# **Condensed Consolidated Statement of Financial Position**

(in millions) (unaudited)

#### **Assets:**

Cash & cash equivalents Short-term investments Accounts receivable, net Financing receivables, net Inventories, net Other

#### **Total current assets**

PP&E, net
Investments
Long-term financing receivable, net
Other non-current assets

#### Total assets:

## **Liabilities & Stockholders Equity:**

Short-term borrowings Accounts payable Accrued and other Short-term deferred services revenue

#### **Total current liabilities**

Long-term debt Other non-current liabilities Long-term deferred services revenue

#### **Total liabilities:**

Redeemable common stock and capital in excess of par

Stockholder's equity:

# **Total liabilities & equity:**

Q1-FY11	Prior Quar Q2-FY11	ter Results Q3-FY11	S Q4-FY11	Q1-FY12
\$ 10,255	\$ 11,694	\$ 12,889	\$ 13,913	\$ 14,061
627	744	492	452	418
5,880	6,565	6,407	6,493	6,196
3,221	3,272	3,588	3,643	3,205
1,182	1,372	1,294	1,301	1,276
3,619	3,562	3,118	3,219	3,217
24,784	27,209	27,788	29,021	28,373
2,049	1,980	1,948	1,953	1,987
714	633	662	704	762
528	622	709	799	1,123
6,166	6,196	6,047	6,122	7,543
<b>34,241</b>	<b>36,640</b>	<b>37,154</b>	<b>38,599</b>	<b>39,788</b>
34/242	30,040	37/134	30/333	33/100
1,079	1,627	826	851	816
11,402	12,465	11,278	11,293	10,442
3,549	3,812	3,898	4,181	3,590
2,950	3,009	3,093	3,158	3,282
18,980	20,913	19,095	19,483	18,130
3,582	3,623	5,168	5,146	6,794
2,607	2,632	2,631	2,686	2,886
3,194	3,311	3,447	3,518	3,608
28,363	30,479	30,341	30,833	31,418
5,878	6,161	6,813	7,766	8,370
34,241	36,640	37,154	38,599	39,788

	Drior /	Annual Ro	esults
	riioi <i>i</i>	Alliluai N	-suits
F	Y09	FY10	FY11
\$	8,352	\$ 10,635	\$ 13,913
	740 4,731	373 5,837	452 6,493
	1,712	2,706	3,643
	867	1,051	1,301
	3,749	3,643	3,219
	20,151	24,245	29,021
	2,277	2,181	1,953
	454	781	704
	500	332	799
	3,118	6,113	6,122
	6,500	33,652	38,599
	113	663	851
	8,309	11,373	11,293
	3,736	3,884	4,181
	2,701	3,040	3,158
	14,859	18,960	19,483
	1,898	3,417	5,146
	2,472 3,000	2,605 3,029	2,686 3,518
	<b>2,229</b>	28,011	30,833
	_,	20/011	30,000
	-	-	-
	4,271	5,641	7,766
<u>_</u>	6,500	33,652	38,599

# **Condensed Consolidated Statement of Cash Flows**

(in millions) (unaudited)

#### Cash flows from operating activities:

Net income:

Adjustments to reconcile net income to net cash provided by operating activities:

Depreciation and amortization

Stock-based compensation

Effects of exchange rate changes on monetary

assets and liabilities denominated in foreign currencies

Deferred income taxes

Provision for doubtful accounts - including financing receivables

Changes in assets and liabilities, net of effects from acquisitions:

Accounts receivable

Financing receivables

Inventories

Other assets

Accounts payable

Deferred services revenue

Accrued and other liabilities

### Change in cash from operating activities:

### **Cash flows from investing activities:**

Investments:

