DELL Services

Information Assurance Services

Enterprise-Wide Security is No Longer an Option — it's Mission Critical

With the increased reliance upon technology to conduct business, organizations must effectively manage risks while facing new threats to their operations. Primary risks include inadequate security and authentication processes, the increased frequency and complexity of computer viruses, corporate espionage, Internet and extranet connectivity, and the endless stream of software patches to resolve vulnerabilities. Not only must organizations safeguard against the loss or disclosure of confidential information, but they must also respond to the increase in compliance and regulatory requirements being mandated by industries, customers, and governments for protecting and retaining information. As a result, organizations are realizing the need to manage their risks and implement programs to protect their entire enterprise, not just the Internet access points or individual desktops. Additionally, the proliferation of PDAs, wireless devices, vendor and partner connections, and remote users is not only stretching the network perimeter, but challenging yesterday's support models as well.

A Full-Range of Security Services Based on Deep Industry Expertise

Dell Services Information Assurance Services provide a sustained security program based on our experience working with customers in a variety of information sensitive industries. Our services address all stages of the security lifecycle to reduce risks to companies by applying standard processes and procedures to detect and prevent vulnerabilities or neutralize and recover in case of incident or systems outage. These services decrease the exposure and impact associated with relevant regulatory or industry compliance or audit issues.

In addition to the industry best practices we use to deliver security and recovery expertise across the enterprise, we bring real-world experience to our customers. Live audits and government inquiries, major disaster recovery experience, and high-level certifications enable us to accurately and rapidly assess your organization from a critical real-world perspective, ensuring we help you address the real gaps that put your organization at risk. To ensure our customers know about potential problems before they happen, we've developed a proprietary enterprise-wide communications program to alert and keep leaders and technology staffs apprised in the case of logical security alerts or emergencies.

Expertise and Experience — a Successful Combination

With the number of computer-based attacks on the rise, companies are discovering the need for specialized teams of information assurance professionals that can stay current on the latest security developments. Dell Services information assurance professionals maintain industry-leading certifications, ensuring customers benefit from the most current and accepted security practices. We also work closely with the leading security and technology providers to understand the future of their technology to minimize current and future risks to our customers.

Dell Services Will Design, Deliver, And Manage An Information Assurance Program That Is Best For Your Organization. Our Experience As A Leading Technology Provider Means You Get The Results You Need At A Price You Can Afford.

Dell Information Assurance Services Include:

- Information Security Consulting Services
  - » Policy Implementation and Procedure Development
  - » Compliance and Technology Assessments
  - » Network Security Architecture
- Information Security Operations
  - » Process Design
  - » User Provisioning
  - » Audit Management
  - » Security Awareness Programs
  - » Information Security Operations Center (SOC)
    - › Security Alerting
    - › Vulnerability Management
    - › Security Event Monitoring
    - › Anti-Virus Management
    - › Incident Response
- Disaster Recovery & Business Continuity Services
  - » IT Disaster Recovery Planning
    - › Plan Development and Maintenance
    - › Plan Testing
    - › Hot-Site Contracting
  - » Business Impact Analysis
  - » IT Recovery Assessments

Benefits of Information Assurance Services:

- Improved enterprise security
- Reduced risk through enterprise-wide security planning and protection
- Simplified compliance with local, state, or federal government guidelines
- Improved vulnerability management
- More predictable and measurable security posture through implementation of defined policies and procedures
- Rapid results through industry best practices-based solutions
- Reduced incidents through proactive network and system vulnerability alerts
- Minimized disruption through security event monitoring, correlation, and escalation

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.

Understanding the unique needs of our customers allows us to establish a sustained security program that protects the integrity, confidentiality, and availability of critical systems and data. We use industry best practices and proven methodologies to ensure cost-effective, high quality solutions that deliver successful results for our customers.

Dell Information Assurance Services:

- Information Security Consulting
- Information Security Operations
- Disaster Recovery Design, Planning, and Maintenance
- IT Business Continuity Planning
- Security Administration

Applications   Business Process   Consulting   Infrastructure   Support

DELL Services