**Dell Services
IT Consulting for
Exchange Server 2010**

Expert guidance and proven processes to help reduce the time, costs, and risk of transitioning to Exchange Server 2010

Bring Your Communications Up-to-Date

Effective and efficient communications – email, instant messaging, and voice – provide the backbone to any well-run organization.

Exchange Server 2010 offers a rich user experience and anywhere access across the desktop, internet browser, or mobile phone. It is the first Microsoft server technology purpose-built to work onsite, as an online service or a hybrid.

A successful Exchange Server 2010 implementation can help organizations lower costs, simplify administration, protect communications, and boost productivity.

Take the Next Step with Dell

Dell IT Consulting can assist at every stage of the Exchange Server 2010 implementation process. Our services include:

- ESRP-validated Exchange reference architectures and repeatable consulting services that ensure email and calendaring platforms are optimized, flexible, efficient, and secure.

- A single point of accountability for the entire email and calendaring solution including hardware, software, third-party products, transformational consulting services, and ongoing support services.

- Industry-leading consultants with Microsoft Messaging and Unified Communication certifications and a 25-year strategic partnership with Microsoft.

Let our Experience Guide Your Migration

Our Exchange architectures and proven consulting services can reduce the risk, cost, and time to a successful implementation. If email and calendaring are critical to your organization, now is the time to move to Exchange Server 2010.

Business Performance. If your organization is approaching end-of-life on its current version of Exchange or considering a migration from Lotus Notes or Novell GroupWise, Dell can identify upgrade candidates, design a robust Exchange environment, and help you migrate email and calendaring to the new infrastructure.

Operational Efficiency. If Exchange sprawl is a problem, Dell consultants can assess your current infrastructure and provide an Exchange Server 2010 design and implementation strategy to consolidate server and storage platforms. Reducing the number of physical units helps decrease power requirements and lowers operating costs.

Stability. If business continuity or uptime is a concern, Dell can assess your downtime tolerance and design and test disaster recovery, high availability, and back-up systems that are appropriate for your business availability requirements and budgets.

Understanding. If your Exchange Server is no longer functioning at peak performance, Dell consultants can assess the health of your environment and design a path that will restore user confidence and mitigate any drop in service levels.

Dell IT Consulting for Exchange Server 2010

IT Consulting for Exchange Server 2010 is designed to assist customers in the evaluation, assessment, design, and implementation of an upgrade or complete migration to the newest version of Microsoft Exchange Server technology platform. Our services include the following offers:

Workshop → **Assessment** → **Design** → **Implementation** → **Manage/Support**

Offer	Description

Workshop *Understand the Potential*	• During this half-day engagement, Dell will conduct a high-level project planning exercise to map out business priorities and goals based on your unique pain points:
	   • Interactively plan key project activity.
	   • Considerations for capacity planning for Exchange Server 2010.
	   • Disaster Recovery, High Availability, and Data Protection.
	   • Consolidation strategies for Exchange environments.
	   • Strategies to ensure operating health.
	• We will develop success factors that will be tracked throughout the Exchange Server 2010 migration.
	• The Workshop concludes with next steps and timelines.

Assessment *Make Informed Decisions*	• This engagement provides a technical and consultative assessment of your current Exchange environment to help you make more informed decisions about Exchange Server 2010.
	• We provide a detailed on-site analysis of your environment and generate a roadmap to help you:
	   • Upgrade/migrate to Exchange Server 2010.
	   • Implement Exchange Server 2010.
	   • Consolidate your Exchange environment.
	   • Select an HA/DR/Backup solution that meets business continuity needs.

Design *Lay the Path for Success*	• In this engagement, we will help you design and validate a feature-rich Exchange Server 2010 solution that meets your business requirements. • Our lab-tested implementation plan reduces risk during the transition process.
Implementation *Capture the Value*	• Our certified Dell experts will perform the implementation, which often lasts less than ten weeks.

In addition to the above offers, a combined assessment and design Exchange 2010 consulting engagement is also available. For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.

Applications Business Process Consulting Infrastructure Support

DELL Services

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