Dell ProSupport™
comprehensive software support

Dell serves as your primary support provider for troubleshooting multivendor 3rd party software or Dell-branded software titles installed on or running your **servers, networking, and storage hardware deployed in your IT and data center environments.**

Software Title	Description on Customer Invoice		Update URL or Instructions
	Software Support Services	**Software Update Subscription**	
Dell Advanced Infrastructure Manager	ProSupport for Dell Advanced Infrastructure Manager	Dell Advanced Infrastructure Manager, Subscription	aim.dell.com/dell/downloads
Dell Virtual Integrated System Self-Service Creator	ProSupport for VIS Self-Service Creator for Servers ProSupport for VIS Self-Service Creator for Desktops	VIS Creator for Servers, Subscription VIS Creator for Desktops, Subscription	https://partners.dynamicops.com/DellVISCreator/ A link to subscription software updates will be provided to Customers via email at the time of order placement.
Dell Data Protection Encryption	ProSupport for Dell Data Protection Encryption		A link to subscription software updates will be provided to Customers via email at the time of order placement.
Symantec Enterprise Vault	ProSupport for Symantec Enterprise Vault	Software Subscription, Symantec Enterprise Vault	A link to subscription software updates will be provided to Customers via email at the time of order placement.
CommVault Simpana	ProSupport for CommVault Simpana	Software Subscription, CommVault Simpana	http://dell.commvault.com/support/login.asp
Devon I/T VDI Blaster Dell Edition	ProSupport for VDI Blaster		A link to subscription software updates will be provided to Customers via email at the time of order placement.
Microsoft Applications	ProSupport for Microsoft Exchange - per Server ProSupport for Microsoft SQL - per Server ProSupport for Microsoft SharePoint - per Server ProSupport for Microsoft Systems Center - per Server	Not included	Access to subscription software updates are provided directly by Microsoft and are excluded from the scope of this service.
Citrix VDI-in-a-Box	ProSupport for Dell Desktop Virtualization Solutions Simplified	Dell Desktop Virtualization Solutions Simplified Subscription	www.citrix.com/support

Partners and/or software titles are subject to change without notice. Not all regions, software products and versions may be included in the scope of comprehensive support coverage. Contact Dell for more information. Product and service availability vary by country.