Purchases

Maturities and sales

Capital expenditures

Proceeds from sale of facility and land

Purchase of financing receivables

Collections on purchased financing receivables

Acquisition of business, net of cash received

#### Change in cash from investing activities:

### **Cash flows from financing activities:**

Repurchase of common stock

Issuance of common stock under employee plans

Issuance (repayment) of commercial paper (maturity of 90 days or less), net

Proceeds from debt

Repayments of debt

Other

## Change in cash from financing activities:

Effect of exchange rate changes on cash and cash equivalents

### Change in cash and cash equivalents:

Cash and cash equivalents at beginning of period:

Cash and cash equivalents at end of period:

Q1-FY11		Quarter   Q3-FY11	
\$ 341	\$ 545	\$ 822	\$ 927 \$
247 76		234 69	225 107
30 (31 122 -	.) (24)	(14) 20 82 -	(27) (10) 83 22
(119 (208 (132 69 22 72 (251	(205) (186) (33) (1,109) (193)	(46) 77	(7) (227) 24 149
238	,	913	1,483
(350 169 (46 - - - (133 (360	669 (145) 18 - - (89)	346 (93) - (430) 20 (24)	174 (160) - - 49 (130)
(200	) (200)	(200)	(200)
7 234 268 (566 3	490 3 341 6) (253)		515
(254	_	551	(199)
(4 (380	) 1,439	1,195	(19) <b>1,024</b>
10,635 <b>10,255</b>		11,694 <b>12,889</b>	12,889 <b>13,913</b>

01-FY12

945

216

99

(63)

47 (5)

471

21

38 110

(925)

191

(680)

465

(240)

222 (137)

12

67

(1,473)

(450)

1,930

1,170

148

13,913

14,061

(323)

10

(1,549)

	Prior A	Annual Re	esults
	FY09	FY10 <sup>1</sup>	FY11
\$	2,478	\$ 1,433	\$ 2,635
	769 418	852 312	970 332
	(115) 86 310 34	59 (52) 429 102	(4) (45) 382 26
	480 (302) 309 (106) (3,117) 663 (13)	(660) (1,085) (183) (225) 2,833 135 (44)	(707) (709) (248) 516 (151) 551 421
	1,894	3,906	3,969
	(1,584) 2,333 (440) 44 -	(1,383) 1,538 (367) 16 -	(1,360) 1,358 (444) 18 (430) 69
	(176) <b>177</b>	(3,613) <b>(3,809)</b>	(376) <b>(1,165)</b>
	1//	(3,809)	(1,103)
	(2,867) 79 100 1,519 (237)	- 2 76 2,058 (122) (2)	(800) 12 (176) 3,069 (1,630) 2
	(1,406)	2,012	477
_	(77) <b>588</b>	174 <b>2,283</b>	(3) <b>3,278</b>
	7,764 <b>8,352</b>	8,352 <b>10,635</b>	10,635 <b>13,913</b>
_	7,002	_0,000	

<sup>1.</sup> Prior period amounts have been reclassified to conform to the current year presentation.

# **Selected Financial Data & Ratios**

(in millions, except per share data and ratios)
(Unaudited)

