Client Systems Management: Dell Client Command Suite FAQ

1. Can Dell Command tools configure BIOS passwords?

Yes

2. Can Dell Command tools configure other BIOS settings like TPM, Boot Order, Asset Tag?

Yes, Yes, Yes

3. Is it easy to deploy these settings remotely?

Yes and we have integration with SCCM to simplify that deployment.

4. What is the cost?

Free for Commercial Client systems (OptiPlex, Latitude, Precision, and Venue 11 Pro).

5. What does Dell Command | Monitor provide that I can't already get from Windows WMI?

Windows provides a generic set of hardware data in WMI, DC|M expands that to provide a richer set of hardware information which goes beyond system specific data to include data on batteries, docking stations, and eternal monitors.

6. Does Dell's Dell Command | Intel® vPro TM Out of Band fix vPro provisioning challenges?

No, we continue to work with Intel to improve that as a way to get Out of Band capability adoption increase.

7. Does Dell Command | Deploy support CABs for every single commercial client from Dell?

No, we only support back 5 generations and only those that are manageable. Some older programs or programs that were not manageable won't have CAB support

8. Does Dell have System Management tools for Linux?

Management of Linux with Dell Command | Configure is limited at this time, and is only as a command line interface, not a GUI. Extensive management for Linux systems is provided by Dell KACE.

9. Does Command have tools for Android manageability?

No, not for Android clients, only an **EMM** console interface.

10. Do the Command tools work with LANDesk?

Yes, and they are integrated with v9.6 or later

11. Do the Command Tools come on standard commercial client devices?

Only two, Dell Command | Power Manager (only applicable for systems that have a battery) and Dell Command | Update, the rest can be downloaded at dell.com/command (we do this since many of our customers wipe the image)