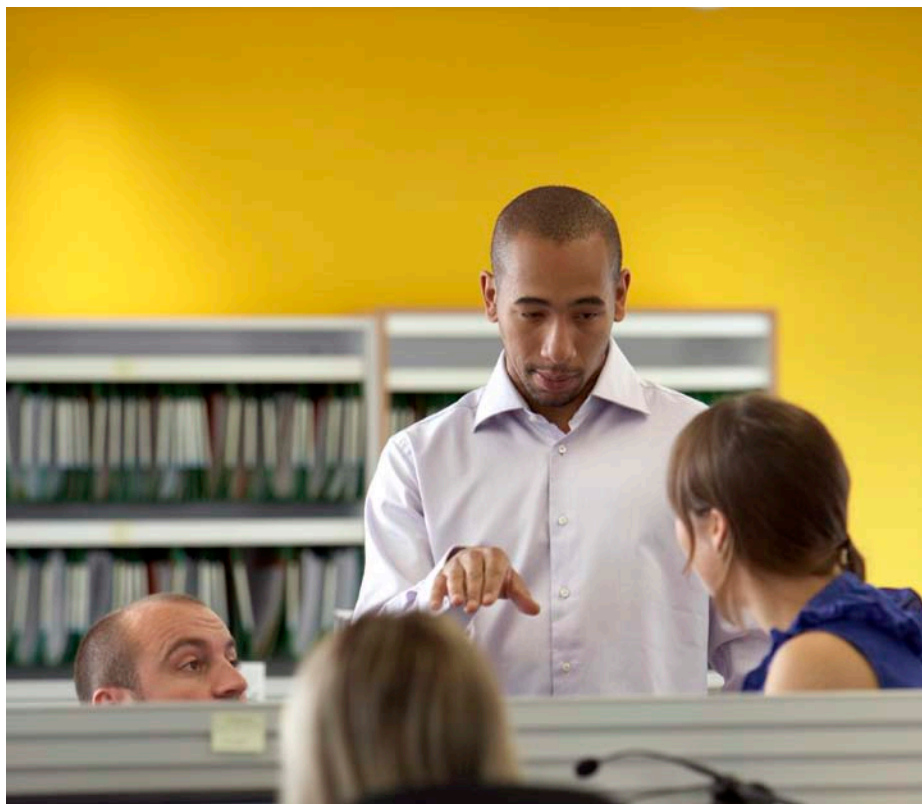


Payer Solutions Group Staffing Solutions

Drive results with innovative, cost-efficient staffing solutions



Whether it's a short-term project or long-term assignment, the Dell Services Payer Solutions Group has the staffing solution for almost any need.

Today, agility is a key to survival for most health plans. Projects leading to Healthcare Reform adoption and ICD-10 implementation require deeply experienced resources. Many times, additional resources are needed to augment these critical initiatives at a moment's notice.

Regardless of the type of project, organizational size or start-up timeframe, the Dell Services Payer Solutions Group has the resources and background to help you navigate operational projects through staff augmentation and project-based solutions. From front-end claims processing to ICD-10 preparation and system migration assistance, the Dell Services Payer Solutions Group has a highly skilled and experienced team of deep domain professionals that can provide all levels of support.

Our processing specialists are trained in over 102 claims systems including:

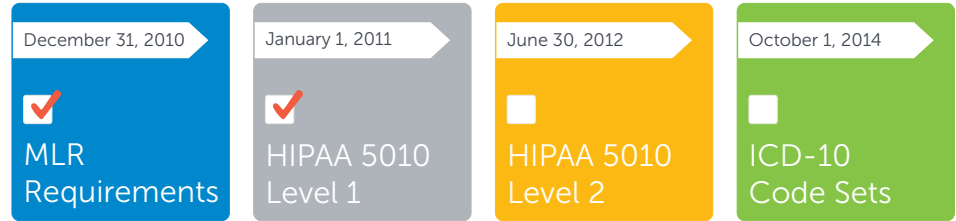
- iKaSystems
- AMISYS
- Facets
- EZ-Cap
- WGS
- Rims
- Nasco
- QNXT
- ITS
- MCS
- FISS
- MC400
- LRSP
- OHI

The Dell value

With our flexible Staffing Solutions options, we can ramp up and ramp down resources for as long as you need them to meet changing project and budgetary demands. We can also provide specialized skill sets as required to augment the knowledge base of your existing staff. Dell's value is in its ability to find the right people at the right time and deploy them quickly.

- Rapid response and staff deployment
- Highly experienced team — average tenure is five to ten years
- Deep talent pool with an average of more than 100 resources
- Comprehensive networking database of more than 20,000 qualified candidates
- More than 30 years experience of providing claims professionals to healthcare industry
- End-to-end experience business process and technology experience in Payer organizations

Challenging timelines



The Dell way

At our fingertip, is a comprehensive database of some of the most highly experienced business process and technical personnel in the country that can be available immediately. These professionals possess an average of five to ten years of experience and are ready for the next assignment. From the time a contract is signed, we can have a team deployed and onsite within days.

The Dell difference

With cost-effective solutions and industry proven best practices, Dell has the breadth and depth of experience to help you optimize operational performance and drive bottom line results. While the focus for our staffing solutions is on addressing immediate needs, the outcomes are sustainable and measurable results. To provide greater flexibility and work within overhead constraints, Dell offers onsite,

home processing and remote service center solutions for all levels of claims processing, auditing and customer service functions, including:

- Consulting Services
- Customer service staffing and management
- Front-end processing and data entry
- Eligibility and enrollment administration
- Claims processing and adjustments
- Pend management
- Insurance verification
- UAT Testing
- Business Analysts
- Project Management
- Configuration services
- Certified Coders
- Quality assurance claims audit

For more information about any of our service offerings, please contact your Dell representative or visit dell.com/services.



Scan or click this code to learn how Dell Services can help your organization.

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