



Wyse Repair Form

- ✓ Please **include Power Cord and Power Adapter** in the box. These parts are vital for the repair of your device.
- ✓ **As a part of the repair process, all settings on the unit will be reset to original specifications.**
- ✓ **Dell is not responsible for any of your confidential, proprietary, or personal information; lost or corrupted data, lost or cleared passwords, damaged or lost removable media.**
- ✓ **Dell is not responsible for the loss, damage or stolen content during shipping.**
- ✓ Make sure to double check the shipping address on the box, and follow packaging instructions as laid out by Dell.

Shipping Address: **Cintronics FLS Inc.
31 W 154th 91st Street, Unit 108
Naperville, IL 60564**

Important: Provide the following information:

Service Tag # _____ Dispatch # _____ Serial No. # _____

Where is my Service Tag #?

You can find your alphanumeric Service Tag # on the pull tab or at the bottom of your system. It can also be found in the email sent to you under the "Dispatch Information" section with line item: "Service Tag".

Where is my Serial No. #?

You can find your alphanumeric Serial No. # on the pull tab of your system. If you bought the unit through Dell Wyse, then it will not have a serial No. Leave it blank.

Where is my Dispatch #?

Your numeric dispatch number was provided by the tech support agent, or can also be found in the email sent to you under the "Dispatch Information" section with line item: "Dispatch Number"

Your answers to the questions below will help us pinpoint the root cause of the issue and repair your system.

1. Is the problem you are experiencing intermittent (random) or does it show up all the time? Intermittent All the time
2. Describe the issue(s) you are experiencing with your system:

Want to check on the status of your system repair? Please check the following web site:
<http://depotstatustool.dell.com/DepotStatusTool/SearchLaptop.aspx>