				Prior	<b>Quarter F</b>	les	ults					
	Q:	1-FY11	Q2	2-FY11	Q3-FY11	Q	Q4-FY11	Q1-FY12	ш	FY09	FY10	FY11
Liquidity:									1			
Current ratio		1.31		1.30	1.46		1.49	1.57		1.36	1.28	1.49
Quick ratio		1.24		1.24	1.39		1.42	1.49		1.30	1.22	1.42
Cash conversion cycle <sup>d</sup>		(36)		(36)	(32)		(33)	(31)		(25)	(36)	(33)
Days supply in inventory		9		10	9	)	9	10		7	8	9
Days of sales outstanding <sup>a</sup>		38		41	41		40	40		35	38	40
Days in accounts payable		83		87	82		82	81		67	82	82
Cash flow (millions):												
Cash flow from operations	\$	238	\$	1,335	\$ 913	\$	1,483	\$ 465		\$1,894	\$3,906	\$3,969
Net free cash flows <b>b</b>	\$	400	\$	1,395	\$ 866	\$	1,573	\$ 307		\$1,756	\$4,624	\$4,234
Cash and investments	· ·	\$11,596		\$13,071	\$14,043		<b>\$15</b> ,069	\$15,241			\$11,789	\$15,069
Shares repurchased (millions)		12		14	16		15	31		133		57
Profitability:									1 -			
Return on total capital <sup>c</sup>		13%		19%	27%		25%	24%		33%	17%	21%
Gross margin		16.9%		16.6%	19.5%		21.0%	22.9%		17.9%	17.5%	18.5%
Opex as percentage of revenue		13.4%		11.8%	12.8%		13.7%	14.8%		12.7%	13.4%	12.9%
Operating margin		3.5%		4.8%	6.7%		7.3%	8.1%		5.2%	4.1%	5.6%
Income tax rate		24.4%		21.7%	23.6%		17.8%	19.2%		25.4%	29.2%	21.3%
Net profit margin		2.3%		3.5%	5.3%		5.9%	6.3%		4.1%	2.7%	4.3%
WAS Diluted		1,973		1,960	1,949		1,938	1,923		1,986	1,962	1,955
EPS (diluted)	\$	0.17	\$	0.28	\$ 0.42	\$	-	\$ 0.49	╽Ĺ	\$1.25	\$0.73	\$1.35
	\$		\$			\$						
EPS (diluted)	\$		\$		\$ 0.42 11%	•	0.48 3%	\$ 0.49	<u> </u>			
EPS (diluted)  Growth:  Units Y/Y  Revenue Y/Y:	\$	0.17 20% 21%	\$	0.28 16% 22%	\$ 0.42 11% 19%	•	0.48 3% 5%	\$ 0.49 0% 1%		\$1.25	\$0.73	\$1.35
EPS (diluted)  Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise	\$	20% 21% 25%	\$	0.28 16% 22% 38%	\$ 0.42 11% 19% 27%		3% 5% 12%	\$ 0.49 0% 1% 5%		\$1.25 7%	\$0.73 -6%	\$1.35 12%
EPS (diluted)  Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public	\$	20% 21% 25% 22%	\$	16% 22% 38% 21%	\$ 0.42 11% 19% 27% 20%		3% 5% 12% 4%	\$ 0.49 0% 1% 5% -2%		\$1.25 7%	\$0.73 -6%	\$1.35 12%
EPS (diluted)  Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business	\$	20% 21% 25% 22% 19%	\$	0.28 16% 22% 38% 21% 25%	\$ 0.42 11% 19% 27% 20% 24%		3% 5% 12% 4% 12%	\$ 0.49 0% 1% 5% -2% 7%		\$1.25 7%	\$0.73 -6%	\$1.35 12%
EPS (diluted)  Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public	\$	20% 21% 25% 22%	\$	16% 22% 38% 21%	\$ 0.42 11% 19% 27% 20%		3% 5% 12% 4%	\$ 0.49 0% 1% 5% -2%		\$1.25 7%	\$0.73 -6%	\$1.35 12%
