



EPA's SMM Electronics Challenge - Gold Reporting Template

PLEASE SUBMIT ALL NUMBERS IN METRIC TONS

Basic Information			Used Electronics Collection Data					Recycling Data		
Company Name	Reporting Timeframe	Baseline or Annual Data?	Businesses & Institutions ¹	Consumers ²	Non-Voluntary Channels ³	Voluntary Channels ⁴	Total Collected for Reuse & Recycling from all Streams ⁵		Total Sent to Third-party Certified Recyclers from all Streams ⁹	Percentage Sent to Third-party Certified Recyclers
<i>Dell, Inc.</i>	<i>January 2012 - December 2012</i>	<i>Baseline</i>	<i>13,563</i>	<i>44,350</i>	<i>13,563</i>	<i>44,350</i>	Equipment ⁶	<i>57,914</i>	<i>57,914</i>	<i>100.00%</i>
							Cell Phones and other Mobile Devices ⁷			
							Accessories ⁸			
							Total			

Notes:


- 1. Businesses & Institutions:** The amount of used electronics collected for recycling and/or reuse from businesses and institutions, or from the management of the IT equipment associated with the participant's own operations and off spec production waste.
 - 2. Consumers:** The amount of used electronics collected for recycling and/or reuse from consumers at collection sites, through episodic collection events, or through mail-back programs.
 - 3. Non-Voluntary Channels:** The amount of used electronics collected for recycling and reuse via contractual activities, such as leasing transactions, warranty returns, or from the management of the IT equipment associated with
 - 4. Voluntary Channels:** The amount of used electronics collected for recycling and reuse via non-contractual activities, such as consumer collection events or take-back programs. This could include both business and consumer
 - 5. Total Collected for Reuse and Recycling:** This is the total amount of used electronics collected for reuse and recycling, including the amount sent to certified and non-certified recyclers. It should equal the sum of the amount
 - 6. Equipment:** Defined as electronics equipment such as central processing units (CPUs), desktops, laptops, televisions, printers, monitors, copiers, fax machines, scanners, imaging equipment, radios, tablets, e-readers, slates,
 - 7. Cell Phones & Other Mobile Devices:** Defined as electronic equipment such as cell phones, personal digital assistants (PDAs), organizers, tablets, e-readers, slates, smart phones, compact disc players, gaming systems,
 - 8. Accessories:** Defined as headphones, speakers, CDs, printers, toner cartridges, USB sticks, keyboards, game system accessories, cables, chargers, and other small, miscellaneous items as defined by the Participant. It further
 - 9. Total Sent to Third-Party Certified Recyclers:** For the purposes of the SMM Electronics Challenge, the term "recycler" denotes refurbisher or recycler certified to a recognized third-party certified recycling program. Similarly,
- Reuse:** Denotes an electronics object, or component of an electronics object that is used again by a different owner either for its original purpose or for a similar purpose, without significantly altering the physical form of the object
- All Streams:** Denotes used electronics collected for recycling or reuse from the various return streams used by the participant including: consumer takeback programs; asset recovery programs; retired lease returns; collection
- Baselines:** Previous year's results become baseline for the following year.

State by State Reporting							
<i>Note: States in Red indicate a state with an electronics take-back law.</i>	<i>Total Metric Tons Collected</i>		<i>Collection Sites & Events Data</i>				Description of Methodology for Estimating Data - if applicable (optional)
	Total Collected	% of Total that is Derived from an Estimate	Episodic		Permanent		
			Yes	No	Yes	No	
Alabama	146			No	X		We were able to quantify the consumer return at 62%, and the remaining 38% of commercial volumes, we did not have the origin data, therefore we estimated it across the states.
Alaska	0.28			No	X		
Arizona	2290			No	X		
Arkansas	346			No	X		
California	2010			No	X		
Colorado	1946			No	X		
Connecticut	213			No	X		
Delaware	291			No	X		
Florida	2552			No	X		
Georgia	2691			No	X		
Hawaii	45			No	X		
Idaho	2			No	X		
Illinois	2063			No	X		
Indiana	2575			No	X		
Iowa	1534			No	X		
Kansas	486			No	X		
Kentucky	197			No	X		
Louisiana	289			No	X		
Maine	57			No	X		
Maryland	884			No	X		
Massachusetts	895			No	X		
Michigan	3255			No	X		
Minnesota	44			No	X		
Mississippi	13			No	X		
Missouri	564			No	X		
Montana	1			No	X		

