



## Dell Support Services for the mobile workforce

**Enable your mobile workforce, safeguard your data, and protect your investments with Dell asset and data protection services.**

### The challenge

Simplifying IT is increasingly challenging for many organizations, as today's workforce becomes more mobile. Organizations are more at risk of loss, theft, or damage to an end-user's PC.

### Keep worry down and productivity up

Dell ProSupport can help ensure you have the access, security, and support you need to help keep your business running anywhere in the world.

### Dell data protection services

Protect your valuable and sensitive data in the event of loss, theft, or a failed hard drive. Recover, delete, or destroy sensitive data.

- **Dell ProSupport Hard Drive Data Recovery**
- **Dell ProSupport Certified Data Destruction**
- **Keep Your Hard Drive**

### Dell asset protection services

Help protect your investment. Reduce out-of-pocket costs for unexpected repairs. Ensure your users have battery capacity available when they need it.

- **Accidental Damage Service**
- **Extended Battery Service**

It's time to give your organization the expertise assistance, tools, and resources it needs to keep your end-user systems up and running.

## Dell data protection services

### Dell ProSupport Hard Drive Data Recovery

While you never anticipate a hard drive failure, sometimes the unexpected occurs. Feel secure knowing that you can recover important data in the event of a failure and potential loss of valuable data.

### Dell ProSupport Certified Data Destruction

In the event of a disk failure, Dell can completely wipe your hard drive, destroy data, provide certification of destruction, and dispose of the disk to help you confidently meet your compliance requirements.

### Keep Your Hard Drive

Helps enable you to control and determine the best method of disposal of sensitive data by retaining your qualified hard drive, while receiving a replacement hard drive.

## Dell asset protection services

### Dell Accidental Damage Service

Provides easy and flexible repair and replacement service for most accidental damage that results from liquid spills, electrical surges, and breakage due to drops, falls, or other collisions.

### Extended Battery Service

More accurately forecast your laptop lifecycle costs by incorporating future replacement battery needs in your upfront purchase plans. Dell provides environmentally-safe disposition of your old battery.

**Dell Mobility Services are available on Dell commercial laptops. Please contact your local sales representative for more information on Dell Mobility Services, or visit [dell.com/services](http://dell.com/services).**