EPS (diluted)  Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business	<u>\$</u>	20% 21% 25% 22% 19%	\$	0.28 16% 22% 38% 21% 25%	\$ 0.42 11% 19% 27% 20% 24%		3% 5% 12% 4% 12%	\$ 0.49 0% 1% 5% -2% 7% -7%		\$1.25 7%	\$0.73 -6%	\$1.35 12% 16%
EPS (diluted)  Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise	<u>\$</u>	20% 21% 25% 22% 19% 16%	\$	0.28 16% 22% 38% 21% 25% 0%	\$ 0.42 11% 19% 27% 20% 24% 4%		3% 5% 12% 4% 12% -8%	\$ 0.49 0% 1% 5% -2% 7% -7%		\$1.25 7% 0%	-6% -13%	\$1.35 12% 16%
EPS (diluted)  Growth:  Units Y/Y  Revenue Y/Y:  Global Large Enterprise  Global Public  Global Small and Medium Business  Global Consumer  % of Total Revenue by Business Unit:  Global Large Enterprise  Global Public	\$	20% 21% 25% 22% 19% 16% 28% 26%	\$	0.28 16% 22% 38% 21% 25% 0% 29% 30%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29%		3% 5% 12% 4% 12% -8%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25%		\$1.25 7% 0% 30% 25%	*0.73 -6% -13% 27% 27%	\$1.35 12% 16% 29% 27%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business	\$	20% 21% 25% 22% 19% 16% 28% 26% 24%	\$	0.28 16% 22% 38% 21% 25% 0% 29% 30% 23%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24%		3% 5% 12% 4% 12% -8% 30% 25% 24%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 25%		\$1.25 7% 0% 30% 25% 24%	-6% -13% 27% 27% 23%	\$1.35 12% 16% 29% 27% 24%
EPS (diluted)  Growth:  Units Y/Y  Revenue Y/Y:  Global Large Enterprise  Global Public  Global Small and Medium Business  Global Consumer  % of Total Revenue by Business Unit:  Global Large Enterprise  Global Public	\$	20% 21% 25% 22% 19% 16% 28% 26%	\$	0.28 16% 22% 38% 21% 25% 0% 29% 30%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29%		3% 5% 12% 4% 12% -8%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25%		\$1.25 7% 0% 30% 25%	*0.73 -6% -13% 27% 27%	\$1.35 12% 16% 29% 27%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer % of Total Revenue by Product:	\$	20% 21% 25% 22% 19% 16% 28% 26% 24% 22%	\$	0.28 16% 22% 38% 21% 25% 0% 29% 30% 23% 18%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 25% 20%		\$1.25 7% 0% 30% 25% 24% 21%	-6% -13% 27% 27% 23% 23%	\$1.35 12% 16% 29% 27% 24% 20%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Product: Servers and Networking	\$	20% 21% 25% 22% 19% 16% 28% 26% 24% 22%	\$	0.28 16% 22% 38% 21% 25% 0% 29% 30% 23% 18%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 25% 20%		\$1.25 7% 0% 30% 25% 24% 21% 11%	-6% -13% 27% 27% 23% 23% 11%	\$1.35 12% 16% 29% 27% 24% 20% 12%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Product: Servers and Networking Storage	\$	20% 21% 25% 22% 19% 16% 28% 26% 24% 22%	\$	0.28  16% 22% 38% 21% 25% 0%  29% 30% 23% 18%  12% 