EPA SMM Electronics Challenge 2012 Baseline Data

<i>Note: States in Red indicate a state with an electronics take-back law.</i>	Total Metric Tons Collected		Collection Sites & Events Data				Description of Methodology for Estimating Data - if applicable (optional)
	Total Collected	% of Total that is Derived from an Estimate	Episodic		Permanent		
			Yes	No	Yes	No	
Nebraska	1189			No	X		
Nevada	527			No	X		
New Hampshire	244			No	X		
New Jersey	2671			No	X		
New Mexico	1203			No	X		
New York	764			No	X		
North Carolina	2674			No	X		
North Dakota	1			No	X		
Ohio	3654			No	X		
Oklahoma	952			No	X		
Oregon	1073			No	X		
Pennsylvania	1767			No	X		
Rhode Island	67			No	X		
South Carolina	1241			No	X		
South Dakota	187			No	X		
Tennessee	624			No	X		
Texas	8225			No	X		
Utah	2			No	X		
Vermont	112			No	X		
Virginia	2675			No	X		
Washington	6			No	X		
West Virginia	794			No	X		
Wisconsin	1872			No	X		
Wyoming	1			No	X		
	57,914						

Note: States in <i>Red</i> indicate a state with an electronics take-back law.	Total Metric Tons Collected		Collection Sites & Events Data				Description of Methodology for Estimating Data - if applicable (optional)
	Total Collected	% of Total that is Derived from an Estimate	Episodic		Permanent		
			Yes	No	Yes	No	
Notes:							
1. Episodic Collection Sites: Defined as collection points (including periodic public events such as Earth Day or sporting events) that are available to consumers episodically and not on a permanent, year-round basis.							
2. Permanent Collection Sites: Defined as collection points operated by the organization (including physical locations or mail-in programs) where consumers have access to used electronics collection on a year-round basis.							

Other Reporting Requirements	
<p>Mass Balance/Tracking Throughput</p> <p>Have you verified that all recycling vendors used by your company are required to fully account for <u>your organization's</u> used electronics as they enter and leave each facility used? Provide the methodology used for verification.</p>	<p>Yes. Per Dell's Environmental Partner Performance Standard, electronic waste processed by Dell's disposition chain is tracked and documented throughout the entire chain of custody until final disposition.</p>
<p>Beyond 3rd Party Certification Standards</p> <p>List company policies or programs for vendors that go beyond third-party certification standards, and verify that the policies are followed by each recycler used.</p>	<p>See also Dell's Electronics Disposition Policy: http://www.dell.com/learn/us/en/uscorp1/corp-comm/globalrecycling?c=us&l=en&s=corp</p> <p>Our company has verified that all of these policies and / or programs are being followed by each recycler used. (Check if verified)</p> <p style="text-align: center;"></p>
<p>Due Diligence</p> <p>Have you verified that your company conducts due diligence to ensure that the certified recycler of first entry into the system as well as vendors receiving materials after the initial certified recycler (i.e., downstream vendors) are also certified to an established third-party certification standard or are examined by the company's auditors at least semi-annually to ensure safe management practices? Provide the methodology used for verification.</p>	<p>Yes. All recycling, refurbishment and processing vendors are 3rd party certified with R2 or E-Stewards certification. All recycling, refurbishment and processing vendors are audited at least annually to ensure conformity with Dell's Electronics Disposition Policy and Environmental Partner Performance Standards. Section 4.3 of the Electronics Disposition Policy describes our audit protocol. 4.2.8 also covers our EP's subcontractor obligations. Today we audit a minimum of once annually from a downstream perspective, but we also audit monthly from an overall site and security perspective. These audits are performed by 2 different 3rd party organizations in order to provide a second set of eyes on processes.</p> <p>http://i.dell.com/sites/content/corporate/environment/en/Documents/Environmental%20Partner%20Performance%20Standard%20May%202009.pdf</p>

Other Reporting Requirements	
Certified Recyclers and Programs	CONFIDENTIAL - Recyclers meet Dell's EP standard and also maintain at least one industry certification.
List names of certified recycler(s) used and certification programs.	
Education & Outreach	Ongoing update of locations and actionable customer behavior at: www.dell.com/recycling
List and describe public education and outreach activities on safe management of used electronics and available collection opportunities.	
Company Policies Favoring Recycling and Reuse	See Dell's Electronics Disposition Policy: http://www.dell.com/learn/us/en/uscorp1/corp-comm/globalrecycling?c=us&l=en&s=corp
List and describe company policies that favor recycling and reuse of electronics equipment and/or components, over energy recovery, incineration, or land disposal.	
Website	http://www.dell.com/learn/us/en/uscorp1/corp-comm/corp-responsibility-archive
Provide website where data and commitments are posted	