

# Dell KACE™ Systems Management Appliances: Added Advantages for Dell Environments



While fully supporting heterogeneous operating systems and all PC hardware manufacturers' computing platforms, Dell KACE™ Systems Management Appliances also offer specific features that make systems management even easier for organizations with Dell PCs and servers.



## The challenge

Organizations of all sizes are inundated by manual, time consuming IT management tasks. Administrators are charged with manually tracking and updating hardware and software assets, effectively managing warranty information, and more. Discovering, maintaining and controlling endpoints only become more challenging as organizations grow increasingly complex. For current Dell customers who manage their systems using Dell KACE Appliances, that job is now easier.

## The solution

In addition to cross-vendor systems deployment and lifecycle management of PCs and servers, Dell KACE Management Appliances offer specific capabilities that make systems management even simpler for organizations populated with Dell-manufactured units. These capabilities include direct driver feeds for both Dell hardware and software, seamless integration with Dell's OpenManage™ policy administration capability, and the reporting of Dell system warranty information, all via the Dell KACE Appliance's Web-based interface. These capabilities drive systems management productivity to a whole new level by liberating your organization from tedious IT tasks.

"Dell KACE has added features that enable organizations that run Dell computers in their IT environment to eliminate manual tasks, such as researching warranty information, downloading hardware drivers and managing Dell images."

**Rob Meinhardt**  
General Manager,  
Dell KACE

## Added Advantages for Dell Environments

- Automated Dell hardware and software driver feeds for search-free updates
- Integration with Dell's OpenManage capabilities to enable post-deployment change and verification
- Tracking and reporting on Dell warranty information for streamlined management
- Access to Dell-specific management data from any browser-enabled device, including mobile
- Streamline master image deployment even further with Dell KACE Appliances and Dell's Configuration Services

KACE Appliances are available as both physical and virtual appliances, providing customers with a variety of deployment options and allowing them to leverage their investment in VMware Infrastructure.

Go to [www.dell.com/kace](http://www.dell.com/kace) for details.

# Dell KACE Added Features for Dell Environments

## Dell software and hardware driver feeds

automatically import Dell software and hardware drivers directly so that the latest drivers are always available. This minimizes the need for IT managers to hunt for drivers on the internet, saving them time and ensuring the appropriate driver is available for OS deployments.

- Control which drivers to import and implement through a simplified, Web-based interface
- Simplify IT administration by providing a single, unified console to help deploy Windows 7 using the K2000 Deployment Appliance

**Dell warranty integration** combines KACE Appliances with Dell warranty cloud-based services. Dell shops no longer need to hunt down warranty information since it is seamlessly integrated into the K1000 user interface.

- Visibility of the real time status of all Dell warrantees per computer
- Create policies to efficiently address warranty expiration issues related to managed assets

	K1000	K2000
Driver feeds		•
Warranty integration	•	
OpenManage	•	
Reporting	•	
Automated master imaging		•

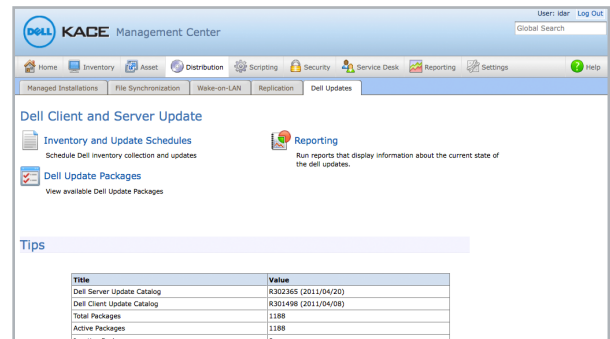
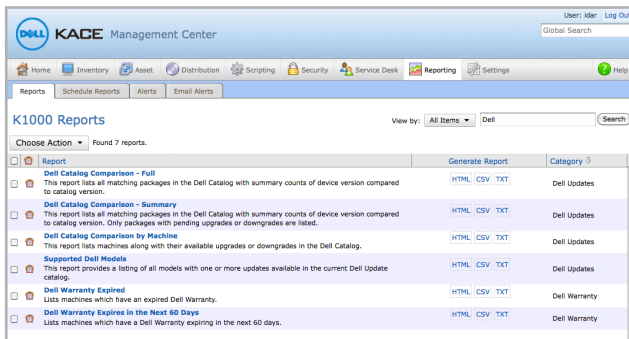
## Dell OpenManage client and server update services integration

with the K1000 Management Appliance allows administrators to provide regular BIOS and device driver updates for Dell client and server systems.

- Implement policies for applying the Dell update packages easily and flexibly across all Dell Windows systems
- Control different update policies for different populations of machines, such as providing automated updates of PCs and servers with schedules tied closely to PC and server maintenance windows
- Quickly filter through large numbers of updates and easily track deployment status with intuitive search capabilities

**Dell Configuration Services** coupled with the K2000 Appliance delivers systems direct from the factory, pre-imaged and ready to go.

- Configure master build images, then store them at the factory and link to your premier pages, ready for new orders
- Provision new or upgraded users faster and with fewer system issues
- Change out hardware for new operating systems such as Windows 7
- Update master images as needed for subsequent system orders



The K1000 Management Appliance utilizes a familiar tab-based interface for reporting on Dell warranties and inventory.

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