



ProSupport for Software

Supported Applications

Dell serves as your technical support service provider for troubleshooting the listed software applications entitled by your ProSupport for Software service contract.

Manufacturer	Software Supported	Americas	Europe, Middle East, Africa	Asia, Pacific, Japan	Exceptions
Absolute	Absolute Data & Device Security	X	X	X	
CrowdStrike	Falcon Endpoint Protection	X	X	X	
Carbonite	Carbonite Endpoint	X	X	X	
Dell	Data Guardian	X	X	X	
Dell	Encryption Enterprise	X	X	X	
Dell	Encryption External Media	X	X	X	
Dell	Encryption Personal	X	X	X	
Dell	Endpoint Security Suite Enterprise	X	X	X	
Dell	Endpoint Security Suite Pro	X	X	X	
Dell	Security Management Server	X	X	X	
Dell	Security Management Server Virtual	X	X	X	
Dell	Threat Defense	X	X	X	
Dell	Wyse Converter for PCs	X	X	X	
Dell EMC	Wyse Device Manager Enterprise	X	X	X	
Dell EMC	Wyse Edge Device Manager	X	X	X	
Dell EMC	Wyse PC Extender	X	X	X	
Dell EMC	Wyse Management Suite Pro	X	X	X	

Manufacturer	Software Supported	Americas	Europe, Middle East, Africa	Asia, Pacific, Japan	Exceptions
Dell EMC	Wyse Thin Client Extender (TCX)	X	X	X	
Mozy	MozyEnterprise®	X	X	X	
Mozy	MozyPro®	X	X	X	
Netskope	Netskope	X	X	X	
VMware	Workspace ONE	X	X	X	

Partners and/or software titles are subject to change without notice. Not all regions, software products and versions may be included the scope of comprehensive software support. Product and service availability vary by country. Contact Dell for more information.

Copyright © 2019 Dell Inc. or its subsidiaries. All Rights Reserved. Dell, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners. V04NOV2019