4%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19% 12% 3%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 20% 13% 3%		\$1.25 7% 0% 30% 25% 24% 21% 11% 4%	-6% -13% 27% 27% 23% 23% 11% 4%	\$1.35 12% 16% 29% 27% 24% 20% 12% 4%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Product: Servers and Networking Storage Services	<b>\$</b>	20% 21% 25% 22% 19% 16% 28% 26% 24% 22% 12% 4% 13%	\$	0.28  16% 22% 38% 21% 25% 0%  29% 30% 23% 18%  12% 4% 12%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19% 12% 3% 12%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 20% 13% 3% 13%		\$1.25 7% 0% 30% 25% 24% 21% 11% 4% 9%	-6% -13% 27% 27% 23% 23% 11% 4% 11%	\$1.35 12% 16% 29% 27% 24% 20% 12% 4% 12%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Product: Servers and Networking Storage Services Software & Peripherals	<b>\$</b>	20% 21% 25% 22% 19% 16% 28% 26% 24% 22% 12% 4% 13% 17%	\$	0.28  16% 22% 38% 21% 25% 0%  29% 30% 23% 18%  12% 4% 12% 17%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19% 12% 3% 12% 17%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21% 13% 4% 12% 17%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 20% 13% 3% 13% 17%		\$1.25 7% 0% 30% 25% 24% 21% 11% 4% 9% 17%	27% 27% 23% 23% 11% 4% 11% 18%	\$1.35 12% 16% 29% 27% 24% 20% 12% 4% 12% 17%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Product: Servers and Networking Storage Services Software & Peripherals Mobility	<b>\$</b>	20% 21% 25% 22% 19% 16% 28% 26% 24% 22% 12% 4% 13% 17% 30%	\$	0.28  16% 22% 38% 21% 25% 0%  29% 30% 23% 18%  12% 4% 12% 17% 30%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19% 12% 3% 12% 17% 32%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21% 13% 4% 12% 17% 31%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 25% 20% 13% 3% 13% 13% 17% 32%		\$1.25 7% 0% 30% 25% 24% 21% 11% 4% 9% 17% 30%	27% 27% 27% 23% 23% 11% 4% 11% 18% 31%	29% 27% 24% 20% 12% 4% 12% 17% 31%
Growth: Units Y/Y Revenue Y/Y: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Business Unit: Global Large Enterprise Global Public Global Small and Medium Business Global Consumer  % of Total Revenue by Product: Servers and Networking Storage Services Software & Peripherals	\$	20% 21% 25% 22% 19% 16% 28% 26% 24% 22% 12% 4% 13% 17%	\$	0.28  16% 22% 38% 21% 25% 0%  29% 30% 23% 18%  12% 4% 12% 17%	\$ 0.42 11% 19% 27% 20% 24% 4% 28% 29% 24% 19% 12% 3% 12% 17%		3% 5% 12% 4% 12% -8% 30% 25% 24% 21% 13% 4% 12% 17%	\$ 0.49 0% 1% 5% -2% 7% -7% 30% 25% 20% 13% 3% 13% 17%		\$1.25 7% 0% 30% 25% 24% 21% 11% 4% 9% 17%	27% 27% 23% 23% 11% 4% 11% 18%	\$1.35 12% 16% 29% 27% 24% 20% 12% 4% 12% 17%

