



SecureWorks



## PCI Scanning Service

**All businesses that store, process or transmit payment cardholder data are required by the Payment Card Industry Data Security Standards (PCI DSS) to conduct quarterly network scans by an Approved Scanning Vendor (ASV) certified by the PCI Security Standards Council (PCI SSC) and to submit an annual PCI DSS Self-Assessment Questionnaire (SAQ). Dell SecureWorks is a PCI SSC ASV that provides PCI scanning and compliance reporting as specified by PCI DSS.**

### Service benefits

- Accurate, reliable scanning from a PCI SSC certified ASV
- Quick, easy automated process
- On-demand service that requires no software to deploy or maintain
- Online PCI scan results and report review
- Expert security review of scan results

The Dell SecureWorks PCI Scanning Service helps you secure your network, protect sensitive cardholder information and achieve PCI compliance. Powered by QualysGuard vulnerability scanning technology, our PCI Scanning Service performs highly accurate scanning of your externally facing systems as required by PCI DSS, identifies and helps you remediate vulnerabilities detected by the scanning, submits PCI scanning compliance reports directly to your acquiring bank(s), and enables you to complete and submit SAQs online.

### Quick, easy compliance scanning and reporting

Configuring, scheduling and reviewing PCI scans is quick and easy via the web-based QualysGuard PCI Portal. The PCI Portal walks you through the PCI scanning process with easy-to-follow steps and helpful compliance tips. You can easily access the PCI Portal to configure and schedule PCI scans, review scan reports, complete SAQs and submit compliance reports. Together with our dedicated Vulnerability Management Services (VMS) team and 24x7 access to security experts in our Security Operations Centers (SOC), the PCI Scanning Service helps you easily understand and meet PCI DSS compliance requirements.

You may schedule and manage unlimited scanning on external IP addresses. Or, Dell SecureWorks can schedule and manage scanning your external network environment for you as an additional option.

### Simple integration with no administrative overhead

As an on-demand, web-based service, Dell SecureWorks PCI Scanning enables you to attain compliance as quickly as possible, with no software to deploy or maintain. Setup is simple, completed within minutes through a secure Web connection from any browser. We handle all software upgrades and updates to ensure the accuracy of the scanning service and vulnerability signatures, eliminating capital expenditures and labor costs associated with traditional software-based solutions.

### Customer support

By identifying vulnerabilities in your environment and providing detailed analysis and remediation guidance, Dell SecureWorks PCI Scanning helps you reduce your exposure and risk as well as achieve PCI DSS compliance. The VMS team provides support and guidance regarding technical questions or issues about PCI scanning. Additionally, you have 24x7 email and telephone access to the security experts in our SOCs.

### Detailed vulnerability identification and remediation guidance

To achieve PCI DSS compliance, you must identify and remediate all critical vulnerabilities detected during quarterly PCI scanning. The Dell SecureWorks PCI Scanning Service streamlines this process by providing easy-to-use, actionable reports that detail vulnerabilities and remediation instructions, with links to patches so you can quickly eliminate vulnerabilities and achieve compliance. Each quarterly PCI scanning report includes:

- **Executive Summary** – Overview of assessment results and statement of compliance or noncompliance
- **Detailed Vulnerability Report** – Detailed and technical view of scanning results and categorization of vulnerabilities discovered according to PCI procedures
- **Attestation Report** – Overall summary of your network, PCI compliance status (pass or fail) and assertion by you and Dell SecureWorks that the scanning complies with PCI requirements

### False positive exception handling

False positive exceptions and supporting evidence are easily managed and reviewed via the PCI Portal. You may submit false positive exceptions and supporting evidence, such as logs, screenshots and configuration information, on the Portal. Our security and compliance professionals will review these exceptions, determine acceptance or nonacceptance, and provide additional guidance if necessary.

### Quarterly PCI Attestation

Once you have reviewed scanning results and addressed all areas of noncompliance in the PCI Portal, an automatic workflow submits

the PCI Attestation Report to us. Our security and compliance professionals take steps to verify that all in-scope PCI IPs were scanned, review any false positive exceptions and digitally sign the Attestation Report. You can download the signed Attestation Report into a PDF document and submit to your acquiring bank(s) and global payment brands with which you do business. Or you can take advantage of our auto-submission feature which automatically sends an electronic copy of your compliance status to your designated organizations.

### Annual SAQ

The Dell SecureWorks PCI Scanning Service supports PCI DSS requirements for the annual SAQ. You can quickly fill out the SAQ online at the PCI Portal and submit manually or automatically to all appropriate organizations.

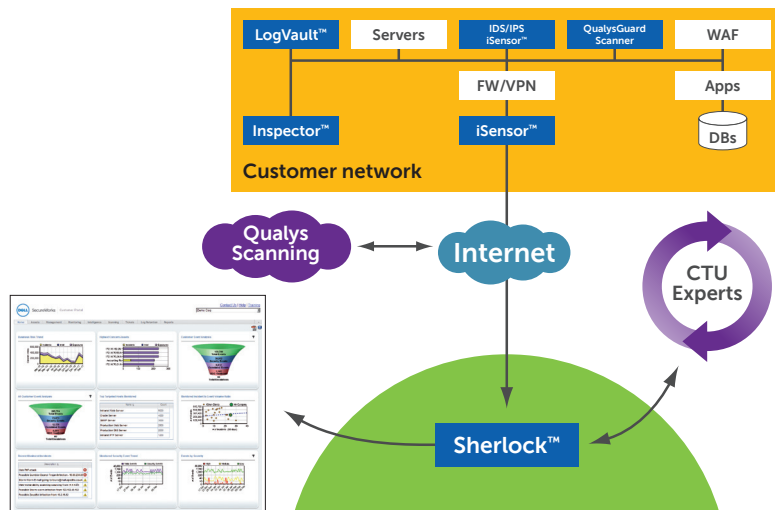
### Full breadth of compliance services

Dell SecureWorks offers a full breadth of services that can help your organization comply with PCI DSS requirements, including:

- Firewall Management
- Log Monitoring & Retention
- SIM On-Demand
- Vulnerability Management
- Web Application Scanning
- Web Application Firewall Management
- Penetration Testing
- Onsite Assessment

Our services provide the effective controls necessary to mitigate data breaches, prevent payment cardholder data fraud, and demonstrate compliance with standards and regulations.

### PCI Scanning Service architecture



### Service features

- 24x7 customer support
- Detailed vulnerability & remediation reports
- Web-based PCI Portal
- False positive exception handling
- Automated workflow & report submission



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