

## California Rights Requests Metrics:

Request to Know (Access)			
Time Period	Requests to Know Received	Requests to Know Denied	Average # of Days to Complete
2020	37	5	35
2021	38	0	45
2022	67	0	37
2023	162	0	22
2024	132	2	37

Requests to Delete			
Time Period	Requests to Delete Received	Requests to Delete Denied	Average # of Days to Complete
2020	81	2	35
2021	66	0	26
2022	87	1	23
2023	202	1	17
2024	362	5	12

Requests to Opt-Out of Sale			
Time Period	Requests to Opt-Out of Sale Received	Requests to Opt-Out of Sale Denied	Average # of Days to Complete
2020	0	0	N/A
2021	0	0	N/A
2022	34	0	63
2023	61	0	11
2024	131	0	1

Requests to Opt-Out			
Time Period	Opt-Outs Received	Opt-Outs Denied	Average # of Days to Complete
2020	95,328	0	2
2021	67,140	0	2
2022	17,062	0	2
2023	44,335	0	2
2024	18,627	0	2

\*For reasons why requests are denied, visit the [California Privacy Protection Agency](#).