



## 1. Premier Technical Support Contact Information

Americas	US & Canada Premier Support	Email / Chat	<a href="#">Email and Chat contact form</a>			
		Hours of operation	08:00 - 17:00 CST   Monday-Friday			
	Brazil Premier Support	Email	<a href="#">Email contact form</a>			
		Hours of operation	08:00 - 17:00 BRT   Monday-Friday			
		Support Language	English + Portuguese			
	LA Premier Support	Email	<a href="#">Email contact form</a>			
		Hours of operation	08:00 - 17:00 EST   Monday-Friday			
		Support Language	English + Spanish			
	Europe, Middle East, & Africa	English Language Support	Email	<a href="#">Email contact form</a>		
Hours of operation			09:00 - 17:00 CET   Monday-Friday			
German Language Support		Email	<a href="#">Email contact form</a>			
		Hours of operation	09:00 - 17:00 CET   Monday-Friday			
French Language Support		Email	<a href="#">Email contact form</a>			
		Hours of operation	09:00 - 17:00 CET   Monday-Friday			
Spanish Language Support		Email	<a href="#">Email contact form</a>			
		Hours of operation	09:00 - 17:00 CET   Monday-Friday			
Russian Language Support		Email	<a href="#">Email contact form</a>			
		Hours of operation	09:00 - 17:00 CET   Monday-Friday			
Asia Pacific & Japan		English Language Support	Email	<a href="#">Email and Chat contact form</a>		
			Hours of operation	10:00 - 19:00 AEST   Monday-Friday		
	Phone Numbers		Australia	1800 457 489	13:00 - 17:00 AEST   Monday-Friday	
			New Zealand	0800 452 344		
	Chinese Language Support	Email	<a href="#">Email contact form</a>			
		Hours of operation	09:00 - 17:00 BJT   Monday-Friday			
		Phone Numbers	China	800 858 0405   400 885 3686		
			Hong Kong	341 66955		
			Taiwan	00801 863 037		
	Japanese Language Support	Email	<a href="#">Email and Chat contact form</a>			
		Hours of operation	09:30 – 17:30 JST   Monday-Friday			
		Phone Number	Japan	0120 912 583	09:30–13:30 JST   Monday-Friday	
	Korean Language Support	Email	<a href="#">Email contact form</a>			
		Hours of operation	09:00 – 18:00 KRT   Monday-Friday			



## 2. Global Portal and PremierConnect Technical Support Contact Information

Global Portal Support	Email	<a href="mailto:Global_Portal_Support@dell.com">Global_Portal_Support@dell.com</a>		
	Hours of operation	Regular Business Hour Support, depending on region		
	Support Languages	English + German + Spanish + Chinese		
PremierConnect Support	Email	<a href="mailto:Global_B2B_Support@Dell.com">Global_B2B_Support@Dell.com</a>		
	Hours of operation	Regular Business Hour Support, depending on region		
	Support Languages	English		