



Cerner Millennium CCL Report Writing Service

Report Writing Service at a Rate We Don't Believe You'll See Elsewhere.

You need the right expertise at the right time

Getting the right information to the right person at the right time is now more critical in healthcare than ever. Healthcare IT organizations are faced with many challenges. A few common examples are finding qualified support staff, optimizing systems to meet end-user needs, and responding to the pressure to cut costs. To meet to these challenges, healthcare organizations have an increasing need for reports and are struggling to manage a growing backlog of requests. Report writing skills are not readily available within many healthcare organizations. In addition, upgrades and conversions often require special time-sensitive reports, adding to the demand and complexity.

Getting the most value from your Cerner Healthcare Information System

When used to their fullest extent, Cerner Command Language (CCL) and Discern Explorer are powerful tools that enable hospitals with the Cerner Millennium platform to leverage their Healthcare Information System (HIS) data and effectively monitor and analyze performance trends across the organization. CCL reports provide physicians, caregivers, executives, and administrators in-depth analyses of key clinical, business, and operational data, which allows them to make informed, proactive decisions.

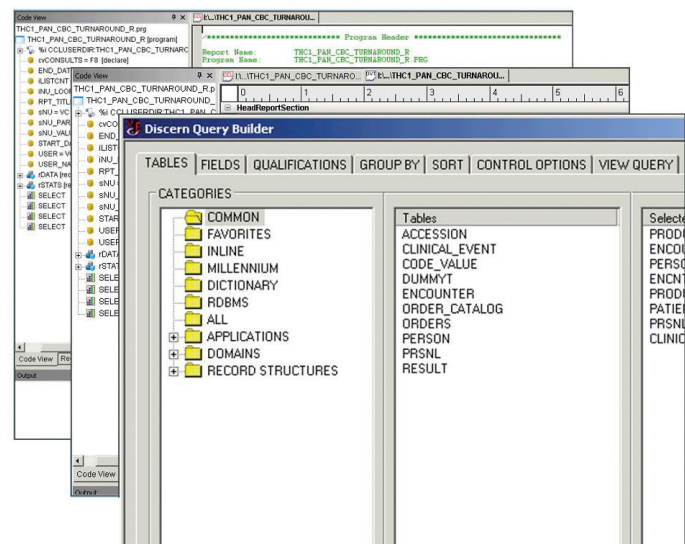
Dell Services can help

Despite the powerful information that can be obtained through CCL and Discern Explorer, we have found that many hospitals are not using these tools to their full potential to get the best possible Business Intelligence advantages. In some cases, hospitals either don't have an understanding of the full capabilities of the report writer tools or lack the staff skilled in writing reports.

The CCL Report Writing Services provided by the Healthcare Applications Management team within Dell Services will enable your organization to fully tap into the power of CCL and Discern Explorer without incurring the expense of training and dedicating internal resources to the report writing tasks. We can

utilize our global team of experts to deliver quality reports at extremely competitive prices. Our service is designed to help you access the data you need from your Cerner Millennium HIS and generate effective reports designed specifically for your hospital's environment. The virtual service is delivered through remote access to your hospital's Cerner system.

Cerner applications deliver powerful data to create valuable reports that improve decision-making



See the difference Dell Services can make.

Because of our in-depth knowledge of the Cerner HIS and our application expertise, not only will we write the reports to your specifications, but we can also help you define the reports that give you the most meaningful information. We:

- Provide industry-leading CCL skills
- Help eliminate the need for dedicated report writing staff
- Deliver project-based CCL capabilities
- Reduce report queue backlog

Added resources, added value

Because our Healthcare Applications Management team can leverage the support of the vast Dell Services professional resources and skill sets, we can deliver the Report Writing Service at a rate we don't believe you'll see elsewhere – often significantly lower than the competition. When you also consider that you will not need to train and retain dedicated staff onsite for Report Writing, we're confident you will find that our service delivers significant value both up-front and over the longer term.

When you engage us for Report Writing, we can help you quickly clear any existing backlog of report projects, or define and create new reports, no matter how simple or complex. We can write sophisticated reports that access data across all Cerner Millennium modules, and perhaps even create reports that you did not know were possible. Just as importantly, the reports will be prepared and presented in a manner that is most meaningful to your department managers.

Benefit highlights:

- Unparalleled report pricing
- Reduction or elimination of report request backlog
- Quick report turn-around, mitigating project and production losses
- Highly skilled resources available 24/7
- Unique understanding of hospital needs
- An important addition to your Business Intelligence programs

Summary

Many healthcare organizations share similar challenges, and in-house solutions can be expensive. CCL reports give healthcare leaders in-depth analyses of key clinical, business, and operational data, enabling them to make the right decisions for their organizations. Dell Services provides CCL Report Writing Services in a cost-effective way with the ability to rapidly expand capacity to address peaks in report writing needs. As with all of the services we offer, the CCL Report Writing Service is backed by a dedicated organization that provides daily application support and consulting services to Cerner Millennium organizations around the world. We do not believe you will find another organization with the extensive global resources, skill sets, and Cerner expertise offered by Dell Services.

And as part of a leading healthcare services provider, our Applications Management team can leverage the vast resources available throughout Dell Services. Having extensive experience with all major vendor clinical, financial, and web-based applications, Dell Services provides healthcare-specific counsel and integrated end-to-end solutions to support your strategic, operational, and financial goals. The Dell Services' team includes a dedicated group of doctors, nurses, and other clinicians along with business and technology professionals who specialize in clinical implementations, technology solutions, and healthcare change management. We support more than 1000 hospitals with standard and custom solutions, and provide short-term and long-term resolution services.

For more information about solutions for your healthcare organization, contact your Dell Services representative, visit dell.com/services.

Getting the right information to the right people at the right price

We can deliver report writing services at a rate we don't believe you will see elsewhere.

Deep levels of healthcare expertise

As the world's largest IT Services provider in the healthcare market based on revenue,* Dell Services has been delivering clinical and business processes, as well as information technology solutions, for more than 20 years to improve health services. We offer the infrastructure, application, and process solutions you need to enable growth, deliver value, and streamline operations.

*Gartner IT Services Market Metrics Worldwide Market Share: Database; April 13, 2010.