**17%** 

147%

182%

188%

-5%

-42%

85%

47%

**EPS Y/Y (diluted)** 

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands and rounded per share data.

<sup>&</sup>lt;sup>a</sup> DSO includes the effect of product costs related to in-transit customer shipments that are classified in other current assets.

<sup>&</sup>lt;sup>b</sup> Free cash flows: Cash flows from operations less capital expenditures less tax benefit from employee stock plans plus on balance-sheet funding

<sup>&</sup>lt;sup>c</sup> Return on total capital is an annualized calculation of pre-tax earnings and interest expense over the quarter's average of long-term liabilities and stockholders' equity.

 $<sup>^{</sup>f d}$  Results for fiscal year end are based on the 4th quarter of the same year and not for the full fiscal year.

Condensed Consolidated Statement of Operations (in millions) (unaudited)

						Prior	Annual Re	sults
	Q1-FY11	Prior Q2-FY11	Quarter Ro	esults Q4-FY11	Q1-FY12	FY09	FY10	FY11
Income Statement:								
Net revenue	\$ 14,874	\$ 15,534	\$ 15,394	\$ 15,692	\$ 15,017	\$ 61,101	\$ 52,902	\$ 61,494
Sequential Growth  Y/Y Growth	<i>0%</i> <i>21%</i>	4% 22%	-1% 19%	2% 5%	-4% 1%	0%	120/	16%
Cost of revenue	12,358	12,948	12,391	12,401	11,585	50,144	- <i>13%</i> 43,641	50,098
Gross margin	2,516	2,586	3,003	3,291	3,432	10,957	9,261	11,396
SG&A	1,830	1,679	1,816	1,977	2,025	7,102	6,465	7,302
R&D	167	162	163	169	195	665	624	661
Total operating expenses	1,997	1,841	1,979	2,146	2,220	7,767	7,089	7,963
Operating income	519	745	1,024	1,145	1,212	3,190	2,172	3,433
Investment and other income, net	(68)	(49)	52	(18)	(42)	134	(148)	(83)
Income before taxes	451 110	696	1,076 254	1,127 200	1,170 225	3,324 846	2,024 591	3,350
Income tax provision		151						715
Net income	341	545	822	927	945	2,478	1,433	2,635
Sequential Growth	2%	60%	51%	13%	2%			
Y/Y Growth	18%	16%	144%	177%	177%	-16%	-42%	84%
EPS: Basic	\$ 0.17	\$ 0.28	¢ 0.43	¢ 0.49	\$ 0.50	\$ 1.25	\$ 0.73	\$ 1.36
Diluted	\$ 0.17 \$ 0.17	\$ 0.28 \$ 0.28	\$ 0.42 \$ 0.42	\$ 0.48 \$ 0.48	\$ 0.50 \$ 0.49	\$ 1.25 \$ 1.25	\$ 0.73 \$ 0.73	\$ 1.36 \$ 1.35
Diluted	ş 0.17	<del>y</del> 0.28	ş <del>0.4</del> 2	ş 0.46	<b>э</b> 0.49	\$ 1.23	<del>y</del> 0.73	<b>э</b> 1.55
Weighted Average Shares Outstanding:								
Basic	1,961	1,952	1,939	1,924	1,908	1,980	1,954	1,944
Diluted	1,973	1,960	1,949	1,938	1,923	1,986	1,962	1,955
Development of Not Development								
Percentage of Net Revenue: Gross margin	16.9%	16.6%	19.5%	21.0%	22.9%	17.9%	17.5%	18.5%
Selling, general and administrative	12.3%	10.8%	11.8%	12.6%	13.5%	11.6%		11.9%
Research, development and engineering	1.1%	1.0%	1.0%	1.1%	1.3%	1.1%		1.0%
Total operating expenses	13.4%	11.8%	12.8%	13.7%	14.8%	12.7%		12.9%
Operating income	3.5%	4.8%	6.7%	7.3%	8.1%	5.2%		5.6%
Income before income taxes	3.0%	4.5%	7.0%	7.2%	7.8%	5.4%	3.8%	5.4%
Net income	2.3%	3.5%	5.3%	5.9%	6.3%	4.1%		4.3%
Income tax rate	24.4%	21.7%	23.6%	17.8%	19.2%	25.4%	29.2%	21.3%
Revenues by Business Unit:	14,874	15,534	15,394	15,692	15,017	61,101	52,902	61,494
Global Large Enterprise	4,246	4,549	4,326	4,692	4,477	18,011	14,285	17,813
Global Public	3,856	4,580	4,442	3,973	3,767	15,338	14,484	16,851
Global Small and Medium Business	3,524	3,535	3,665	3,749	3,768	14,892	12,079	14,473
Global Consumer	3,248	2,870	2,961	3,278	3,005	12,860	12,054	12,357
Operating income by Business Unit:	911	959	1,242	1,387	1,473	3,995	3,327	4,499
Global Large Enterprise	283	288	400	502	504	1,158	819	1,473
Global Public	298	369	451	366	370	1,258	1,361	1,484
Global Small and Medium Business	313	323	391	450	463	1,273	1,040	1,477
Global Consumer	17	(21)	-	69	136	306	107	65
Revenues by product:	14,874	15,534	15,394	15,692	15,017	61,101	52,902	61,494
Servers and Networking	1,785	1,890	1,844	2,090	1,973	6,512	6,032	7,609
Storage	554	624	543	574	481	2,666	2,192	2,295
Services	1,891	1,915	1,924	1,943	1,984	5,352	5,622	7,673
Software & Peripherals	2,496	2,535	2,579	2,651	2,567	10,603	9,499	10,261
Mobility	4,563	4,700	4,858	4,850	4,716	18,604	16,610	18,971
Desktop PCs	3,585	3,870	3,646	3,584	3,296	17,364	12,947	14,685

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands and rounded per share data.

