Support
FS = Full Support
LS = Limited Support
DS = Discontinued Support

Note: For specific details on OS versions supported please reference the "NetVault Backup Compatibility Guide" at <http://www.quest.com/netvault-backup/#docs>



NetVault® Backup NAS and NDMP Compatibility Guide

| Supported OS | SnapShot Manager Plugin Versions | Supported NetVault: Backup Versions | | | | | | | | | | | | | | |
|---------------|----------------------------------|-------------------------------------|-------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|-----|
| | | 9.2.x | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | 8.0 |
| Linux Itanium | 2.0 | FS | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | DS | DS | DS | DS |
| | 1.3 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| Linux x86 | 2.0 | FS | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | DS | DS | DS | DS |
| | 1.3 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| Linux x86-64 | 2.0 | FS | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | DS | DS | DS | DS |
| | 1.3 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| Mac OSX | 2.0 | FS | FS | FS | FS | FS | FS | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| | 1.3 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| Solaris | 2.0 | FS | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | DS | DS | DS | |
| | 1.3 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |
| Windows | 2.0 | FS | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | DS | DS | DS | DS |
| | 1.3 | | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | DS |



SnapVault Manager Plugin NAS Support

Quest Software generally assumes support for patch releases and 3rd digit OS sub-versions unless otherwise detailed.

Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Early Adoption Support

- Product is supported for early adoption.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Full Support planned, Support and Development will provide limited assistance with deployment.
- Release/version is available for download from SupportLink.

Full Support

- Product is fully supported, generally available release/version.
- Includes most current released version of a product and one or more prior releases.
- Enhancement requests for this release are accepted and may be considered for future releases.
- Maintenance releases and/or hot fixes are periodically made available for this release.
- Release/version is fully supported by both Support and Development.
- Release/version is available for download from SupportLink.

Limited Support

- Support is available for this release/version, and we will use best efforts to provide known workarounds or fixes.
- No new code fixes will be generated except under extreme circumstances and at Quest's discretion.
- Enhancement requests are not accepted.
- Customers are encouraged to plan an upgrade to a release/version on "Full Support".
- Release/version is available for download from SupportLink.

Discontinued

Updated October 5, 2013



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- Includes release/versions which are retired/discontinued.
- No new patches or fixes will be created for this release.
- Release is not available for download from SupportLink.
- Support will be provided to assist with upgrading to a supported version.
- Support is not obligated to provide assistance on this version of the product.

The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

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 LS = Limited Support
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| NAS Vendor | Vendor Software | Earliest Plugin Version Required |
|------------|-----------------|----------------------------------|
| NetApp | OSSV 2.5† | 2.0.4 |
| | OSSV 2.5† | 2.1.2 |
| | OSSV 2.6† | |
| | OSSV 3.0.x† | |

† ONTAP Version compatibility is inherited from OSSV software support.

SnapVault Manager Plugin Supported Platforms

Quest Software generally assumes support for patch releases and 3rd digit OS sub-versions unless otherwise detailed.

Quest Software's usual support policy is to provide support on both the current (n) and prior (n-1) versions of our products.

Full Support

- Product is fully supported, generally available release/version.
- Includes most current released version of a product and one or more prior releases.
- Enhancement requests for this release are accepted and may be considered for future releases.



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- Maintenance releases and/or hot fixes are periodically made available for this release.
- Release/version is fully supported by both Support and Development.
- Release/version is available for download from SupportLink.

Limited Support

- Support is available for this release/version, and we will use best efforts to provide known workarounds or fixes.
- No new code fixes will be generated except under extreme circumstances and at Quest's discretion.
- Enhancement requests are not accepted.
- Customers are encouraged to plan an upgrade to a release/version on "Full Support".
- Release/version is available for download from SupportLink.

Discontinued

- Includes release/versions which are retired/discontinued.
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The support outlined in the matrices below follow the Quest Software Product Lifecycle Policy and as such support has been articulated as follows:

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Note: For specific details on OS versions supported please reference the "NetVault Backup Compatibility Guide" at <http://www.quest.com/netvault-backup/#docs>

| Supported OS | SnapVault Manager | Supported NetVault: Backup Versions |
|--------------|-------------------|-------------------------------------|
|--------------|-------------------|-------------------------------------|



NetVault® Backup NAS and NDMP Compatibility Guide

| | Plugin Versions | Plugin Versions | | | | | | | | | | | | | |
|---------------|-----------------|-----------------|-------|-------|-------|-----|-------|-------|-------|-----|-------|-------|-----|-----|--|
| | | 9.1.x | 9.0.x | 8.6.3 | 8.6.1 | 8.6 | 8.5.3 | 8.5.2 | 8.5.1 | 8.5 | 8.2.2 | 8.2.1 | 8.2 | 8.1 | |
| Linux Itanium | 2.1.2 | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | | | | |
| | 2.0.4 | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | |
| Linux x86 | 2.1.2 | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | | | | |
| | 2.0.4 | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | |
| Linux x86-64 | 2.1.2 | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | | | | |
| | 2.0.4 | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | |
| Mac OS X | 2.1.2 | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | | | | |
| | 2.0.4 | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | |
| Solaris | 2.1.2 | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | | | | |
| | 2.0.4 | | | | | | DS | DS | DS | DS | DS | DS | DS | DS | |
| Windows | 2.1.2 | FS | FS | FS | FS | FS | LS | LS | LS | LS | DS | | | | |
| | 2.0.4 | | | | | | LS | LS | LS | LS | DS | DS | DS | | |