Your organization could have hundreds, even thousands of desktop and laptop computers spread over a variety of locations. Some may be owned, others leased. Most are used by employees – but consultants and contractors could also be on your user list. And each of these individuals may use a different combination of software applications. Factor in the inevitable employee turnover and you begin to understand the painful reality of most IT managers who are responsible for maintaining and keeping track of these assets.

Absolute® Track by Absolute Software allows you to centrally manage your IT assets within a single interface. You can identify any computers that have gone missing, enforce software policies, and maintain a fleet of optimally running devices.

**How It Works**

Through our partnership with leading computer manufacturers, our Computrace® Agent was embedded in the firmware of many computers at the factory. Or you can easily install it yourself.

The Agent in the firmware is incredibly persistent and allows your computers to maintain a connection with our Monitoring center, even if the hard drive is completely reformatted or replaced.

Once the Agent is activated – your computers (and everything on them) are protected.

**Track**

If a computer goes missing, the next time it connects to the internet, you can find and track it within the Absolute Customer Center.

Tracking the computers in your deployment allows you to combat asset drift by reclaiming computers that have “floated” to other teams, departments, or to contractors.
IT Asset Management
Manage all of your electronic assets with the ease of a single interface (regardless if a device is on or off your LAN) within the Absolute Customer Centre. Monitor changes in asset information including user identification, physical location, and the installation of software/hardware that may not comply with government and corporate regulations.

Track machines as they change hands or move around within your organization. With Absolute Track, you can identify preventative maintenance tasks and reduce help desk costs. Absolute Track includes advanced reporting capabilities.

You can add mobile handheld devices to your asset management system with Computrace Mobile. Ask your Absolute sales representative for more information.

Geotechnology
Use GPS or Wi-Fi technology to track your assets on an internet map. You will be able to see current and historical locations within about 33 feet. The use of GPS technology requires a GPS receiver. Contact your Absolute sales representative for a list of supported receivers.

Absolute Software Products
Computrace products by Absolute Software allow you to manage, track, and recover IT assets within your deployment. Visit www.absolute.com/products for more information.

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System Requirements

PC
- Windows® 7™ (32 & 64-bit versions)
- Windows® Vista™ (32 & 64-bit versions)
- Windows® XP® (32-bit only)
- Windows® 2000
- Windows® Server 2008
- Windows® Server 2003
- Internet connection

Mac
- Mac® OS X v10.3 or higher
- Internet connection

Absolute Customer Center
- Windows® Internet Explorer®
- Mozilla Firefox 3 or above
- Mac Safari®

“We now use Absolute Track to verify software license compliance on each machine, perform lifecycle management, and execute our annual ‘true up’, which is essentially an inventory count of CPU levels, base box, and licensing. With over 100 schools in the District, the true up was an annual headache for my team of 55 in IT services.”

Dan Turner
Director of Information Technology
Surrey School District

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