<sup>1.</sup> Results for fiscal year ended February 2, 2007 (including the interim periods within that year) and the fiscal year 2008 quarters include stock-based compensation expense due to the  $implementation \ of \ ASC\ 718\ Compensation \ -\ Stock\ Compensation. \ Dell\ implemented\ ASC\ 718\ using\ the\ modified\ prospective$ method effective February 4, 2006.

Reconciliation of Non-GAAP Financial Measures (in millions, except per share data and percentages) (unaudited)

	Prior Quarter Results Q1-FY11 Q2-FY11 Q3-FY11 Q4-FY11 Q1-FY12				Q1-FY12			
GAAP gross margin	\$	2,516	\$	2,586	\$ 3,003	\$	3,291	\$ 3,432
Non-GAAP adjustments: Amortization of intangibles Severance and facility actions Acquisition-related Other <sup>(1)</sup> Stock option accelerated vesting charges		68 29 1 -		70 14 1 -	71 4 - - -		69 6 2 -	71 5 3 -
Non-GAAP gross margin		2,614		2,671	3,078		3,368	3,511
GAAP operating expenses		1,997		1,841	1,979		2,146	2,220
Non-GAAP adjustments: Amortization of intangibles Severance and facility actions Acquisition-related Other <sup>(1)</sup> Stock option accelerated vesting charges		(20) (28) (19) (140)		(17) (10) (15) -	(18 (27 (23 -	)	(16) (11) (37) - -	(21) (14) (50)
Non-GAAP operating expenses		1,790		1,799	1,911		2,082	2,135
GAAP operating income		519		745	1,024		1,145	1,212
Non-GAAP adjustments: Amortization of intangibles Severance and facility actions Acquisition-related Other <sup>(1)</sup> Stock option accelerated vesting charges Non-GAAP operating income		88 57 20 140 - <b>824</b>		87 24 16 - - 8 <b>72</b>	89 31 23 - - - <b>1,167</b>		85 17 39 - - - 1,286	92 19 53 - - - <b>1,376</b>
<b>GAAP net income</b> GAAP earnings per common share - diluted	\$	<b>341</b> 0.17	\$	<b>545</b> 0.28 \$	<b>822</b> 0.42	\$	<b>927</b> 0.48	<b>945</b> 0.49
Non-GAAP adjustments: Amortization of intangibles Severance and facility actions Acquisition-related Other <sup>(1)</sup> Stock option accelerated vesting charges Aggregate adjustment for income taxes Non-GAAP adjustments per common share - diluted	\$	88 57 20 140 - (62) 0.13	\$	87 24 16 - (43) 0.04	89 31 23 (72 - (18 5 0.03	) )	85 17 39 - (50) 0.05	92 19 53 - - (59) 0.06
Non-GAAP net income Non-GAAP earnings per commong share - diluted	\$	<b>584</b> 0.30	\$	<b>629</b> 0.32 \$	<b>875</b> 0.45		<b>1,018</b> 0.53	<b>1,050</b> 0.55
GAAP Diluted WAS		1,973		1,960	1,949		1,938	1,923

Prior FY09	nual Res FY10	sult	:s FY11
\$ 10,957	\$ 9,261	\$	11,396
59 146 -	151 236 1		278 53 4
16 <b>11,178</b>	- 9,649		- 11,731
7,767	7,089		7,963
(46) (136) - - (88)	(54) (245) (115) - -		(71) (76) (94) (140)
7,497 3,190	6,675 2,172		7,582 3,433
105 282 - - 104 <b>3,681</b>	205 481 116 - - 2,974		349 129 98 140 - <b>4,149</b>
2,478	1,433		2,635
\$ 1.25 105 282 - -	\$ 0.73 205 481 116	\$	1.35 349 129 98 68
\$ 104 (117) 0.19	\$ (181) 0.32	\$	(173) 0.24
\$ <b>2,852</b> 1.44	\$ <b>2,054</b> 1.05	\$	<b>3,106</b> 1.59
1,986	1,962		1,955

