

The global evolving workforce. Key trends and future outlook.

Trend #4

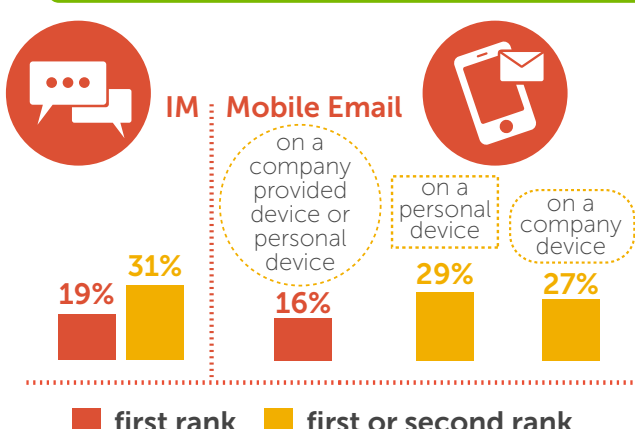
The future of tech in the workplace is bright, but not fully automated.

In the past year...

46%

of employees feel that technology has increased their productivity and enabled them to communicate faster with coworkers.

The most frequently mentioned company communication tools for productivity are...



Employees are generally optimistic about the future of technology, believing it will change how people collaborate with their technology and each other.

92% believe voice recognition will be used instead of the keyboard.

87% believe tablets will completely replace laptops.

87% believe all computers will use hand gestures.

88% believe keyboards and mice will be obsolete.

Technology will make certain tasks more efficient and automated.

92% believe universal translators will be built into communication software allowing for instant translations.

93% believe auto-correct technology will be deployed in standard productivity software.

Least likely to ever happen? Self-driving cars being the way we commute to work.

20%

90% believe bio-metrics will be used to access offices in the future. and of those 31% perceive this will happen before they retire.

79% of employees believe that business travel will be completely replaced by other forms of communication.

Least likely to ever happen? Employees will arrive at the office in hologram form.

40%

About 1/3 of employees think that there will never be a time when technology reaches its limit to improving worker productivity.

This sentiment is more strongly expressed in emerging countries 39% as compared to developed markets 30%

But advancements in technology won't replace the need for humans in the workplace.

34% think their job will be fully automated in their lifetime.

Those in emerging countries, specifically



are more willing to rely on technology, while those in



are looking for a more human touch in their work lives.

56% of employees globally believe some things are just better done by people.

Older workers (aged 55+ at 63%) are more likely to feel this way than

younger workers (ages 18-34 at 50%) and

middle aged workers (ages 35-54 at 56%).