It’s good to have a buddy

SupportAssist is your know-it-all friend that keeps your PC running at its best

Do you know when to update firmware or what BIOS is? I sure don’t, but Dell’s SupportAssist technology does. It removes viruses, detects issues and tells you when to make updates.

Sharing vacation photos from the Cliffs of Moher is fun. Video chatting with Grandma is special.

Keeping track of critical driver updates and fighting PC viruses is painful.

Keeping the om in PC ownership

Ways SupportAssist can help

- Virus removal
- Issue detection
- Issue prediction
- PC optimization

Virus and malware are found and removed so your day is uninterrupted.

SupportAssist is always looking for problems. We’re right behind you with this technology looking out for you.

Dell’s advanced data-driven technology predicts issues before you know they exist.

Before a hard drive, solid state drive or battery fails you are notified and Dell begins resolution.

Browser and network settings are optimized while temporary or unnecessary files are decluttered without you doing a thing.

What does this mean to you? Up to 50%* fewer steps in the support process when hard drive issues arise.

Join the millions of users that rely on SupportAssist to keep their PCs running at their best. Learn more at dell.com/SupportAssist.


Premium Support Plus with SupportAssist

Dell Basic Hardware Service

SupportAssist is available with all Dell support plans. Features vary based on service level. Premium Support Plus customers receive the full set of features.