## **Percentage of Total Net Revenue:**

GAAP gross margin
Non-GAAP adjustment
Non-GAAP gross margin

GAAP operating expenses
Non-GAAP adjustment

GAAP operating income Non-GAAP adjustment Non-GAAP operating income

Non-GAAP operating expenses

16.9%	16.6%	19.5%	21.0%	22.9%
0.7%	0.6%	0.5%	0.5%	0.5%
17.6%	17.2%	20.0%	21.5%	23.4%
13.4%	11.8%	12.8%	13.7%	14.8%
-1.4%	-0.2%	-0.4%	-0.4%	-0.6%
12.0%	11.6%	12.4%	13.3%	14.2%
3.5%	4.8%	6.7%	7.3%	8.1%
2.0%	0.8%	0.9%	0.9%	1.1%
5.5%	5.6%	7.6%	8.2%	9.2%

17.9%	17.5%	18.5%
0.4%	0.7%	0.6%
18.3%	18.2%	19.1%
12.7%	13.4%	12.9%
-0.4%	-0.8%	-0.6%
12.3%	12.6%	12.3%
5.2%	4.1%	5.6%
0.2.0		
0.8%	1.5%	1.1%
6.0%	5.6%	6.7%

Note: Percentage growth rates and ratios are calculated based on underlying data in thousands.

<sup>(1)</sup> Other for Q1 FY11 includes amounts for the \$100 million settlement of the SEC investigation and a \$40 million settlement for a securities litigation matter, which are both recorded in operating expenses. Other for Q3 FY11 consists of Dell's receipt of a \$72 million merger termination fee, which is recorded in Interest and Other, Net.

# Historical PC Share\* **IDC Worldwide Quarterly PC Tracker**

	Current Rank
WW Client PCs	2
USA	2
EMEA	3
Asia Pacific	3
Japan	4
Desktop PC	2
Portable PC	3
x86**	2
Consumer	3
SMB <sup>1</sup>	2
Public	3
Large Enterprise <sup>2</sup>	2

	Current Year Share						
Q1 2010	Q2 2010	Q3 2010	Q4 2010	Q1 2011			
13%	13%	13%	12%	13%			
23%	24%	24%	22%	23%			
10%	10%	9%	10%	10%			
9%	10%	10%	9%	10%			
9%	11%	10%	9%	10%			
13%	14%	14%	13%	13%			
12%	12%	12%	11%	12%			
29%	30%	27%	26%	28%			
9%	8%	8%	9%	9%			
13%	13%	13%	12%	13%			
17%	21%	19%	15%	17%			
31%	32%	29%	27%	27%			

Annual Share										
2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
13%	15%	16%	17%	18%	16%	14%	14%	13%	13%	13%
24%	29%	32%	35%	36%	33%	29%	29%	24%	23%	23%
9%	9%	10%	11%	12%	12%	11%	11%	9%	10%	10%
4%	5%	6%	6%	7%	7%	7%	9%	8%	10%	10%
6%	7%	9%	11%	12%	14%	14%	14%	12%	10%	10%
12%	15%	17%	18%	17%	16%	15%	15%	13%	14%	13%
14%	15%	16%	17%	18%	17%	14%	14%	12%	12%	12%
19%	22%	25%	25%	26%	26%	25%	27%	27%	28%	28%
6%	10%	12%	13%	12%	11%	8%	9%	9%	9%	9%
12%	12%	13%	14%	15%	14%	14%	14%	12%	13%	13%
20%	19%	15%	17%	21%	17%	19%	20%	21%	18%	17%
30%	30%	30%	31%	32%	25%	29%	31%	32%	29%	27%

<sup>\*</sup>PC's include Desktops, Notebooks, data as of May 2011
\*\*x86 is preliminary Q1 IDC data

<sup>&</sup>lt;sup>1</sup>SMB includes companies with less than 500 employees
<sup>2</sup>Large Enterprise includes companies more than 500 employees
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